EXHIBIT 11

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1
               UNITED STATES DISTRICT COURT
            FOR THE NORTHERN DISTRICT OF OHIO
 2
                      EASTERN DIVISION
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 4
    IN RE: NATIONAL
                                 )
    PRESCRIPTION
                                 ) MDL No. 2804
    OPIATE LITIGATION
 5
                                )
                     _____) Case No.
 6
                                 ) 1:17-MD-2804
    THIS DOCUMENT RELATES
    TO ALL CASES
                                ) Hon. Dan A. Polster
 8
                  Tuesday, August 7, 2018
 9
       HIGHLY CONFIDENTIAL - SUBJECT TO FURTHER
10
                   CONFIDENTIALITY REVIEW
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12
13
            Videotaped deposition of Jennifer R. Norris,
    held at the offices of BakerHostetler, 200 Civic Center
14
    Drive, Suite 1200, Columbus, Ohio, commencing at
15
    8:09 a.m., on the above date, before Carol A. Kirk,
16
17
    Registered Merit Reporter and Notary Public.
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23
                 GOLKOW LITIGATION SERVICES
             877.370.3377 ph | 917.591.5672 fax
24
                     deps@golkow.com
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	Page 2		Page 4
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1	On behalf of Walmart:	1	
	JONES DAY	1	On behalf of the Allergan Defendants: KIRKLAND & ELLIS LLP
1 2	JONES DAY BY: BRANDY H. RANJAN, ESQUIRE	1 2	On behalf of the Allergan Defendants: KIRKLAND & ELLIS LLP BY: PRATIK K. GHOSH, ESOUIRE
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2 3 4 5 6 7 8 9 10 11 12 13 14 15 16 17 18 19 20 21 22	PROCEEDINGS THE VIDEOGRAPHER: Good morning. We are now on the record. My name is Darnell Brown, and I'm the videographer with Golkow Litigation Services. Today's date is August 7, 2018, and the time is 8:09 a.m. This video deposition is being held in Columbus, Ohio, in the matter of In Re: National Prescription Opioid Litigation for the United States District Court for the Northern District of Ohio. The deponent is Jennifer Norris. Counsel, please identify yourselves for the record. MR. FULLER: Mike Fuller on behalf of the Plaintiff. MR. ELKINS: A.J. Elkins for the Plaintiff. MS. VELDMAN: Gina Veldman for the Plaintiff.	2 3 4 5 6 7 8 9 10 11 12 13 14 15 16 17 18 19 20 21 22 23	THE VIDEOGRAPHER: Those on the phone? MR. LYNCH: Mark Lynch from Covington & Burling for McKesson. MR. MAIER: Jonathan Maier from Morgan Bockius for Teva. MS. KOSKI: Katy Koski from Foley & Lardner for Anda, Inc. MR. DELINSKY: Eric Delinsky from Zuckerman Spaeder for CVS Indiana and CVS RX Services. MS. NAKAMURA: Angel Nakamura of Arnold & Porter for the Endo Defendants and the Par Pharmaceutical Defendants. MR. GHOSH: Pratik Ghosh with Kirland & Ellis for Allergan. MR. MAEROWITZ: Max Maerowitz with Ropes & Gray for Millinckrodt. MS. RIAZ: Unaiza Riaz with Bowles Rice for Kroger Company. MS. HUGHES: Jennifer Hughes from Jackson Kelly for Miami-Luken.

Page 14 1 witness. ¹ sourcing at one time. We had a corporate sales 2 ² group, sold all of the products and services 3 ³ within Cardinal Health that I supported. JENNIFER R. NORRIS I supported our specialty pharmaceutical 4 being by me first duly sworn, as hereinafter certified, deposes and says as follows: ⁵ distribution business, our specialty services **CROSS-EXAMINATION** ⁶ business, the 3PL, the third-party logistics ⁷ business we have, as well as working on 340B and ⁷ BY MR. FULLER: Q. Ma'am, please state your name for the other matters within pharmacy distribution. Q. I've seen 340B before. What's 340B? 10 10 A. Jennifer Robison Norris. A. It's a federally mandated essentially 11 Q. And, Ms. Norris, where are you currently 11 drug discount program for certain types of 12 12 employed? customers. 13 A. Cardinal Health. 13 Q. Got it. Well, you have the pleasure or 14 Q. And how long have you been at Cardinal the curse of being designated today as a 30(b) witness. Are you aware of that? 15 Health? 16 16 A. Eighteen years. A. I am. 17 Q. And what is your current position at 17 Q. And do you understand what that means? 18 Cardinal? 18 A. I do. 19 19 A. I'm an attorney in the legal department. Q. That's because you're a lawyer, right? 20 Q. Do you have any particular title? 20 MS. MAINIGI: Objection. 21 A. I do. I'm vice president, associate 21 A. Because I'm a lawyer, and that's what I ²² general counsel, mergers and acquisitions. 22 was asked to do. 23 Q. I'm sorry. You said mergers and 23 O. Sure. 24 acquisitions, right? 24 A. I was not aware of what a 30(b)(6) Page 15 Page 17 A. Mm-hmm, and integration. ¹ witness was before I was asked to do this. 1 2 Q. And how long have you held that title? Q. Well, and just so everybody is on the A. I've been in that group -- my titles 3 same page then, that means you've been designated 4 varied, but I've been in that group for ⁴ as the representative for Cardinal Health. approximately two years. ⁵ Because Cardinal Health can't speak on its own, Q. And that's the mergers and acquisitions ⁶ you're here to speak on their behalf on certain ⁷ and integrations group? subject matters. Is that your understanding? A. Yes. 8 A. That is my understanding. 9 Q. How about prior to that? 9 10 10 A. Prior to that, I was still a vice (Cardinal-Norris Exhibit 1 marked.) 11 11 president, associate general counsel, but I was in ¹² our commercial group supporting our pharmacy 12 Q. And I'm going to attach as Exhibit 1 --¹³ distribution business primarily. MR. FULLER: And, Counsel, I'll just Q. When you say supporting pharmacy 14 hand everything to you, and you can take one and 15 distribution, give me an understanding of what you pass the extras down. ¹⁶ would be doing in that role. 16 And this is Norris 1 for the record, now 17 A. My primary role was with acute care and marked as Plaintiff's 1. ¹⁸ alternate care customers, working on the customer BY MR. FULLER: 19 facing agreements and issues that came up from 19 Q. This is a copy of one of the two ²⁰ time to time with those customers. 20 notices. 21 Q. Okay. And how about prior to that? 21 Have you seen this document before? 22 22 A. I've always been in that group. Again, A. I have. 23 my title has varied, and I've supported other 23 Q. Now, I'm going to sort of weave into ²⁴ groups within Cardinal Health. I supported 24 this in an agreement that your counsel and I have

Page 18 ¹ related to certain topics. So you're going to be 1 testifying to all those topic areas that we just ² deposed on Notice 1 for Items A through N. ² mentioned? Is that your understanding? 3 A. I am. A. That is my understanding. 4 5 MR. FULLER: And, Counsel, pursuant to (Cardinal-Norris Exhibit 3 marked.) ⁶ our agreement, that will be answered in writing at ⁷ a later date, right? Q. And then in full fairness and ⁸ disclosure, as counsel just mentioned, here is 8 MS. MAINIGI: Correct. Plaintiff's Exhibit Number 3, which is Norris MR. FULLER: Okay. 10 BY MR. FULLER: 10 Number 3, which is Cardinal Health's objections to Q. And do you feel comfortable being 11 the prospective 30(b)(6) notices. 11 ¹² designated over those areas set out in Notice 1? 12 Have you seen this prior to today? ¹³ And that's A through N. 13 A. I have. 14 14 A. I do. Q. And you've had an opportunity to review 15 MS. MAINIGI: Just for the purpose of 15 it as well? ¹⁶ the record, Mr. Fuller, we will just note that she 16 A. I did review it. will testify consistent with the objections that 17 Q. All right. Now, ma'am, you are -- and I ¹⁸ we served as to both notices. say "you." I'm sorry. Speaking on behalf of Cardinal, you're 19 MR. FULLER: We'll get there, too. I in the business of distributing prescription will give them -- give her those as well. 21 medications, as well as other things, correct? 22 (Cardinal-Norris Exhibit 2 marked.) A. Yes. 23 23 Q. And that also includes controlled 24 ²⁴ substances; is that right? Page 19 Page 21 ¹ BY MR. FULLER: A. Yes. Those are some of the prescription Q. Now, Norris Number 2, which is the ² medications that we distribute. ³ second 30(b) notice, will be marked as Plaintiff's Q. And there are certain statutes and ⁴ 2 for the purposes of the deposition. ⁴ regulations and rules that apply to you in Do you have that document now in front ⁵ distributing those medications; is that fair? 6 of you? A. Yes. 7 A. I do. Q. And one of them is the Controlled Substances Act; is that right? Q. Okay. And have you seen that document previously? A. Yes. 10 10 A. I have. Q. And we'll spend a good part of our day 11 11 talking about the Controlled Substances Act and Q. Now, it's my understanding that with the ¹² agreement of counsel, you're going to testify to its various portions and parts. 13 the subject areas of 7, 8, 12, and 22 with a MR. FULLER: I'm going to mark as 14 possibility of some examination on subject area ¹⁴ Plaintiff's Number 3 -- or excuse me --¹⁵ number 6. Plaintiff's Number 4, which is Norris Number 4. 16 16 Is that your understanding as well, 17 Ms. Norris? (Cardinal-Norris Exhibit 4 marked.) 18 18 A. It is. 19 MS. MAINIGI: And just to be clear, 19 BY MR. FULLER: ²⁰ Mr. Fuller, she is prepared to testify as to 20 Q. And you have that document in front of ²¹ Topic 6 today. ²¹ you? 22 22 MR. FULLER: All right. A. I do. 23 23 BY MR. FULLER: Q. Okay. And I'll represent to you that ²⁴ this is a portion of the Controlled Substances 24 Q. And, Ms. Norris, are you comfortable

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- ¹ Act, not the entire thing. And if you look there,
- ² it says "United States Code Annotated. Title 21.
- ³ Chapter 13. Drug Abuse Prevention and Control."
- Do you see that?
- 5 A. I do.
- 6 Q. And do you know that to be the portion
- ⁷ of the U.S. Code that contains the Controlled
- 8 Substances Act?
- 9 A. I believe so, yes.
- Q. And this is Subchapter 1, Part A,
- 11 Introductory Provisions.
- And have you seen this before?
- 13 A. I have.
- Q. Okay. And you're aware that in Section
- ¹⁵ 801, Congress of the United States of America made
- ¹⁶ certain declarations and findings; is that right?
- MS. MAINIGI: Objection.
- A. That's what the section says,
- 19 "Congressional Findings and Declarations."
- Q. Okay. Particularly related to
- 21 controlled substances --
- MS. MAINIGI: Objection.
- O. -- is that true?
- MS. MAINIGI: Excuse me.

- Q. That's all right.
- Does Cardinal agree with this statement?

Page 24

- ³ A. In my personal --
 - MS. MAINIGI: Excuse me. Objection;
- ⁵ scope.
- 6 Go ahead.
 - A. In my personal capacity, I agree that's
- 8 what the words say.
- ⁹ Q. You also agree that controlled
- o substances have legitimate medical purposes and
- are necessary to maintain the health and welfare
- 12 of the American people?
 - A. I agree that --
 - MS. MAINIGI: Objection; scope.
- ¹⁵ A. -- that was Congress' finding.
- 6 Q. Okay. And read aloud Number 2 for us,
- ¹⁷ Congress' second finding of this Controlled
- ¹⁸ Substances Act.
- A. "The illegal importation, manufacture,
- ⁰ distribution, and possession and improper use of
- 21 controlled substances have a substantial and
- ²² detrimental effect on the health and general
- ²³ welfare of the American people."
 - Q. Does Cardinal agree and accept that that

Page 23

- ¹ A. It goes on to say, colon, "Controlled
- ² Substances."
- Q. Yes, ma'am. And then it says, "Congress
- 4 makes the following findings and declarations."
- And if you would, let's start with the
- ⁶ first one and read that one aloud for us, please.
- ⁷ A. "Many of the drugs included within this
- ⁸ subchapter have a useful and legitimate medical
- ⁹ purpose and are necessary to maintain the health
- ¹⁰ and general welfare of the American people."
- Q. Does Cardinal agree with that statement
- 12 by Congress?
- MS. MAINIGI: Objection; form.
- 14 Objection; outside the scope of the agreed-upon
- 15 notice 30(b)(6) topics.
- You may answer in your personal
- ¹⁷ capacity.
- As a short form, I will just from here
- ¹⁹ after say "Objection; scope," and the witness will
- ²⁰ understand that she can answer the question
- ²¹ anyway.
- MR. FULLER: Thank you.
- A. Can you please repeat the question?
- 24 Sorry.

- Page 25

 1 was the United States of America Congress' finding
- ² related to controlled substances?
- 3 MS. MAINIGI: Objection; scope.
- 4 A. I agree that that's what the finding
- 5 says.
- 6 Q. Now, let's pull that apart a little bit.
- ⁷ It says that "The illegal importation,
- 8 manufacture, distribution, and possession and
- ⁹ improper use of controlled substances can have --
- or has -- excuse me -- have a substantial and
- detrimental effect on the health and general
- 12 welfare."

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- For Cardinal's purpose, we're worried
- about -- or focused on the distribution, correct?
- 5 You don't manufacture, right?
- A. Cardinal Health does not manufacture.
 - Q. Okay. And you don't actually use the
 - g drugs that you distribute either, do you?
 - A. The company does not use the drugs.
 - Q. So we're focused just on distribution.
- 21 So do you agree or disagree that the illegal
- ²² distribution of controlled substances have a
- 23 substantial detrimental effect on the health and
- general welfare of the American people?

MS. MAINIGI: Objection; scope.

- ² A. I agree that that's what the finding ³ savs.
- 4 Q. Do you agree that it can?
- ⁵ MS. MAINIGI: Objection; scope.
- ⁶ A. The illegal distribution may.
- ⁷ Q. That's fair enough.
- 8 And, again, as you know as a lawyer, I'm
- ⁹ going to be asking you a bunch of questions, and
- $^{\mbox{\scriptsize 10}}\,$ I'm only asking that you answer to the best of
- 11 your ability, okay?

1

- And if there's something that's unclear
- ¹³ about my question, please ask me, and I'll
- certainly try to clarify it the best I can.
- ¹⁵ A. I understand.
- Q. And I assume counsel has told you this,
- ¹⁷ but if at any time you need a break, let me know.
- ¹⁸ We'll take a break. We'll probably stop about
- 19 every hour, give or take a little bit, and for
- ²⁰ lunch. If you need anything more than that, no
- ²¹ problem. Just let me know. Fair?
- ²² A. I understand.
- Q. Okay. And I was already moving to the
- ²⁴ next topic, and I've got multiple pages here.

- ¹ This was created by a Paul Farrell, Jr.
 - MS. MAINIGI: Well, I'm glad it's marked
 - ³ as an exhibit.
 - 4 MR. FULLER: The gentleman raising his
 - ⁵ hand down the table.
 - 6 BY MR. FULLER:
 - Q. So, ma'am, Ms. Norris, Cardinal is in
 - ⁸ the business of distributing Schedule II
 - ⁹ controlled substances, amongst other things; is
 - 10 that right?
 - 11 A. It is.
 - Q. And you are also aware, as Cardinal,
 - 13 that Schedule IIs have a heightened standard when
 - dealing with them, heightened security standard;
 - 15 is that correct?
 - MS. MAINIGI: Objection.
 - A. I know that Schedule IIs, in addition to
 - 18 other controlled substances, have different
 - 19 controls, for lack of a better word, that need to
 - ²⁰ be applied in the manufacture, distribution,
 - ²¹ dispensing, prescribing, and using.
 - Q. Fair enough. Now, it says Schedule II.

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- And read A to us, if you don't mind, please.
- 4 A. Schedule II. A2?

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- ¹ Sorry.
- If you turn to the next page, page 2.
- ³ You see this is another section of the Controlled
- ⁴ Substances Act. Do you see that at the top, Title
- ⁵ 21, Chapter 13. Drug Abuse and Prevention --
- 6 excuse me -- Drug Abuse Prevention and Control?
- ⁷ A. I see that.
- 8 Q. Okay. And it deals with the authority
- ⁹ to control standards and schedules.
- Do you see that?
- 11 A. I do.
- Q. Okay. And it's Section 812, Schedules
- 13 of Controlled -- and I didn't put Schedules I,
- 14 III, IV, and V in here, because I didn't think it
- ¹⁵ was necessary. I included Schedule II.
- 16 Cardinal --
- MR. FULLER: I'm sorry. Go ahead.
- MS. MAINIGI: So, Mike, just for the
- 19 purpose of the record, you have excerpted parts of
- 20 this regulation but left out other parts of the
- 21 regulation?
- MR. FULLER: The code, yes, ma'am.
- And to be fair, you're not going to be
- able to Google and find this on the Internet.

- Q. Yes, ma'am -- no, no. 2A.
- ² A. 2A?
- ³ Q. Yes, ma'am. I'm sorry.
- 4 A. I'm sorry. "Schedule II. The drug or
- ⁵ other substance has a high potential for abuse."
- 6 Q. Now, as Cardinal Health, you know that
- ⁷ Schedule IIs do have a high potential for abuse;
- 8 is that correct?
- 9 MS. MAINIGI: Objection; scope.
- 10 A. That's what the statute says here.
- Q. But as a distributor of controlled
- substances, and particularly Schedule IIs, do you
- 13 also know that to be the case?
 - MS. MAINIGI: Objection; scope.
- Q. Let me ask it differently. Maybe make
- 16 it a little easier.

14

- Sitting here today as Cardinal Health,
- ⁸ do you agree that the U.S. Congress has determined
- 19 that Schedule IIs are drugs and other substances
- that have a high potential for abuse?
- MS. MAINIGI: Objection; scope.
- A. That is the definition that is included
- ²³ in this statute.
 - Q. That's the definition provided by the

Page 30 Page 32 ¹ U.S. Congress, correct? A. I see that title, yes. 2 A. Yes, it is. Q. And it's Section 821, Rules and 3 MS. MAINIGI: Objection; scope. ³ Regulations. If you would read that aloud to us, 4 A. Yes, in this statute. please. 5 Q. And read B to us, if you don't mind. A. "The Attorney General is authorized to A. "The drug or other substance has a promulgate rules and regulations and to charge ⁷ currently accepted medical use in treatment in the ⁷ reasonable fees relating to the registration and 8 United States or a currently accepted medical use 8 control of the manufacture, distribution, and with severe restrictions." dispensing of controlled substances and to listed 10 chemicals." Q. And Cardinal also accepts that finding ¹¹ by the U.S. Congress; is that right? 11 Q. And does Cardinal agree or disagree that 12 MS. MAINIGI: Objection; scope. the Attorney -- the U.S. Attorney General has the 13 A. That is what the statute says. authority to enact these rules and regulations 14 Q. And does Cardinal accept that finding by related to both regulating as well as controlling 15 Congress -controlled substances? 16 MS. MAINIGI: Objection; scope. MS. MAINIGI: Objection; form. 17 Q. -- or do you disagree? 17 Objection; scope. 18 A. That is what the statute says. 18 A. I agree the statute says the Attorney 19 Q. So do you accept it or not? 19 General is authorized to promulgate rules and 20 MS. MAINIGI: Objection; scope. regulations relating to the registration and 21 control of the manufacture, distribution, and A. In my personal capacity, that's what the 22 statute says. dispensing of controlled substances and listed 23 ²³ chemicals. MR. FULLER: Give me one second. 24 24 Q. And, again, the distribution part is (Pause in proceedings.) Page 31 Page 33 ¹ what applies to Cardinal. Can we agree on that? ¹ BY MR. FULLER: Q. Ma'am, read C to us aloud, please. A. I agree that Cardinal Health is a A. "Abuse of the drug or other substances distributor. 4 may lead to severe psychological or physical Q. Okay. And if you look down at the ⁵ dependence." ⁵ bottom section, when does it indicate this statute Q. And do you agree with that finding by was created? If you look down at the bottom, when ⁷ the U.S. Congress related to Schedule II does it indicate this statute was created? controlled substances? 8 MS. MAINIGI: Objection; scope. 9 MS. MAINIGI: Objection; scope. A. The paper says October 27, 1970. 10 10 A. I agree that's what the statute says. Q. And do you know whether the -- strike 11 I'm not a medical professional to opine on that 11 that. 12 particular statement. Does Cardinal know whether the 13 Q. Fair enough. 13 Controlled Substances Act went into effect in 1970? 14 Now, let's go to page 3. This is still, 15 15 what, Exhibit 4. MS. MAINIGI: Objection; scope. 16 A. I thought it was 1971, but --16 Ma'am, do you see at the top this is another section of the Controlled Substances Act, 17 Q. Somewhere around that time frame; is 18 correct? 18 that fair? 19 A. Yes. 19 A. The early '70s, yes. Q. We'll go to page number 4. And this 20 20 MS. MAINIGI: Objection. 21 Q. This deals with "Registration of deals with registration requirements, Section 823.

22

23

24 Requirements.

Do you see that?

A. I see Section 823, Registration

23 Controlled Substances."

Do you see that?

24

²² Manufacturers, Distributors, and Dispensers

Page 34 Q. One of the things that the potential 1 Do you see that? ² distributor has to do is maintain the "maintenance A. September 10, 1970. I see August 12, ³ of the effective control against diversion of ³ 1970. ⁴ particular controlled substances into other than MS. MAINIGI: I think he's on the prior ⁵ legitimate medical, scientific, and industrial page. 6 channels." A. Oh, you mean actually the first page? Q. Yeah. I'm sorry. Did I read that correctly? 8 8 A. "Distributors of controlled substances A. I'm sorry. September 10, 1970, yes. in Schedule I or Schedule II. The following Q. Okay. And on that same page, you see up near the top, it's the Comprehensive Drug Abuse ¹⁰ factors shall be considered." 11 Prevention and Control Act of 1970. Now, I assume there are more factors. A. Yes, I see that title. 12 You only listed one of them. Q. That's correct, yes, ma'am. Q. Okay. And if you will for me turn to 14 A. But one of the factors in determining page 5. So we're on the same page, in the upper whether or not the issuance of a registration is right-hand corner, there is a -- most of the ¹⁶ inconsistent with the public interest is documents are going to have a Norris and the 17 maintaining -- maintenance of an effective control number of the exhibit, or the way I've numbered ¹⁸ against diversion of particular controlled the exhibit, and then a dash and then a page 19 substances into other than legitimate medical, number. When I call out a page number, that will ²⁰ scientific, and industrial channels. be what I will be referring to. Is that okay? Q. And sitting here today, do you take the A. Okay. ²² position that Cardinal maintains such effective Q. All right. So if you go to page 5, this 23 is titled -- or at least on this page this is 23 controls? 24 ²⁴ titled Control and Enforcement. A. Yes. Page 35 Page 37 1 Do you see that? 2 A. I see that title. (Cardinal-Norris Exhibit 5 marked.) 3 Q. And then read the first statement there. 4 Q. Now, this is going to help us, at least A. "The bill provides for control by the ⁵ to some degree, talk about when that act was ⁵ Justice Department of problems related to drug ⁶ abuse through registration of manufacturers, 6 passed. 7 ⁷ wholesalers, retailers, and all others in the Counsel is handing you what is marked as 8 Norris 5 and Plaintiff's Exhibit Number 5. 8 legitimate distribution chain and makes 9 Have you seen this document before? transactions outside the legitimate distribution 10 MS. MAINIGI: Counsel, can you just chain illegal." 11 Q. Does Cardinal agree with that statement? 11 represent to us what it is so that we don't have 12 to spend too much time taking a look through it? Strike that. Let me ask it differently. 13 MR. FULLER: Sure. It is the Does Cardinal accept that that is one of

¹⁴ Congressional Record from the Controlled 15

16 A. I have not seen this document before,

Substances Act.

¹⁷ no.

18 Q. Okay. And then, therefore, I will 19 represent to you that it is the Congressional ²⁰ Record from the Controlled Substances Act. It's 21 the discussion they had on the floor when they ²² were passing the Act.

And if you look on the second page, it ²⁴ has a date of September 10, 1970.

the Congressional bases for passing this act? MS. MAINIGI: Objection; scope. 16 A. I acknowledge that that's what's written in the record here. Q. And that they make or are attempting to

make transactions outside the legitimate distribution chain illegal? 21 MS. MAINIGI: Objection; scope. 22 A. That's the statement this language ²³ makes. 24 Q. And let me ask you -- we'll get to

Page 38 Page 40 ¹ regulations and such further down the road. ¹ BY MR. FULLER: But as Cardinal, sitting here today, is Q. So now if you'll turn to page 8 of this ³ it your understanding that if we don't comply -document. ⁴ well, let me ask it differently. All right. Since this one is a little If we follow the regulations of the longer, it's going to be my turn to read it, okay? ⁶ Controlled Substances Act, then we are acting A. Sure. ⁷ legally. Would you agree with that? Q. I didn't think you'd object to that. 8 MS. MAINIGI: Objection; form. On page 8 it says, "This bill is designed to improve the administration and Objection; scope. 10 A. The company's obligation is to follow regulation of manufacturing, distribution, and 11 the regulations and the guidance provided by the dispensing of controlled substances by providing ¹² DEA. for a closed system of distribution for legitimate 13 handlers of such drugs. Q. And that includes the -- not just the 14 14 regulations, but also the statutes pertaining to "Such a closed system should it, correct? significantly reduce the widespread diversion of 16 A. The statutes, the regulations, the 16 these drugs out of the legitimate channels into applicable law. the illegitimate market while at the same time 18 Q. All the appropriate rules? providing the legitimate drug industry with a 19 A. The applicable law as modified or unified approach to narcotic and dangerous drug provided and the additional guidance by the DEA. 20 control." 21 Q. Okay. And would you -- does Cardinal Did I read that right? 22 ²² agree that if we don't follow those rules as A. Generally. you've labeled them, that we are breaking the law? Q. And does Congress -- excuse me. 23 24 24 MS. MAINIGI: Objection; form. Does Cardinal accept that that was the Page 39 Page 41 ¹ Objection; scope. ¹ intent by the U.S. Congress, to create a closed A. A failure -- Cardinal Health's ² system of distribution? ³ obligations are to follow the law. MS. MAINIGI: Objection; scope. O. And if we don't follow the law, for A. I agree that the language here discusses ⁵ example, the Controlled Substances Act, then we're the closed system of distribution. 6 breaking the law --Q. And then that was something that 7 MS. MAINIGI: Objection; form. Congress intentionally created, right --Objection; scope. MS. MAINIGI: Objection. 9 O. -- correct? 9 Q. -- a close system of --10 MS. MAINIGI: Excuse me. 10 MR. FULLER: I'm sorry. 11 11 MR. FULLER: Sorry. MS. MAINIGI: No. Go ahead. 12 A. If you don't follow the law, you're Q. Let me try again. And what we're doing, 13 breaking the law. 13 so that you know, is we're trying to make sure the 14 Q. Is that a yes? record is clear because it's all sloppy if she's 15 A. Yes. objecting and I'm still talking or I start talking MS. MAINIGI: Objection; form. again before she finishes her objection. So I 16 17 Objection; scope to that. apologize for that. 18 18 MR. FULLER: I just asked if that was a MS. MAINIGI: Was there a question? MR. FULLER: Huh? Yeah. I'm trying to 19 19 yes. 20 MS. MAINIGI: It's a poorly phrased remember what it was. question, and it's outside the scope. 21 BY MR. FULLER: 21 22 MR. FULLER: I'm from Mississippi. Q. Ms. Norris, can we agree that through 23 There's going to be a lot of poorly phrased 23 this section of this Congressional history, that

²⁴ questions. I'm kidding.

Congress was attempting to create a closed system

- ¹ to try to contain the controlled substances into
- ² the legitimate channels of distribution?
- MS. MAINIGI: Objection; scope.
- ⁴ A. I agree that's what the language says.
- ⁵ I don't -- obviously I haven't read every -- all
- ⁶ the context around it, but the language
- $^{7}\,$ highlighted defines the closed distribution
- ⁸ system.
- ⁹ Q. Okay. And it even indicates that even
- ¹⁰ as far back as 1970, Congress is trying to
- 11 significantly reduce the widespread diversion of
- ¹² controlled drugs out of legitimate channels into
- ¹³ the illicit market, correct?
- MS. MAINIGI: Objection; scope.
- A. That is what the language says.
- Q. And that one of the ways they do that is
- ¹⁷ by creating this closed system.
- Do you have an understanding of what
- 19 this "closed system" is?
- ²⁰ A. I do, yes.
- Q. Can you -- explain it briefly.
- A. It's the system that Cardinal Health
- ²³ operates in. It purchases pharmaceuticals it
- ²⁴ distributes from licensed manufacturers. It

- Q. Fair enough. Let me ask that
- ² differently.
- ³ A. Sorry.
 - Q. No, no. You're absolutely right.
 - Congress has created a licensing
- ⁶ requirement for manufacturers; is that correct?

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Page 45

- MS. MAINIGI: Objection; scope.
- A. I believe so.
- ⁹ Q. We know that Congress has created a
- ¹⁰ licensing requirement for wholesale distributors
- ¹ such as Cardinal Health, correct?
 - A. Yes.

8

- Q. And if you're not licensed, you can't
 - ⁴ play in this ball game; is that fair?
- MS. MAINIGI: Objection; form.
- ¹⁶ Objection; scope.
 - A. I believe that -- yes, that's the --
- ¹⁸ Q. So --
- ¹⁹ A. That's the closed distribution system.
- ²⁰ Sorry.

17

- Q. No. And if I start to do that, I
- ²² apologize. It's just that I'm thinking you're
- ²³ done. In normal conversation, it happens.
 - A. I may have pregnant pauses --

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- ¹ distributes those pharmaceuticals to licensed
- ² pharmacies for dispensing by those pharmacies
- ³ to -- pursuant to prescriptions by licensed
- ⁴ practitioners.
- ⁵ Q. So what Congress was doing was limiting
- ⁶ those who could participate in this industry,
- ⁷ correct?
- 8 MS. MAINIGI: Objection; scope.
- 9 A. I think it was laying out the system to
- 10 go from the -- from licensed player to licensed
- ¹¹ player.

12

- Q. And that's my point. You have to be a
- 13 licensed player. I can't go out and set up Mike's
- ¹⁴ Drive-Thru Pharmacy and start getting controlled
- ¹⁵ substances shipped to me, right?
- MS. MAINIGI: Objection; scope.
- A. Not if you're not licensed
- ¹⁸ appropriately.
- 19 Q. Not licensed. And what Congress has
- ²⁰ done is it created licensed manufacturers,
- 21 correct?
- MS. MAINIGI: Objection; scope.
- A. I don't know if Congress created them,
- ²⁴ but there are licensed manufacturers, yes.

- ¹ Q. Yes.
 - A. -- so give me a chance.
- ³ Q. No, no. Same here. Same here.
- By the time we've finished, we'll both
 - know it, and it will be too late, though.
- 6 All right. If you'll turn to page 11 of
- ⁷ this document. Let me know when you get there.
 - And if you want to look at any other
- ⁹ part of this document, 90 whatever pages, you are
- more than free to do that, Ms. Norris.
 - Are you there on page 11?
- A. I am. Just give me one second, please.
- Q. Sure.

11

- 14 A. Okay.
 - ⁵ Q. All right. And on page 11 -- and on
- ¹⁶ page 11, Congress says that "The price for
- ¹⁷ participation in this traffic should be
- prohibitive. It should be made too dangerous to
- ¹⁹ be attractive."
- And here they're talking about the
- ²¹ illegal traffic; is that correct?
- MS. MAINIGI: Objection; form.
- ²³ Objection; scope.
 - A. I believe, based on the language here --

- ¹ again, I don't have the full context, but the
- ² first sentence refers to illegal traffic, and it
- ³ seems to be referring -- the language in the
- ⁴ second sentence seems to -- and third seem to be
- ⁵ referring to that.
- Q. And "to be prohibitive," what does
- ⁷ "prohibitive" mean, if you know?
 - MS. MAINIGI: Objection.
- ⁹ A. To cause someone to not do something.
- Q. To detour some sort of -- I'm sorry. Go
- ¹¹ ahead. I'm doing it again.
- ¹² A. No. That's fine.
- Q. To detour -- "detour" is not the right
- 14 word.

8

- ¹⁵ MS. MAINIGI: Deter.
- Q. Deter. See, I told you. Thank you.
- ¹⁷ Start again.
- 18 "Prohibitive" in this sense means to
- ¹⁹ deter some type or fashion of conduct.
- Can we agree on that?
- ²¹ A. Yes.
- Q. And that Congress is trying to make it
- too dangerous to be attractive; is that right?
- MS. MAINIGI: Objection; scope.

- ¹ But fair enough.
 - 2 If you'll next turn to page 26 of this
- ³ document. And you see the section there under law

Page 48

- ⁴ enforce -- I'm sorry. You're not there yet. I
- ⁵ apologize.
- 6 A. Sorry.
 - Q. It's a big document, and I cheated a
- 8 little bit because mine has tabs.
- ⁹ A. Page 26?
 - Q. Yes, ma'am.
- 11 A. Yes.

10

- Q. Okay. And you see the section there
- ³ under Law Enforcement?
- 14 A. I do.
- Q. And can you read that highlighted
- 16 section for us, please.
- A. "Titles II and Titles III of the bill
- deal with law enforcement aspects of drug abuse
- 19 and provide authority for the Department of
- ²⁰ Justice to keep track of all drugs subject to
- 21 abuse manufactured or distributed in the United
- 22 States in order to prevent diversion of these
- drugs from legitimate channels of commerce."
 - Q. And Cardinal agrees that the Department

Page 47

- A. Congress is making the statement that
- ² the price for participation should be made too
- ³ dangerous to be attractive, participation in the
- ⁴ illegal and -- in the illegal trafficking.
- ⁵ Q. Right. And we know from an earlier
- ⁶ section of the code, that the U.S. Congress gave
- ⁷ the Department of Justice the ability to control
- 8 that issue, correct?
- ⁹ A. Yes.
- MS. MAINIGI: Objection; scope.
- Q. Yes, I believe that's what we talked
- 12 about. When it says "made too dangerous to be
- 13 attractive," is it -- we can agree, can we not,
- that that means the penalty needs to be high
- ¹⁵ enough to deter the conduct; is that fair?
- MS. MAINIGI: Objection; scope.
- A. Generally, yes. I couldn't say what
- ¹⁸ that is.
- Q. When you say "what that is," you mean
- ²⁰ what the penalty would have to be?
- MS. MAINIGI: Objection; scope.
- ²² A. Yes.
- Q. Correct. And I'm not even asking you
- ²⁴ about that. That's for DOJ and DEA to figure out.

- Page 49

 1 of Justice has that authority which we just
- ² mentioned earlier, correct?
- MS. MAINIGI: Objection; scope.
- ⁴ A. The Department of Justice -- I guess we
- ⁵ were talking about the Attorney General earlier.
- 6 Q. And who heads up the Department of
- ⁷ Justice?
- 8 A. The Attorney General. So the -- yes,
- ⁹ ves.
- Q. Different terms, but generally we're
- 11 speaking about the same entity or guy or girl,
- whoever it may be?
- A. I'm just a lowly commercial attorney
- ¹⁴ so --

23

- Q. No. Nothing lowly about it.
- A. -- to get all of this straight.
- Q. And the goal is, at least according to
- this section, for the Department of Justice "to
- 19 keep track of all drugs subject to abuse
- ²⁰ manufactured or distributed in the United States
- ²¹ in order to prevent the diversion of these drugs
- ²² from legitimate channels of commerce."
 - Do you agree with that?
 - MS. MAINIGI: Objection; scope.

- ¹ A. I agree that that's what the language ² says, yes.
- Q. And do you agree that that's a good goal to have?
- 5 MS. MAINIGI: Objection; scope.
- ⁶ A. Generally speaking, yes.
- Q. Does Cardinal try to operate in a
- fashion that prevents the diversion of controlled
- ⁹ substances into the illicit market?
- ¹⁰ A. Yes.
- ¹¹ Q. Why?
- MS. MAINIGI: Objection; scope.
- A. Cardinal Health, in performing its
- ¹⁴ distribution services, follows the applicable
- 15 laws, rules, and regulations, and the guidance
- ¹⁶ provided by the DEA.
- Q. And Cardinal is in the business of
- ¹⁸ dealing and distributing controlled substances,
- ¹⁹ particularly Schedule IIs, correct?
- A. Not dealing.
- ²¹ Q. Sorry. Distributing. Let me ask it ²² again.
- 23 Cardinal is in the business of
- ²⁴ distributing controlled substances, including

Page 52

- ¹ according to the Congressional -- according to the
- ² statute, but they also have a legitimate medical
- ³ purpose.
- Q. Sure. And as a distributor, Cardinal
- ⁵ wants to try to prevent as much abuse and
- 6 addiction as we can, correct?
 - MS. MAINIGI: Objection; scope.
 - A. Cardinal Health's obligation is to
- ⁹ operate in the closed distribution system in
- 10 accordance with the applicable laws, rules,
- 11 regulations, and guidance from the DEA.
- Q. Does Cardinal also want to, in its operations, do what it can to prevent abuse and
- ¹⁴ addiction?
 - MS. MAINIGI: Objection; scope.
- A. Cardinal Health wants to perform its
- services in compliance with the applicable laws,
- ¹⁸ rules, and regulations, and the guidance by the
- ⁹ DEA.

15

- O. No. I understand that. You said that.
- ²¹ But do they want to help try to prevent abuse and
- addiction?
- MS. MAINIGI: Objection; asked and
- ²⁴ answered. Objection; scope.

Page 51

- ¹ Schedule IIs; is that correct?
- ² A. Cardinal Health distributes
- ³ pharmaceuticals, including controlled substances,
- ⁴ which includes Schedule II items.
- ⁵ Q. And as we discussed earlier, Schedule
- ⁶ IIs have a heightened designation to them because
- ⁷ they are considered to be potentially dangerous --
- 8 MS. MAINIGI: Objection.
- ⁹ Q. -- is that correct?
- MS. MAINIGI: Excuse me. Objection;
- ¹¹ scope.
- A. Schedule IIs, as I understand it, have
- 13 additional controls that need to be applied to the
- ¹⁴ manufacture, distributing, dispensing,
- ¹⁵ prescribing, and using, yes.
- Q. And is that because they are potentially dangerous?
- MS. MAINIGI: Objection; scope.
- A. One of the comments, I believe, were
- 20 made they have the -- they could --
- Q. And you can refer back -- I'm sorry.
- A. Yeah.
- Q. You can refer back to it if you need to.
- A. They have a high potential for abuse

- Page 53
- A. Cardinal Health doesn't interact with the ultimate users of the pharmaceuticals. As we
- ³ talked about, the system is -- Cardinal Health is
- ⁴ removed through the closed distribution system.
 - Q. Cardinal Health isn't removed; it's
- ⁶ specifically included in the closed distribution
- ⁷ system; is that true?
- A. I misspoke. Cardinal Health is removed
- ⁹ from the ultimate user within the closed
- distribution system.
- Q. But Cardinal Health does have
- 12 obligations related to the distribution in
- 13 ensuring that they -- that these controlled
- 14 substances maintain into the licit market and not
- the illicit market, correct?
 - MS. MAINIGI: Objection; form.
- A. Cardinal Health has an obligation to
- 8 maintain effective controls against diversion.
- 19 Q. Why?

16

20

- MS. MAINIGI: Objection; form.
- Objection; scope.
- A. I'm not sure I understand your question.
- Q. Sure. You said --
 - MR. FULLER: I can never work these

- ¹ little computer thingies.
- THE COURT REPORTER: The arrow on the
- ³ right.
- 4 MR. FULLER: Yeah, I pushed it. It
- ⁵ doesn't work for me. I don't know why.
- 6 BY MR. FULLER:
- 7 Q. You said Cardinal Health has an
- 8 obligation to maintain effective controls against
- ⁹ diversion. Why?
- MS. MAINIGI: Objection; form.
- 11 Objection; scope.
- 12 A. My understanding is that's the language
- 13 of the law that applies to us.
- Q. So are they only doing that because
- 15 that's the law that applies to them?
- MS. MAINIGI: Objection; scope.
- A. Cardinal Health is a corporation that
- 18 operates in accordance with the laws that apply to
- 19 it.
- Q. All right. Now, we're going to just
- 21 turn one page, page 27 of this document.
- You see the section there Registration
- 23 Requirements?
- 24 A. I do.

Page 55

- Q. It says, "The legislation provides that
- ² all persons engaged in the legitimate distribution
- ³ chain involving drugs included in one of the
- 4 schedules under this bill must be registered with
- ⁵ the Attorney General."
- 6 Does Cardinal agree and concur with that
- ⁷ statement?
- 8 MS. MAINIGI: Objection to scope.
- 9 A. I agree that that's what that sentence
- ¹⁰ says, yes.

11

- Q. And is that a requirement, to be a
- 12 distributor when you're dealing with controlled
- 13 substances, is to be registered through the
- 14 Attorney General?
- MS. MAINIGI: Objection; form.
- A. That is my understanding.
- Q. And Cardinal is registered with the
- ¹⁸ Attorney General through the DEA, correct?
- 19 A. Yes.
- Q. Okay. And, again, that goes to that
- 21 whole closed system we were talking about earlier.
- ²² You have to have a ticket to be able to
- ²³ participate in this distribution chain; is that
- 24 right?

¹ MS. MAINIGI: Objection; form.

- MS. MAINIGI: Objection; for
- ² Objection; scope.
- ³ A. That is my understanding, that the
- ⁴ parties in the closed distribution chain are all
- ⁵ licensed in their various functions.
- 6 Q. Now, if you go to page 34. And I
- ⁷ promise we're getting to the end of my tabs in
- 8 this document.
- Did you make it there?
- A. I have.

10

11

17

20

- Q. It says, "The illegal importation,
- manufacture, distribution, and possession, and
- 13 improper use of controlled substances have a
- substantial detrimental effect on the public's
- substantial detriniental effect on the pu
- ¹⁵ health and general welfare."
 - Do you see that?
 - A. I do.
- ¹⁸ Q. And does Cardinal agree that that's one
- ¹⁹ of the findings by Congress?
 - MS. MAINIGI: Objection; scope.
- A. I believe, as we talked about before, in
- ²² accordance with Section 801, that is a finding of
- ²³ Congress, yes.
 - Q. And that's one of the goals behind this

Page 57

- ¹ Controlled Substances Act, again, is to ensure the
- ² legitimate distribution of controlled substances
- ³ in keeping them out of the illicit market, right?
- 4 MS. MAINIGI: Objection; scope.
- 5 A. Yes.
- ⁶ Q. And Cardinal also recognizes that
- ⁷ distributions into the illicit market have a
- ⁸ substantial and detrimental effect on the public's
- ⁹ health and general welfare?
- MS. MAINIGI: Objection; scope.
- A. Distribution -- the illegal distribution
- has a substantial detrimental effect on the
- ¹³ public's health and general welfare.
- Q. Okay. Turn to page 44, if you would,please.
- And this section just sort of
 - ⁷ resolidifies what we read earlier. Do you see
- -8 Section 301 sort of in the middle of the page
- 19 there?
- ²⁰ A. I do.
- Q. And it says, "Section 301 authorizes the
- 22 Attorney General to promulgate rules and
- ²³ regulations and to charge reasonable fees relating
- ²⁴ to the registration and control of the

Page 58 Page 60 ¹ manufacture, distribution, and dispensing of ¹ health and safety." ² substances covered by this Act." Do you see that? Does Cardinal recognize that as part of 3 A. I see that. ⁴ the powers conferred to the Attorney General by Q. And we're next going to move to the ⁵ the United States Congress? regulations which deal with suspicious orders. MS. MAINIGI: Objection; scope. You're aware of that, correct? 7 A. That's what the language says. MS. MAINIGI: Objection; form. 8 Q. If you'll turn one more page, 44 -- or A. I'm not aware we're going to move to ⁹ excuse me. 45. It starts at the bottom of the that. I'm aware of the regulations. ¹⁰ page under the Section 303, Registration Q. Well, this is sort of a prequel in a ¹¹ Requirements. movie. I'm giving you the foreshadowing, okay? 12 12 Do you see that? A. Okay. 13 A. I see the highlighted section. Just one 13 MR. FULLER: You don't have to shake 14 your head every time I do something. second. MS. MAINIGI: Just waiting for the next 15 Q. Take your time. And I'll tell you, the ¹⁶ question is going to go on to the next page, so 16 question. you might want to flip over. 17 BY MR. FULLER: 18 A. Okay. Q. But before we do that, you are aware 19 Q. Okay. So I'm not going to start all the that there is a suspicious order reporting ²⁰ way at the top. I'm going to start where it says requirement; is that correct? 21 ²¹ "In determining." A. I am. 22 22 Do you see that? Second to last line on Q. And this obligation to maintain ²³ effective controls against diversion is separate the first page. ²⁴ and distinct from that other regulation; would you A. Yes, sir. Page 59 Page 61 Q. Ms. Norris, can you read from "In ¹ agree? ² determining" just through -- actually, let me MS. MAINIGI: Objection; form. ³ strike that. I'll just read it to you to make it Objection; scope. ⁴ easier because I know where I want to go. A. They're in two separate places, but I Ms. Norris, "In determining the public ⁵ would argue that suspicious order reporting is part of maintaining effective controls against ⁶ interest, the Attorney General shall consider the ⁷ following factors." diversion. Do you see that? 8 Q. It may be a subset, correct? 8 9 A. I do. A. Yes. Q. You would also agree, as Cardinal, that 10 Q. And the following factors include 1 11 through 5, but particularly 1 is "The maintenance 11 there are other things that we have to do to 12 of the effective controls against diversion of maintain effective controls against diversion 13 particular controlled substances into other than other than suspicious order reporting, correct? 14 legitimate medical, scientific, and industrial 14 MS. MAINIGI: Objection; form. 15 channels." 15 A. Yes. 16 16 Q. What are some of those other things that Does Cardinal agree that that is one of ¹⁷ the requirements to be a participant in this Cardinal has to do to prevent or have effective ¹⁸ distribution channel? controls against diversion? 19 MS. MAINIGI: Objection; form.

19 MS. MAINIGI: Objection; scope.

A. I believe that's generally the ²¹ obligation.

20

22 Q. And then it goes on to 2, 3, and 4, but 23 significant to us is 5. "Such other factors as ²⁴ may be relevant to and consistent with public 21 I think, Mike, if you are asking what ²² does Cardinal do to meet its obligations, that might be the better question. 24

Objection; scope.

MR. FULLER: I'll strike the question.

Page 62 Page 64 ¹ Don't worry about it. ¹ applies to Cardinal. Q. Okay. And then read the requirements ² BY MR. FULLER: ³ under B to us, if you would, please. Q. All right. I think we're done with that A. "The registrant shall design and operate 4 book. 5 ⁵ a system to disclose to the registrant suspicious ⁶ orders of controlled substances. The registrant 6 (Cardinal-Norris Exhibit 6 marked.) 7 ⁷ shall inform the field division office of the 8 Q. All right. Next is Norris 6, which is ⁸ administration in his area of suspicious orders going to be Plaintiff's Number 6. when discovered by the registrant. Suspicious 10 What did I tell you? Where do we go ¹⁰ orders include orders of unusual size, orders 11 next? 11 deviating substantially from a normal pattern, and 12 I'm sorry. Do you have Exhibit Number 6 orders of unusual frequency." 13 in front of you, Ms. Norris? Q. And does Cardinal believe it fits the 14 A. I do. ¹⁴ description of registrant as it relates to this 15 Q. Okay. And this is -- we were earlier code section -- this regulation? I'm sorry. A. Yes. Cardinal is a registrant. 16 looking at the U.S. Code, correct, and now we're looking at the Code of Federal Regulations, right? 17 Q. And does Cardinal believe it has an 18 A. Yes. obligation under this regulation to operate a 19 Q. Okay. And this is still Title 21, system to disclose suspicious orders of controlled ²⁰ Chapter 2. Do you see that? "Drug Enforcement 20 substances? Administration, Department of Justice." A. Cardinal Health's obligation is to 22 22 comply with this section, which requires it to A. I see that in the title. 23 ²³ design and operate a system to disclose suspicious MS. MAINIGI: And, Mr. Fuller, for the ²⁴ purpose of the record, is it fair to say that you ²⁴ orders of controlled substances. Page 63 Page 65 ¹ again have just excerpted a portion of the Q. And if you look at the bottom of this ² regulations? section, it gives a date. MR. FULLER: Yes, ma'am. Although, we Do you see that date there, April 24th 4 sometimes question what our rulemaking bodies do, 4 of 1971? they did not start with B. A. I do. MS. MAINIGI: Thank you. 6 Q. And I'll represent to you that that's 7 MR. FULLER: Fair enough. the date this particular regulation was created. 8 BY MR. FULLER: Is that your understanding, is that this O. And this is -- Ms. Norris, this is Part regulation has been in place since approximately 10 1971? 10 1301, "Registration of Manufacturers, 11 11 Distributors, and Dispensers of Controlled A. It is. Substances, Security Requirements." Q. Is it your understanding that this 13 Have you seen this section before or the 13 regulation has remained significantly unchanged complete section? since 1971, meaning that there has been a 15 A. I have. suspicious order reporting requirement since that Q. And if you will read 1301.74 there to 16 time? 16 17 17 us, please. A. The language of the statute has not changed since 1971. Guidance from the DEA 18 A. "Other security controls for 19 non-practitioners; narcotic treatment programs and regarding the statute has evolved over time. compounders for narcotic treatment programs." 20 Q. So, again, let me ask the question. Is 21 Q. And does Cardinal agree that this it your understanding that Cardinal has had a 22 section applies to them? suspicious order reporting requirement since 1971? 23 23 MS. MAINIGI: Objection; scope. A. This requirement has been in place since

A. It's my understanding that this section

24

²⁴ 1971 and applicable to Cardinal Health as modified

Page 66 Page 68 ¹ by the guidance provided by the DEA over the 1 A. Generally. There's some variation. ² years. 2 Q. But no substantive changes; can we 3 3 agree? Q. Sure. And we'll talk about that. A. Sure. MS. MAINIGI: Objection. 5 A. It does not appear to be substantive. Q. I'm sure we will spend a good bit of the Q. So does Cardinal agree and accept that 6 day on that. 7 ⁷ the obligations under 21 CFR 1301.74(b) have been Does Cardinal operate a system to 8 disclose suspicious orders? in place and applied to Cardinal since 1971? MS. MAINIGI: Objection; form. A. Yes. 10 Q. And have they always operated or 10 Objection; scope. ¹¹ maintained such a system? 11 A. This regulation has been in place since 12 12 1971. To the extent Cardinal Health was A. Yes, in accordance with the DEA ¹³ guidance. 13 distributing pharmaceuticals -- I believe they 14 were -- yes, this is applicable. 15 Q. Thank you. I was going to go back and (Cardinal-Norris Exhibit 7 marked.) 16 place that caveat in there, but you did it for me. 17 17 I appreciate that. Q. And just so we have -- no, that's not 18 going to work. We've been going a little over an hour 19 19 already. Do you mind if we take a break real I'm going to put up Exhibit Number 7, ²⁰ which is Norris 07 and also going to be 20 quick? ²¹ Plaintiff's Exhibit Number 7. You see -- and I'm 21 A. It's up to you. ²² sorry. I'm jumping around on you. But back on 22 MR. FULLER: Are you good? 23 Number 6, you see there at the bottom, it also MS. MAINIGI: Mm-hmm. ²⁴ says, "36 FR 7778" -- excuse me. 24 THE VIDEOGRAPHER: The time is now 9:23. Page 67 Page 69 MS. MAINIGI: You're at the bottom of 1 Going off the record. 1 ² the 6? (Recess taken.) 3 THE VIDEOGRAPHER: The time is now 9:44. A. Yep. Yes, I see that. 4 Q. Actually, just ignore that. 4 Back on the record. 5 A. Okay. 5 Q. Go on to Number 7. And if you will 6 (Cardinal-Norris Exhibit 8 marked.) ⁷ turn -- and, again, feel free to review it. If ⁸ you'll go to page 7 of that document. I'm sorry. 8 BY MR. FULLER: ⁹ Page 10. Q. Next we'll mark Plaintiff's Exhibit 10 Number 8, which is Norris 11. 10 Do you see the highlighted section 11 11 there? MS. MAINIGI: Norris 11? 12 12 MR. FULLER: Yes. So that's my sort of A. I'm sorry. What page? I was 13 Bates numbering at the top. Sorry. ¹³ familiarizing --14 MS. MAINIGI: But the last one we marked 14 Q. I'm sorry. Page --15 A. -- myself at least with what this was Norris 7, right? MR. FULLER: Yes. ¹⁶ document is. 16 17 17 Q. Fair enough. Fair enough. MS. MAINIGI: Okay. But you want to 18 And I'll represent to you it is the 18 jump to 11? actual regulation back in 1971. 19 MR. FULLER: Yes, ma'am. 19 20 20 MS. VELDMAN: No, no. It's still 8. A. Okay. And now what page? 21 Q. It's page 10 of that document. And if 21 MR. FULLER: No. For the record, it's ²² you look real briefly at the highlighted section, 22 going to be 8, but my numbering system is going to 23 be --23 tell me whether it appears to be the same ²⁴ regulation that we just read. 24 MS. MAINIGI: Yeah. Thank you.

Page: 18 (66 - 69)

Page 70 1 MR. FULLER: Sorry. 1 MS. MAINIGI: Objection; scope. 2 2 MS. MAINIGI: No, no, no. That's okay. A. It's a pharmaceutical to treat pain. 3 3 A. We're done with the regulations? Q. It's an opioid medication, right? MS. MAINIGI: Objection; scope. Q. Yes, ma'am. 5 MR. FULLER: And I'm sorry, Enu -- or A. I believe it is an opioid, yes. ⁶ Counsel. It's -- I have them labeled a certain 6 Q. Okay. And let's back up a little bit before we get into this document. wav so --8 MS. MAINIGI: That's totally fine. And going back to the regulations and MR. FULLER: -- Gina knows, but as far everything that we just went through, rules, for a 10 as Plaintiff exhibit numbers --10 lack of a better term, do you have an 11 11 understanding that the -- does Cardinal have an MS. MAINIGI: She seems to have it under ¹² understanding that the Controlled Substances Act control, so all good. 13 MR. FULLER: She does a great job. 13 was designed to prevent the American public from 14 BY MR. FULLER: 14 diversion of controlled substances? Q. Ms. Norris, have you ever heard of the 15 MS. MAINIGI: Objection; scope. ¹⁶ HathiTrust? A. The -- I believe the Controlled 17 A. I have not. Substances Act was designed to ensure there was 18 Q. Neither had I until this litigation, or oversight over the distribution of controlled 19 until Paul Farrell, Jr., told me about it. substances. 20 20 MR. FULLER: That is awful loud. Q. And why do we want oversight over MS. MAINIGI: Yeah. I was just thinking controlled substances? Because they're ²² the same thing. It is very loud. potentially dangerous; is that right? 23 MS. MAINIGI: Objection; scope. 23 THE WITNESS: If you speak up, I think I 24 ²⁴ will be fine. I will ensure that I do the same. A. I believe we read Congress identified Page 71 Page 73 MR. FULLER: I don't know how it's ¹ that at least Schedule II controlled substances ² picking up on the tape, though. All right. Well, ² have a high potential for abuse. ³ we'll try. Q. And that they're actually dangerous if 4 BY MR. FULLER: ⁴ not used appropriately, correct? Q. The HathiTrust is a non-profit set of MS. MAINIGI: Objection; scope. ⁶ libraries that actually collects stuff throughout A. They have a high potential for abuse. ⁷ history, generally Congressional type of items. Q. So does that mean they're potentially dangerous? 8 And what you have before you, if you turn to the ⁹ second page, is a hearing before the Subcommittee MS. MAINIGI: Objection; scope. 10 ¹⁰ on Oversight and Investigations. A. I'm not sure. "Dangerous" has a lot of 11 Do you see that? 11 connotations. They have a high potential for 12 A. I see that in the title, yes. abuse per the language in the statute --13 Q. Yes, ma'am. And what is the title of regulation. Sorry. 14 this hearing? Q. So, ma'am, going back to Exhibit Number 15 A. "OxyContin: Its Use and Abuse." 15 5, which you have there, on page 8 of that Q. And you're aware, are you not, that ¹⁶ document -- let me know when you have that. 16 ¹⁷ OxyContin is a product that was put on the market 17 A. I do. Page 8, yes. ¹⁸ in 1996 by Purdue Pharma? Q. It says there at the end that "While at 19 MS. MAINIGI: Objection; scope. the same time providing the legitimate drug industry with a unified approach to narcotic and 20 A. I don't -- I don't know the exact date ²¹ in my personal capacity. dangerous drug control." Q. Do you know what OxyContin is? 22 22 Correct? 23 A. I do. 23 A. That's what the language says, yes.

24

Q. What is OxyContin?

24

Q. So it recognizes that these are

 $^{1}\,$ potentially dangerous drugs; would you agree with

2 that?

5

- 3 MS. MAINIGI: Objection; form.
- ⁴ Objection; scope.
 - Q. Or do you disagree?
- 6 MR. FULLER: Objection; form.
- ⁷ Objection; scope.
- A. I think they're using the term
- ⁹ "dangerous" to create a category of drugs, not --
- ¹⁰ so ...

16

- Q. Would you agree they're trying to
- 12 control dangerous drugs, whether you look at it as
- ¹³ a category or an individual drug, correct?
- MS. MAINIGI: Objection; form.
- ¹⁵ Objection; scope.
 - A. Yes, understanding the legitimate --
- there is a legitimate purpose and use for these
- ¹⁸ pharmaceuticals.
- Q. That is undeniable as they set out in
- ²⁰ each one of their schedules. We looked at
- 21 Schedule II. There is a legitimate medical
- ²² purpose. We can agree on that, correct?
- 23 A. Yes.
- Q. But these are also potentially dangerous

- O. Do you think -- does Cardinal believe
- ² that drugs that have a high potential for abuse
- ³ could be potentially dangerous?
- 4 MS. MAINIGI: Objection; form.
- ⁵ Objection; scope.
- ⁶ A. Not necessarily.
 - Q. Well, that's why I said "can be
- 8 potentially dangerous." So let me ask the
- ⁹ question again.
 - Does Cardinal believe that drugs that
- 11 have a high potential for abuse can be potentially
- 12 dangerous?

10

- MS. MAINIGI: Objection; form.
- ¹⁴ Objection; scope.
- ¹⁵ A. Perhaps.
- Q. So is that a yes?
- MS. MAINIGI: Objection; form.
- ¹⁸ Objection; scope.
 - A. Potentially. Perhaps, yes.
- Q. Okay. So just so I get it clean on the
- ²¹ record, does Cardinal believe that drugs that have
- ²² a high potential for abuse can be potentially
- ²³ dangerous?
- MS. MAINIGI: Objection; form. Asked

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- ¹ drugs, particularly when we're talking about
- ² Schedule II?
- 3 MS. MAINIGI: Objection; form.
- 4 Objection; scope.
- 5 A. They're not particularly mentioning
- ⁶ Schedule II in this language. I agree that
- ⁷ Schedule II drugs per the language have a high
- ⁸ potential for abuse.
- ⁹ Q. So are they dangerous drugs or not; yes
- 10 or no?
- MS. MAINIGI: Objection; form.
- 12 Objection; scope.
- Q. You could say yes, no, or I don't know.
- A. I can't opine on whether that's what
- 15 they meant when they said "dangerous drug control"
- 16 here. I can only say what the statute says.
- Q. Okay. And it specifically refers to
- 18 dangerous drugs?
- 19 A. The Congressional Record refers to
- ²⁰ dangerous drugs.
- Q. Yes, ma'am.
- A. The statute talks about drugs with a
- 23 high potential for abuse, but also having a
- 24 legitimate medical purpose.

- ¹ and answered multiple times now. Objection;
- ² scope.
- ³ A. Perhaps, yes.
- 4 Q. And can we agree that the rules that are
- ⁵ laid out are partially designed to keep the
- ⁶ American people safe when we're dealing with
- ⁷ controlled substances?
- MS. MAINIGI: Objection; scope.
- ⁹ A. The rules, as I understand them, are to
- ¹⁰ ensure that the participants in the distribution
- 11 system understand their obligations and operate
- within that distribution -- that closed
- distribution system, maintaining the security of
- 14 the pharmaceuticals we distribute, the scheduled
- ⁵ substances we distribute.
- O. And the rules also indicate a
- ¹⁷ Congressional finding that if we don't keep them
- in their legitimate channels, that they can be
- 19 dangerous to the health and general welfare of the
- ²⁰ American public, correct?
- MS. MAINIGI: Objection; form. Asked
- ²² and answered. Objection; scope.
- A. Congress made a finding that the illegal
- ²⁴ distribution -- let me make sure I read it

- $^{1}\,$ correctly -- "would have a substantial and
- ² detrimental effect on the health and general
- ³ welfare of the American people."
- Q. So can we agree that that's one of the
- ⁵ type of things that they're trying to protect
- 6 from?
- 7 MS. MAINIGI: Objection; form.
- ⁸ Objection; scope.
- ⁹ A. I don't know what Congress was thinking.
- ¹⁰ I know that was one of their findings as an
- ¹¹ introduction.
- Q. So does Cardinal believe the intent
- 13 behind the Controlled Substances Act is to try to
- ¹⁴ protect the American people from the illicit
- ¹⁵ distribution of controlled substances; yes or no?
- MS. MAINIGI: Objection; form.
- ¹⁷ Objection; scope.
- A. Can you ask the question again? I'm
- ¹⁹ sorry.
- Q. Sure. Does Cardinal believe that the
- 21 Controlled Substances Act -- let me try that
- 22 again.
- Does Cardinal believe that the
- ²⁴ Controlled Substances Act is to protect the

- ¹ American public?
- MS. MAINIGI: Objection; scope.
- ³ Objection; form.
 - A. I agree that that is what this language

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Page 81

- ⁵ says.
- 6 Q. That that's what the Congress found in
- ⁷ the subcommittee, correct?
- 8 MS. MAINIGI: Objection; form.
- ⁹ Objection; scope.
 - A. Because I'm not really familiar with
- 11 this document, if this is what --
- Q. Well, I didn't alter it, I promise.
 - A. No, I understand that. I just want to
- 14 make sure we're talking about the same thing. If
- 15 that is what this document says and if you're
- 16 telling me that's what this document is, that is
- what this document says.
- Q. And, therefore, Congress made a finding
- ¹⁹ in the subcommittee that as of 2001, OxyContin is
- 20 providing a dilemma for the American public -- or
- ²¹ the abuse of OxyContin is, correct?
- MS. MAINIGI: Objection; form.
- ²³ Objection; scope.
 - A. That is what the document says, yes.

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- ¹ American people from the illicit distribution of
- ² controlled substances; yes or no?
- 3 MS. MAINIGI: Objection; form.
- 4 Objection; scope.
- 5 A. I can't opine in my personal capacity on
- 6 what Cardinal believes. Cardinal understands its
- 7 obligations under the statute, regs, and the
- 8 guidance from the DEA.
- 9 Q. Okay. Fair enough. Let's go to that
- 10 Exhibit 8 now. If you'll turn to page 6 of that
- 11 document. On page 6, this is the introductory
- 12 statement by the chairman of the Subcommittee on
- 13 Oversight and Investigations, James Greenwood from
- 14 Pennsylvania.
- Can you read that highlighted section
- 16 there that starts with "The use and the abuse."
- A. "The use and the abuse of OxyContin
- 18 provides quite a dilemma for us in Congress and
- provides quite a diffilmation as in congress and
- 19 for the American public. For some, OxyContin is
- $^{20}\,$ the angel of mercy. For others, it is the angel
- 21 of death."
- Q. Do you recognize by this time in 2001,
- 23 that Congress has found that the use and abuse of
- 24 OxyContin has created quite a dilemma for the

- Q. Okay. And if you go down to the next
- ² paragraph that starts off "Today."
- 3 It says, "Today, we will hear from law
- 4 enforcement officials who argue that OxyContin has
- ⁵ quickly become the abuser's drug of choice
- 6 surpassing heroin and cocaine in some
- ⁷ jurisdictions."
- 8 Does Cardinal recognize that even again
- 9 back in 2001, that there's concern by law
- ¹⁰ enforcement of OxyContin becoming the abuser's
- 11 drug of choice?
 - MS. MAINIGI: Objection; scope.
- A. That is what this language says.
 - Q. And you have no reason to disagree with
- ¹⁵ this language, do you?
- MS. MAINIGI: Objection; scope.
 - A. In my personal capacity, I don't if this
- is what Congress had on the record.
- Q. And during 2001, Cardinal Health was
- ²⁰ distributing OxyContin, correct?
- 21 A. Yes.

- Q. If you turn to page 8. Let me know when
- ²³ you get there.
- There's the rocket ship again.

Page 82 Page 84 1 A. Okay. ¹ customers and where it is delivering ² pharmaceuticals to. Q. You see where it reads "These actions,

³ though commendable, also appear long overdue. 4 According to the DEA, the number of OxyContin --

⁵ excuse me -- oxycodone-related deaths has

6 increased nearly 400 percent since 1996, the same

⁷ period -- excuse me -- the same time period in

8 which the annual number of prescriptions for

9 OxyContin has risen from approximately 300,000 to

10 almost 6 million."

11 Did I read that correctly?

12 A. I believe so.

Q. And is Cardinal aware that deaths were

14 increasing from oxycodone overdoses during this

time frame?

13

16 MS. MAINIGI: Objection; scope. I'm

¹⁷ also going to interpose my one time, but have it

18 be continuing -- a time period objection

19 consistent with Discovery Rulings 2 and 3 of the

20 Special Master, which -- our reading of which

21 allows you to question on the time period 2006

22 forward with the exception of the suspicious order

²³ reports aspect of those rulings.

24 So I will just interpose a continuing (Reporter clarification.)

A. Cardinal Health understands who its

customers are and where it's delivering to.

Q. And Cardinal Health would also stay

abreast of what's going on in those communities

that it's delivering to; is that fair?

MS. MAINIGI: Objection; scope, as well as time period.

11 A. Again, I wasn't at the company at this time. I don't -- I don't know.

Q. You would expect Cardinal Health would

¹⁴ be aware if drugs that it was distributing were

causing an increasing number of deaths in the

communities to which it distributed; is that fair?

MS. MAINIGI: Objection; scope, form.

18 A. I can't say.

19 Q. Should Cardinal be aware if oxycodone

that it's distributing is causing nearly a

400 percent increase in deaths across this

country?

17

23 MS. MAINIGI: Objection; scope, form,

²⁴ and time period.

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1 objection for any questions you ask that may

² relate to time periods earlier than 2006. She'll

3 answer all of your questions and we'll deal with

4 it later.

5 MR. FULLER: That's fair enough.

A. I'm sorry. Could you repeat the 6

question?

Q. And Cardinal was aware that during this

⁹ time frame that deaths were increasing from

10 OxyContin overdoses -- or excuse me -- oxycodone.

11 No, it's OxyContin. No, it's not. Back up.

12 Sorry.

13 Cardinal is aware that during this time,

14 oxycodone overdoses were rapidly increasing,

15 correct?

16 MS. MAINIGI: Objection; scope.

17 A. I can't speak as to what Cardinal Health

was aware of at this time. I didn't work there.

19 Q. Sure. And I get that. But one of the

20 things that Cardinal did was stay informed as to

what was going on in the world, the communities it

²² delivered to, correct?

23 MS. MAINIGI: Objection; scope.

24 A. Cardinal Health understands its A. Cardinal Health -- Cardinal Health isn't

Page 85

² aware of deaths related to products it

distributes.

O. So Cardinal Health doesn't have any

⁵ information as to whether products it distributed

caused or contributed to anyone's demise?

MS. MAINIGI: Objection; scope.

A. I think, as we talked about earlier,

Cardinal Health distributes to licensed pharmacies

who dispense pursuant to prescriptions by licensed

physicians that then go to users. Cardinal Health

is not aware of any deaths related to the

pharmaceuticals that it has distributed.

Q. Are you sure?

MS. MAINIGI: Objection; form.

¹⁶ Objection; scope.

A. I am.

14

15

17

18 Q. Give her just a second to --

19 A. I'm sorry.

20 Q. That's all right.

21 Is Cardinal aware that OxyContin -- or

22 excuse me -- oxycodone that's distributed by it or

23 others has contributed to increased deaths in this

24 country?

- ² Objection; scope.
- ³ A. It is not.

1

4 Q. So oxycodone, how does it get to the

MS. MAINIGI: Objection; form.

- ⁵ pharmacies?
- 6 MS. MAINIGI: Objection; scope.
- A. Cardinal Health distributes oxycodone,
- $^{\, 8} \,$ as well as many other pharmaceuticals, to licensed
- ⁹ pharmacies.
- Q. And there are others out there that
- 11 distribute oxycodone and OxyContin as well,
- ¹² correct? AmerisourceBergen.
- A. Other distributors?
- 14 Q. Yes, ma'am.
- ¹⁵ A. Yes.
- Q. We don't have Joe making oxycodone in
- ¹⁷ his trailer up in the foothills of West Virginia,
- ¹⁸ do we?
- MS. MAINIGI: Objection; form.
- ²⁰ Objection; scope.
- A. Not to my knowledge.
- Q. To your knowledge, no one is out there
- ²³ in their homes or farmhouses manufacturing
- 24 OxyContin, correct?

Page 8

- A. The distributor -- I know you're not
- ² going to want to hear -- the distributor
- ³ distributes to a licensed pharmacy who dispenses
- ⁴ pursuant to a prescription from a licensed
- ⁵ physician.
- Q. Yes, ma'am. And I'll ask you again.
- ⁷ Just listen to my question and answer the question
- 8 I'm asking.
- A. I hear your question. Yes.
- Q. Well, and I'm hearing your answer, but
- 11 my problem is you're not answering the question
- 12 I'm asking. Okay? So let me try it one more
- 13 time.
- In order for the people out there that
- are getting these oxycodone pills that are causing
- 16 these overdoses, those pills have to come through
- ¹⁷ a wholesale distributor; is that correct or
- 18 incorrect?
- MS. MAINIGI: Objection; asked and
- ²⁰ answered multiple times. Objection; scope.
- Mike, you may not like her answer, but
- 22 she has, in fact, answered your question multiple

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- 23 times. I'll ask her to answer it again.
 - Q. It's a yes or no question.

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- MS. MAINIGI: Objection; form.
- ² Objection; scope.
- ³ A. Not to my knowledge.
- Q. So the only way these people are getting
- ⁵ oxycodone that they're overdosing from is when we
- 6 go up the chain from a manufacturer that has
- ⁷ distributed or sold to a wholesale distributor who
- 8 has sold to a pharmacy, correct?
- 9 MS. MAINIGI: Objection; form.
- ¹⁰ Objection; scope.

11

- A. Cardinal Health has distributed the
- 12 pharmaceuticals to a licensed pharmacy for
- 13 dispensing pursuant to a licensed -- prescription
- ¹⁴ from a licensed physician.
- Q. Yes, ma'am. I understand that. You've
- 16 told me that several times, but that's not my
- ¹⁷ question. So listen to my question, and we'll
- 18 move through this.
- In order for the people out there to get
- 20 these oxycodone pills that they're overdosing on,
- 21 it had to have come through a wholesale
- ²² distributor; correct or incorrect?
- MS. MAINIGI: Objection; form.
- ²⁴ Objection; scope.

- Did those pills have to come through a
- ² wholesale distributor?
- 3 MS. MAINIGI: Objection; asked and
- 4 answered. Objection; scope.
 - A. Cardinal Health distributes to a
- 6 licensed pharmacy who dispenses prescriptions from
- ⁷ a licensed physician.
- 8 Q. Again, that's not my question. I'm
- 9 asking you if Cardinal knows whether these pills
- 10 that are causing overdoses have to come through a
- 11 licensed wholesale distributor before they get to
- 12 the person who is overdosing? That's all I'm
- 13 asking.
- I understand that you guys distribute to
- 15 licensed pharmacies. You've made that abundantly
- 16 clear.

- You would agree with me, would you not,
 - 8 that those pills have to come through a wholesale
- 19 distributor before they get to the person that is
- ²⁰ ultimately overdosing on them, correct?
- MS. MAINIGI: Objection; form. Asked and answered multiple times. Objection; scope.
- Answer it one more time.
 - Q. I'll just be happy if you answer my

 $\begin{array}{c} {\rm Page}\ 90 \\ {\rm ^{1}}\ \ {\rm question}\ {\rm once}. \end{array}$

- A. The pharmaceuticals move through the
- ³ closed distribution system, from a wholesaler to a
- ⁴ licensed pharmacy, dispensed from a licensed
- ⁵ prescriber.
- ⁶ Q. So they have to go through a licensed
- ⁷ wholesale distributor before getting to the end
- 8 user or the person overdosing, correct?
- 9 MS. MAINIGI: Objection; asked and
- ¹⁰ answered. Objection; form.
- Mike, why don't we -- she's answered it
- ¹² multiple times. You don't like her answer. Why
- ¹³ don't you just move on?
- MR. FULLER: I just want her to answer
- ¹⁵ the question I asked.
- MS. MAINIGI: She's answered it multiple
- ¹⁷ times.
- MR. FULLER: No.
- 19 BY MR. FULLER:
- Q. Go ahead, ma'am.
- A. The pharmaceuticals we distribute are
- ²² distributed to a licensed pharmacy for dispensing
- ²³ pursuant to a licensed prescription --
- ²⁴ prescription from a licensed physician. Sorry.

- Q. And the communities that they are
 - ² providing all these pills to, these drugs to,
 - 3 correct?
 - MS. MAINIGI: Objection; scope and form.

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Page 93

- A. I can't say what Cardinal Health was
- 6 doing at this time. I wasn't there.
- Q. But you did just testify that Cardinal
- 8 did its job in staying informed as to what's going
- ⁹ on in the communities that it's distributing to
- around the country -- or excuse me. That's my
- 11 question. I'm sorry. I was going to say that
- 12 sounded like a pretty damn good answer.
- MS. MAINIGI: I would stick with that one, Mike.
- Q. You testified that "Cardinal Health
- understands customers that it's distributed to."
- When you say "understands customers," what is its
- 18 obligation related to understanding customers, if
- ⁹ you know?
- A. I think -- I want to be careful about
- 21 the word -- use of the word "obligation." As part
- ²² of Cardinal Health's anti-diversion program, we
- 23 have a "know your customer" component where we
- ²⁴ inquire, ask questions, obtain information from

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- Q. If you go to the next section of this
- ² page. "In its testimony today, Purdue Pharma will
- ³ argue that the death figures heralded by
- 4 newspapers nationwide are inaccurate and are the
- ⁵ prime mover of negative hype surrounding
- 6 OxyContin."
- 7 Do you see that?
- 8 A. I see that language.
- 9 Q. And does Cardinal recognize that during
- 10 this time frame, newspapers are reporting these
- 11 death figures from OxyContin overdoses?
- MS. MAINIGI: Objection; form, time
- 13 period, and scope.
- A. I can't say. Again, I didn't work at
- 15 the company and know what newspapers they may or
- 16 may not have read.
- Q. But, again, Cardinal did its job in
- 18 staying informed as to what's going on in the
- 19 communities that it's distributing to around the
- 20 country, correct?
- MS. MAINIGI: Objection; scope and time
- 22 period.
- A. Cardinal Health understands the
- 24 customers that it is distributing to.

- ¹ our customers to get an idea about the general
- ² area in which they're operating their business.
- ³ Q. And the increase in prescriptions from
- 4 300,000 to almost 6 million from 1996 to 2001, you
- ⁵ would agree that's a significant increase in the
- 6 prescriptions for OxyContin, correct?
- MS. MAINIGI: Objection; scope.
- A. That's an increase from 300,000 to
- ⁹ 6 million. I don't know how we want to define
- 10 "significant." During that time, the DEA was
- ¹¹ approving and increasing the quotas to allow that
- 12 many prescriptions, so ...
- Q. So it's a 20-time increase over a what,
- ¹⁴ a five-year period, four-year -- five-year period?
 - ⁵ Do you not consider that significant?
- MS. MAINIGI: Objection; form.
- ¹⁷ Objection; scope.
 - 8 A. It depends on the circumstances. Like I
- 19 said, the DEA felt there was legitimate medical
- 20 needs for these prescriptions. They were
- ¹ increasing the quotas during this time period.
- Q. Do you have an understanding of how they
- ²³ were increasing the quotas and what information
- 24 they were relying on when increasing these quotas?

Page 94 1 MS. MAINIGI: Objection; scope. Q. Ma'am, even if it distributed some of ² them, it would have increased the business; would ² Objection; time period. A. I don't know exactly how they increased 3 it not? 4 the quotas. I would be guessing that they rely on MS. MAINIGI: Objection; scope. ⁵ a variety of information. Objection; form. Objection; time period. Q. Including information provided by the A. A small portion of the overall manufacturers and wholesale distributors, correct? pharmaceuticals that Cardinal Health distributes. 8 MS. MAINIGI: Objection; scope. Q. So is that a yes, it would have increased the business? 9 A. That is likely one of the data points. 10 Q. And this increase -- this 20 times MS. MAINIGI: Objection; asked and 11 multiple increase in OxyContin prescriptions, ¹¹ answered. Objection; form and scope, and time 12 those pills all have to flow through the wholesale period. 13 distributor as you testified, correct? 13 A. I don't know specifically. 14 14 MS. MAINIGI: Objection; form. MR. FULLER: All right. This is Norris Objection; scope. Objection; asked and answered. 15 31. A. I believe I testified that the 16 16 pharmaceuticals are distributed by -- the pills 17 (Cardinal-Norris Exhibit 9 marked.) ¹⁸ are distributed by Cardinal Health to a licensed 18 19 pharmacy for dispensing pursuant to a prescription 19 MR. FULLER: This is going to be ²⁰ from a licensed physician. ²⁰ Plaintiff's Exhibit Number 9. Q. So that means more business for Cardinal 21 BY MR. FULLER: ²² Health, correct? Q. Do you see this document, ma'am, what's 23 MS. MAINIGI: Objection; scope. ²³ been marked as Plaintiff's Number 9? It's 24 A. I don't know that Cardinal Health ²⁴ entitled "Under the Counter: The Diversion and Page 95 Page 97 ¹ Abuse of Controlled Prescription Drugs in the ¹ distributed all of these. ² U.S.," July of 2005? Q. Well, they may not have distributed all ³ of them, but they probably distributed some of A. I see that's the title of the document. Q. Who does it say it's funded by with an 4 them. 5 Can we agree to that? 5 unrestricted grant? A. It says, "Funded by an unrestricted 6 MS. MAINIGI: Objection; scope. grant from Purdue Pharma LP." Objection; time period. A. Perhaps as a small percentage of Q. And this was a study that was everything else Cardinal Health distributes to its commissioned by this grant by Purdue Pharma. And 10 if you'll turn to page 9. And just let me know 10 customers. 11 when you get there. 11 Q. So we can agree that this increase also 12 increased the business at Cardinal Health? 12 A. Okay. 13 MS. MAINIGI: Objection; time period. 13 Q. And on page 9, do you see where it says 14 "The bottom line"? Objection; scope. 15 15 Q. Yeah. Let me strike that. Let me ask A. I see that. 16 Q. Read that to us, if you would, please, ¹⁶ it a little better. 17 We can agree that this 20-time increase or read it to the jury. A. "The bottom line: Our nation is in the

¹⁸ in the number of OxyContin prescriptions also ¹⁹ increased the business at Cardinal Health?

MS. MAINIGI: Objection; scope.

²¹ Objection; time period. Objection; form. 22

A. Not necessarily. As I said, I don't 23 know that Cardinal Health distributed all or a

²⁴ significant portion of these.

20

people admit abusing prescription drugs, more than

throws of an epidemic of controlled prescription

drug abuse and addiction. Today 15.1 million

22 the combined number who admit abusing cocaine,

hallucinogens, inhalants, and heroin combined."

24 Sorry. I didn't read the numbers. If

Page 98 Page 100 1 you want me to read it --MS. MAINIGI: Objection; form. 2 ² Objection; scope and time period. Q. No, no, no. A. -- again with the numbers, I can. 3 A. That is what the document says, yes. Q. That's fine. Thank you. Q. And if you scroll on down to the next 5 Does Cardinal recognize that at this ⁵ highlighted section. It says, "Children are 6 time during 2005 that we are in the throws of an ⁶ especially at risk. In 2003, 2.3 million teens epidemic of controlled prescription drug abuse? ⁷ between the ages of 12 and 17 admitted abusing 8 prescription drugs in the past year. 83 percent MS. MAINIGI: Objection; scope. Objection; time period. of them admitted abusing opioids." 10 10 Do you see that? A. Cardinal Health recognizes that there is ¹¹ an issue in the country with prescription drug 11 A. I see that language, yes. ¹² abuse. It's not qualified to determine the timing 12 Q. Would you agree if that is true, that 13 of that. That's for the public policymakers, but 13 that is clearly a sign of an epidemic in this ¹⁴ Cardinal Health understands there is a significant 14 country? ¹⁵ issue. MS. MAINIGI: Objection; form, time 16 Q. And as it relates to this study, it period, and scope. ¹⁷ indicates that we're in the throws of it even back 17 A. I agree that it's a finding. I don't ¹⁸ in 2005, correct? know what the indicia of an epidemic -- I can't 19 MS. MAINIGI: Objection; scope. say what the indicia of an epidemic are. This is ²⁰ Objection; time period. ²⁰ a finding that the study made. A. That is when this study was -- what this Q. So you can't tell us whether it's an ²² epidemic whether 2.3 kids between the ages of 12 ²² study found at the time. Again, Cardinal Health 23 isn't making a determination. It's not in the ²³ and 17, which, according to this, is 9.3 percent 24 position to make the determination, but it is 24 of the kids in that age group are abusing Page 99 Page 101 ¹ prescription pain drugs, and you can't tell us ¹ aware of it. ² whether that's an epidemic --Q. And at this time, at least according to 3 the findings in the study -- which you have no MS. MAINIGI: Objection. ⁴ reason to disagree with, correct? O. -- an issue, a crisis? 4 5 MS. MAINIGI: Objection; form. MS. MAINIGI: Excuse me. Objection; ⁶ Objection; scope. Objection; time period. form, scope, and time period. A. I haven't read the whole study, so I A. Well, now you've introduced new words. ⁸ It's certainly an issue. Again, I'm not -- I'm can't say whether --9 Q. Sure. not qualified to opine on what constitutes an 10 A. -- I agree or disagree. epidemic. Q. But, again, sitting here today, you have 11 Q. You certainly agree it's a bad issue? 12 no basis to disagree with it. I understand you 12 Would you agree with that? 13 haven't read it. I'm not asking you to read it. MS. MAINIGI: Objection; form, scope, 14 A. I can't say I agree or -and time period. 15 MS. MAINIGI: Hang on. Objection; form, 15 A. It's an issue to be concerned about. ¹⁶ Objection; scope. Objection; time period. 16 O. It's not something that we want 17 Go ahead. 17 happening in this country? 18

19

20

22

23

24

and time period.

happening in this country.

A. I can't say whether I agree or disagree ¹⁹ with the study. It's a relatively voluminous document that I have never seen before. 21 Q. Sure. And it finds that today

²² 15.1 million people admit to prescription drug ²³ abuse, more than cocaine, hallucinogens,

²⁴ inhalants, and heroin combined, right?

Q. Or anywhere else, for that matter, correct? MS. MAINIGI: Objection; form, scope,

A. It's not something I would want

MS. MAINIGI: Objection; form, scope,

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Н	ighly confidential "Subject to	o T	further Confidentiality Review
	Page 102		Page 104
1	and time period.	1	investigator positions in fiscal year 2001. The
2	A. No, I wouldn't want this to happen.	2	authorized diversion investigator positions were
3		3	assigned as follows: 55 at headquarters, 455 at
4	(Cardinal-Norris Exhibit 10 marked.)	4	domestic field offices, and the remaining 13 at
5	·	5	overseas offices."
6	Q. Okay. Ma'am, I think you have in front	6	Q. So that puts somewhere about 510 DEA
7	of you what for the record is Norris 12 and has	7	investigators keeping oversight of the controlled
8	been marked for this deposition Plaintiff's	8	substances in this country, correct?
9	Exhibit Number 10; is that correct? It's the	9	MS. MAINIGI: Objection; time period,
10	sticker number 10 on the bottom.	10	scope, form.
11	A. It is.	11	A. There were 500 and so in the
12	Q. All right. And do you know who Glenn	12	authorized
13	Fine is?	13	Q. Well, I'm just doing
14	A. I don't, other than the document says	14	A diversion investigator positions.
15	•	15	Q. Yeah. I'm doing 55 plus 455 I think is
16	Q. Inspector General. Well, I assure you	16	510, right?
17		17	A. Sorry.
18	Okay. And do you see the subject? Read	18	MS. MAINIGI: Objection; form.
19	the subject to us, if you would, please.	19	A. And then plus 13.
20	A. The subject is, "Review of the Drug	20	Q. Yeah, those are overseas.
21	· ·	21	
22	Enforcement Administration's Investigations of the	22	A. Yeah. Okay.
23	Diversion of Controlled Pharmaceuticals, Report number I-2002-010."	23	Q. So we can agree that in at least
24	Q. And I'll represent to you that this is a		according to this, the Inspector General report done in 2012 excuse me 2002, approximately
44	O. And the represent to you that this is a	24	
	Page 103		Page 105
1	Page 103 report that came out September of 2002. Cardinal	1	Page 105 510 DEA investigators related to diversion of
2	Page 103 report that came out September of 2002. Cardinal also recognizes that it's the DEA which regulates	1	Page 105
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24 10 percent, or 523, of the DEA's 5,124 authorized 24

A. I do.

Page 106 O. And it's dated June 17th of 2004.

2 A. That is the date on the front.

³ Q. What is the title of this report?

4 A. Buy --

1

⁵ Q. I'm sorry. Go ahead.

6 A. "Buyers Beware: The Dangers of

⁷ Purchasing Pharmaceuticals Over the Internet."

Q. Now, you're aware that during this time

⁹ frame, that there was a concern about Internet

10 pharmacies; is that right?

MS. MAINIGI: Objection; form, time

12 period.

A. I am aware that Internet pharmacies

14 generally during this time period were on folks'

15 minds, yes.

Q. And it was an issue of concern, because

in 2008, Cardinal paid a \$34 million fine related

18 to Internet pharmacies and the distributions

19 thereto, correct?

MS. MAINIGI: Objection; form, scope.

A. I believe it was an issue of concern

22 because we had communications with the DEA as far

23 back as, I believe, 2005 regarding Internet

24 pharmacies.

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Q. And then in 2008, Cardinal entered a

² Memorandum of Agreement with the DEA related to

³ distributions pertaining to Internet pharmacies;

4 is that correct or incorrect?

5 A. Cardinal entered into a Memorandum of

6 Agreement in 2008 in which it made no admissions.

⁷ Q. It made no admissions, but the basis of

⁸ the allegations were related to distributions

⁹ related to Internet pharmacies; is that correct or

10 incorrect, ma'am?

11

A. It is correct that the allegations

12 related to Internet pharmacies.

Q. Okay. And we'll get into more of those

14 later, but that's fine.

15 If you'll turn to page 2. It says,

¹⁶ "Giuliani Partners LLC has been retained by the

17 Pharmaceutical Research and Manufacturers of

18 America (PhRMA) to evaluate the risks, if any,

19 associated with the importation of Canadian and

²⁰ foreign medicines."

Do you see that there?

A. I see that language.

Q. And that's telling us, is it not, that

24 the Giuliani group, for lack of a better term, was

Page 108

1 hired by PhRMA to look into this issue of Canadian

² and foreign medicines, right?

3 MS. MAINIGI: Objection; form and

4 time -- or excuse me. Objection; scope and time

⁵ period.

A. I believe that's what the language says.

Q. And if you'll turn to -- now to page 4.

8 A. Can you give me just a second, please?

9 Q. Sure. I'm sorry. I apologize.

10 A. That's okay. Okay.

Q. Ma'am, on page 4, read that first

12 highlighted sentence for us, please.

3 A. "On its face, it appears that the

14 distribution chain for prescription medicines in

15 the United States is fairly straightforward.

¹⁶ Manufacturers sell their products to wholesalers

who in turn sell the products to retail pharmacies

18 or stores who in turn dispense medicines to

¹⁹ patients with prescriptions."

Q. Okay.

A. "It is not until the" --

Q. Hold on. Just the first sentence.

23 That's all I asked.

A. Oh, I'm sorry.

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Q. And you would agree with us -- or agree

² with the statement that on its face, it's a pretty

³ simplistic system; manufacturers to wholesalers,

4 then to retail pharmacies or drugstores, correct?

MS. MAINIGI: Objection; scope.

6 A. I would say that is the system. Not

⁷ even on its face, but yes.

Q. And I was saying it was pretty

9 simplistic on its face, correct?

MS. MAINIGI: Objection; scope.

A. I think it's -- it is simplistic.

¹² It's -- that's the --

14

24

O. Fair enough.

Then the report goes on to say, "It is

⁵ not until the system is studied in greater detail

6 that one begins to appreciate both the

¹⁷ complexities and the vulnerability of the

¹⁸ distribution chain and the potential for

19 exploitation or abuse."

20 Correct?

MS. MAINIGI: Objection.

Are you asking her if she agrees or

whether that's what it says?

MR. FULLER: Yes, ma'am. I'm asking her

- ¹ if that's what it says first.
 - A. That is what the sentence says, yes.
- Q. And do you agree that the chain is
- ⁴ subject to potential exploitation and abuse?
- 5 MS. MAINIGI: Objection; scope.
- 6 A. Not necessarily.
 - Q. Has Cardinal been fined in the past for
- ⁸ potentially exploiting or abusing this closed
- ⁹ system distribution?
- MS. MAINIGI: Objection; form.
- A. Are you referring to the 2005 settlement
- ¹² with New York?
- Q. I'm referring to the 2005 settlement
- ¹⁴ with New York, the 2008 settlement with the
- 15 Department of Justice, the 2012 settlement with
- 16 the Department of Justice where they admitted
- ¹⁷ violations, and the 2016 admission with the State
- ¹⁸ of New York related to additional violations.
- 19 A. I'm not --
- MS. MAINIGI: Question?
- Q. Yes, ma'am. You can go ahead.
- MS. MAINIGI: Is there a question
- ²³ pending?
- MR. FULLER: Yeah. She asked me what I

- Q. So Cardinal has -- so Cardinal agrees
 - ² that it has had allegations as well as admitted
 - ³ violations related to this vulnerable chain of
 - 4 distribution related to controlled substances;
 - 5 correct?
 - 6 MS. MAINIGI: Objection; form.
 - Objection; scope.
 - A. Cardinal Health agrees that it made
 - ⁹ payments related to allegations and made a
 - 10 settlement payment with regard to specific
 - 11 admissions.
 - Q. So it made a \$34 million payment related
 - 13 to allegations in 2008; is that correct?
 - 4 A. It made a \$34 million payment as a
 - ¹⁵ settlement with the DEA.
 - Q. It also made a \$34 million payment
 - related to not just allegations but admissions in
 - ¹⁸ 2012, correct?
 - A. Cardinal Health made a \$34 million
 - 20 payment in 2012 pursuant to a settlement agreement

Page 113

- 21 in which it made very limited admissions.
- Q. And then in 2016, Cardinal made another
- ²³ admission of liability and paid another
- ²⁴ \$10 million to New York, is that correct, for

Page 111

- ¹ was referring to. I explained what I was
- ² referring to. And she can answer the question
- ³ that is still pending.
- 4 MS. MAINIGI: Could we have that read
- ⁵ back, please?
- 6 (Record read back as follows:
- ⁷ "Question: Has Cardinal been
- 8 fined in the past for potentially
- ⁹ exploiting or abusing this closed
- system distribution?")
- MS. MAINIGI: Objection; form.
- ¹² Objection; scope.
- A. I don't agree with the term
- 14 "exploiting." Cardinal Health has paid fines in
- 15 the past related to particular settlements.
- Q. For settlements for allegations as well
- as admitted violations of these laws related to
- this distribution chain; is that accurate?
- -- this distribution chain, is that accurate:
- MS. MAINIGI: Objection; form.
- ²⁰ Objection; scope.
- A. We made settlement payments pursuant to
- ²² a settlement agreement with no admissions. We
- ²³ made a very limited admission and made a
- ²⁴ settlement payment.

- ¹ similar type of allegations?
- MS. MAINIGI: Objection; form.
- ³ A. Let me clarify because I just misspoke.
- 4 In 2012, no payment was made. In 2016,
- ⁵ 34 million -- a total of \$44 million was paid in
- 6 connection with a very limited settlement and very
- ⁷ limited admissions contained therein.
- Q. Okay. So, again, just to clean it up,
- ⁹ Cardinal's admitted violations as well as paid
- 10 fines for allegations related to the -- related to
- 11 allegations that -- well, strike that. Let me do
- 12 it a little easier.
- 13 Cardinal has paid fines related to
- 14 simply allegations of violations to the Controlled
- ⁵ Substances Act and distribution of controlled
- 16 substances, correct?
- A. No. Cardinal Health paid fines as part
- 18 of a settlement agreement in which it made no
- 19 admissions.

23

- Q. But those settlement agreements were
- ²¹ related to allegations of violations of the
- ²² Controlled Substances Act; yes or no?
 - MS. MAINIGI: Objection; form.
 - A. There were allegations made. Cardinal

30	Н	ighly Confidential "Subject to		
		Page 114		Page 116
	1	Health made no admissions.	1	MR. FULLER: Hey, did you change out my
	2	Q. What were those allegations?	2	strips?
	3	MS. MAINIGI: Objection; form.	3	THE COURT REPORTER: I added more.
	4	Do you have the agreement so she can	4	You're on 12.
	5	look at it?	5	MR. FULLER: Oh, am I? Okay.
	6	A. In order to be clear, it would be	6	MS. MAINIGI: Did you get like a speaker
	7	helpful to have the document so we can go through	7	over there?
		the specific allegations, if that's what we want	8	MR. FULLER: Yeah, I don't know what it
		to do.	9	is, but I hear myself talking, and it's weird.
	10	Q. No, ma'am. I just want a general idea.	10	MS. MAINIGI: I agree.
	11	Do you know any of the allegations?	11	MS. VELDMAN: Do you want him to lower
	12	MS. MAINIGI: Objection; form.	12	that?
	13	Q. Did it have to do with the distribution	13	THE VIDEOGRAPHER: I did. It should be
		of controlled substances?		better now.
	15	MS. MAINIGI: Objection; form.	15	MR. FULLER: How about now? Better?
	16	A. I believe it had to do with the	16	MS. MAINIGI: (Indicates affirmatively.)
	17	distribution of controlled substances to certain	17	wis. Wanvior. (indicates aritimatively.)
	18		18	(Cardinal-Norris Exhibit 12 marked.)
		customers. But, again, without the document in front of me, I am not going to go into the	19	(Cardinal-Nortis Exhibit 12 marked.)
	20		20	MD EIII I ED. This is Normis 9 it's
		particulars. I want to ensure that I am accurate for the record.		MR. FULLER: This is Norris 8, it's
	22		21	going to be Plaintiff's Exhibit Number 12.
		Q. And Cardinal also admitted to violations		BY MR. FULLER:
		of the Controlled Substances Act and as it relates	23	Q. And, ma'am, have you seen this case
	24	to this distribution of controlled substances,	24	before?
		,		
		Page 115		Page 117
			1	_
		Page 115		
	1	Page 115 correct?	1	A. I have.
	1 2 3	Page 115 correct? MS. MAINIGI: Objection; form and scope.	1 2	A. I have.Q. And what case is it?
	1 2 3 4	Page 115 correct? MS. MAINIGI: Objection; form and scope. A. Again, in the 2016 settlement	1 2 3	A. I have.Q. And what case is it?A. Masters Pharmaceutical, Inc. v. DEA.
	1 2 3 4	Page 115 correct? MS. MAINIGI: Objection; form and scope. A. Again, in the 2016 settlement agreement and, again, without having it in	1 2 3	A. I have.Q. And what case is it?A. Masters Pharmaceutical, Inc. v. DEA.Q. Okay. And you're aware this decision
	1 2 3 4 5	Page 115 correct? MS. MAINIGI: Objection; form and scope. A. Again, in the 2016 settlement agreement and, again, without having it in front of me and being very clear about the	1 2 3 4 5	 A. I have. Q. And what case is it? A. Masters Pharmaceutical, Inc. v. DEA. Q. Okay. And you're aware this decision came out in June of last year; is that correct?
	1 2 3 4 5	Page 115 correct? MS. MAINIGI: Objection; form and scope. A. Again, in the 2016 settlement agreement and, again, without having it in front of me and being very clear about the particulars there was a settlement made and	1 2 3 4 5	 A. I have. Q. And what case is it? A. Masters Pharmaceutical, Inc. v. DEA. Q. Okay. And you're aware this decision came out in June of last year; is that correct? A. I believe so.
	1 2 3 4 5 6 7	Page 115 correct? MS. MAINIGI: Objection; form and scope. A. Again, in the 2016 settlement agreement and, again, without having it in front of me and being very clear about the particulars there was a settlement made and admission related to certain discrete issues.	1 2 3 4 5 6 7	 A. I have. Q. And what case is it? A. Masters Pharmaceutical, Inc. v. DEA. Q. Okay. And you're aware this decision came out in June of last year; is that correct? A. I believe so. Q. And it deals with the Controlled
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²⁴ now 11:22. Back on the record.

A. Yes, I am aware.

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Q. Have you reviewed any of their

² testimony?

³ A. No, I have not.

Q. Okay. In preparation for this

⁵ deposition, did you actually read this opinion?

6 A. I did.

Q. Okay. And let me ask you, how much time

8 have you spent preparing for this deposition?

9 A. The last three and a half weeks from

¹⁰ the -- beginning the -- Monday the 16th, I believe

11 it was, through today.

Q. And I won't say 24 hours a day. Mainly

13 your working hours of your day have been

14 encompassed by preparing for this 30(b) notice --

¹⁵ A. Yes.

Q. -- or the notices, correct?

¹⁷ A. Yes. I'm sorry.

Q. Okay. And tell me -- again, other than

19 counsel, who else have you spoken with related to

the preparation for this 30(b) notice?

A. I spoke to a variety of individuals at

²² Cardinal Health. I'll try to remember them all.

²³ Michael Mone, Todd Cameron, Gilberto Quintero.

Q. Hold -- slow down a little bit for me.

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Q. And what did Todd answer?

A. Todd answered that upon the decision, he

³ reviewed the decision, reviewed it with counsel,

⁴ Cardinal Health counsel.

Q. Internal counsel, or you're not sure?

6 A. I'm not positive if it was also outside

⁷ counsel. We do have internal counsel, so ... and

8 determined that --

9 MS. MAINIGI: And one thing I will

10 caution you, Ms. Norris, is to not reveal any

privileged information that Mr. -- any privileged

12 exchanges Mr. Cameron may have had with counsel.

A. And based on those reviews --

MS. MAINIGI: Perhaps you could phrase

15 it after his communications with counsel, what

6 actions he took.

A. After Mr. Cameron's review of the case

¹⁸ and with counsel, he determined that no changes

19 were needed to our program, that it was in

compliance with the decision.

Q. All right. So let's look at Masters

²² Pharmaceutical. And if you'll turn to page 7 for

23 me.

A. Yes, I'm there.

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¹ A. Sorry. Michael Mone.

O. Mr. Cameron?

³ A. Todd Cameron.

4 O. Roberto?

⁵ A. Gilberto Quintero.

6 O. Yes, ma'am.

⁷ A. Danny Roberts.

8 Q. Yes, ma'am.

⁹ A. Linden Barber.

O. Yes, ma'am.

A. Steve Reardon, Sean Callinicos.

Q. Spell the last name for me.

A. I believe it is C-a-l-l-i-n-c-o-s [sic]

¹⁴ or something to that effect.

Q. Fair enough. He'll forgive you.

A. Just one second. Let me try to

¹⁷ remember. I believe that's everybody. I believe

18 that's everyone. If I -- if somebody pops into my

¹⁹ brain, I will let you know.

Q. And who did you speak -- other than

21 counsel -- with about the Masters Pharmaceutical

22 case?

A. Todd Cameron and I -- Todd answered a

²⁴ question regarding it.

Q. Okay. And if you will read where it

Page 121

² starts, "The security requirement."

A. "The 'security requirement' at the heart

⁴ of the case mandates that distributors 'design and

⁵ operate a system' to identify 'suspicious orders

⁶ of controlled substances' and report those to DEA

⁷ (the Reporting Requirement)."

Q. Does Cardinal Health agree that it has a

9 reporting requirement to identify and report

¹⁰ suspicious orders of controlled substances?

A. Yes.

Q. And what is Cardinal's position --

13 strike that.

11

And Cardinal agrees that has been the

⁵ obligation since the enactment of the Controlled

¹⁶ Substances Act and particularly this regulation in

¹⁷ 1971, correct?

MS. MAINIGI: Objection; scope.

¹⁹ Objection; time period.

A. Cardinal Health understands its

reporting obligation pursuant to the Controlled

²² Substances Act.

Q. No, ma'am. That's not my question.

²⁴ Okay. Let me ask it again.

Cardinal agrees that this reporting

- ² requirement has been the obligation since the
- ³ enactment of the regulation that we looked at
- ⁴ earlier in 1971 related to suspicious orders,
- ⁵ correct?
- MS. MAINIGI: Objection; time period.
- ⁷ Objection; scope.
- A. This reporting requirement has existed
- since 1971 in the statute.
- 10 Q. And the rendition of it that we just
- 11 read is the obligation that it places on Cardinal,
- 12 correct?
- 13 MS. MAINIGI: Objection; form.
- 14 A. That is correct, as modified by the DEA
- guidance we have received over the years, yes. 16
 - Q. Well, now, that's a different
- 17 qualification now. Okay.
- 18 I believe you've already agreed -- and
- 19 correct me if I am wrong -- that the reporting
- ²⁰ requirement requires Cardinal to identify and
- ²¹ report suspicious orders of controlled substances;
- 22 is that accurate?
- 23 A. That is what the regulation requires.
- 24 Q. And that regulation has been in place

- ¹ supply chain and use that information to ferret
- ² out potential legal activity."
- MS. MAINIGI: Legally.
 - MR. FULLER: I'm sorry. Where did I
- screw up?
- MS. MAINIGI: You said "legal," not
- "legally."
- MR. FULLER: Potentially a legal
- activity. Sorry.
- MS. MAINIGI: "Along the legally
- 11 regulated supply chain."
- BY MR. FULLER:
 - Q. All right. Well, let's try this again.
- 14 Ms. Norris, the case then reads, "The
- Reporting Requirement is a relatively modest one.
- 16 It requires only that a distributor provide basic
- ¹⁷ information about certain orders to the DEA so
- that DEA investigators in the field can aggregate
- reports from every point along the legally
- regulated supply chain and use the information to
- ferret out potential illegal activity."
 - Is that correct?
- 23 A. That is correct.
- 24 Q. And is that Cardinal's understanding of

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- ¹ since 1971 and has always required that; is that
- ² Cardinal's position?
- 3 MS. MAINIGI: Objection; scope.
- ⁴ Objection; time period.
- A. The language of the statute has always
- 6 required that. The DEA's guidance to us on how to
- ⁷ implement that has changed over time.
- Q. And I'm not asking about implementation
- ⁹ right now.
- 10 A. Okay.
- Q. So let's separate the two, okay? 11
- 12 A. Okay.
- 13 Q. As far as the reporting requirement
- 14 itself, has that been an obligation that's been on
- ¹⁵ Cardinal since the regulation was enacted in 1971
- ¹⁶ with the caveat whenever Cardinal started
- ¹⁷ distributing controlled substances?
- 18 A. Yes. Yes.
- 19 Q. Then it reads, "The Reporting
- 20 Requirement is a relatively modest one that
- 21 requires only that a distributor provide the basic
- ²² information about certain orders to DEA so that
- 23 DEA investigators in the field can aggregate
- ²⁴ reports from every point along the legal regulated

- 1 the law?
- MS. MAINIGI: Objection; scope.
- A. I believe so, yes.
- Q. Okay. And let's break it down. It says
- ⁵ that it requires a distributor to provide basic
- information about certain orders to the DEA. And
- ⁷ Cardinal would agree that the basic information is
- 8 at least to provide the order that's being
- submitted that qualifies as suspicious, correct?
- 10 MS. MAINIGI: Objection; scope.
 - A. Generally, yes.
- Q. Okay. "And this is just a further
- explanation of the reporting requirement we just
- talked about; therefore, it applies all the way
- back to 1971 when the suspicious order regulation
- 16 was enacted."

11

20

23

- 17 Does Cardinal agree with that?
- 18 MS. MAINIGI: Objection; scope.
- 19 Objection; time period.
 - A. I can't opine on that. This feels like
- more commentary about what they thought it meant
- in the case that's then referenced there.
 - Q. So does -- I'm sorry. Go ahead.
 - A. But the reporting requirement went back

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¹ to 1971.

8

- Q. So as it relates to what you've
- ³ qualified as commentary, does Cardinal agree or
- ⁴ disagree with that, that that is their obligation?
- MS. MAINIGI: Objection; form.
- ⁶ Objection; scope. Objection; time period.
 - A. I believe that that is Cardinal's obligation.
- ⁹ Q. Now, let's go further down. Let's go
- 10 down to the next sentence. "Once a distributor
- 11 has reported a suspicious order, it must make one
- ¹² of two choices: Decline to ship the order or
- 13 conduct some due diligence; and if it is able to
- ¹⁴ determine that the order is not likely to be
- ¹⁵ diverted into legal channels, ship the order," and
- ¹⁶ then in parentheses "Shipping requirement."
- Does Cardinal agree that based on this
 - 8 case, Masters Pharmaceutical, as of June of last
- 19 year, Cardinal now has a shipping requirement?
- MS. MAINIGI: Objection; scope.
- A. In 2017, did Cardinal Health have a
- ²² shipping requirement?
- Q. Yes, ma'am.
- ²⁴ A. Yes.

- Q. The other alternative is to conduct due
- ³ diligence, and if it's able to -- or if Cardinal
- ⁴ is able to determine that the order is not likely
- ⁵ to be diverted into legal channels, then ship the
- ⁶ order? Is that Cardinal's understanding?
 - A. Correct.

A. Yes.

- Q. Prior to the enactment or the rendering
- ⁹ of this Masters Pharmaceutical opinion, when you
- 10 mentioned there was a shipping requirement
- ¹ Cardinal believes it had, how far back did that
- 12 same shipping requirement go?
 - A. Back to approximately 2007.
 - Q. We're going to baby step this, okay? So
- 15 bear with me.

14

- 6 A. Okay.
- Q. So from approximately some point in
- 18 2007, Cardinal believes it had the shipping
- 19 requirement that's set out in the Masters
- ²⁰ Pharmaceutical case applicable to them?
- A. Approximately, because obviously I think
- ²² we'll get there. The Dear Registrant letters
- ²³ started coming out. So approximately that time
- ²⁴ period.

11

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- Q. Prior to 2000- -- prior to the rendering
- ² of the Masters Pharmaceutical case, did Cardinal
- ³ have a shipping requirement?
- 4 A. Yes.
- ⁵ Q. How far back does Cardinal take the
- 6 position that this shipping -- strike that.
- Prior to 2017 and the rendering of this
- ⁸ Masters Pharmaceutical opinion, does Cardinal
- ⁹ believe its shipping requirement was the same as
- 10 outlined here in the Masters Pharmaceutical case?
- ¹¹ A. Generally, yes.
- Q. Okay. So as it relates to -- and we're
- 13 not going to talk necessarily about how far back
- 14 it goes yet.
- So we have an understanding, the
- shipping requirement gives you two choices,
- ¹⁷ correct?
- A. As it's laid out here, yes.
- Q. And you agree -- Cardinal agrees with
- 20 that, correct?
- ²¹ A. Yes.
- Q. Okay. The first choice is you can
- ²³ decline the ship? You can cut the order as
- ²⁴ Cardinal uses the phrase, correct?

Q. So since 2007 or approximately that time

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- ² period, Cardinal has not shipped suspicious
- ³ orders, correct?
- 4 A. Since 2007, Cardinal Health has not
- ⁵ shipped an order that it has reported as
- suspicious to the DEA.
- ⁷ Q. And since 2007, Cardinal has not shipped
- 8 a suspicious order that it hasn't determined --
- ⁹ that it hasn't done the due diligence on to
- determine it's not going to be diverted, correct?
 - MS. MAINIGI: Objection; form.
 - A. Since approximately 2007, Cardinal
- 13 Health has not shipped an order it has reported as
- suspicious to the DEA.
- ⁵ Q. Okay. So how many orders since 2007 --
- 16 how many suspicious orders has Cardinal shipped
- 7 that it failed to report to the DEA --
- MS. MAINIGI: Objection; form.
- ¹⁹ Q. -- since 2007?
- A. None to Cardinal Health's knowledge.
- Q. Prior to 2007, was Cardinal shipping
- ²² suspicious orders?
- A. Prior to its understanding from the DEA
- of the obligation, the change, the sea change in

- ¹ the obligation to suddenly -- suddenly maybe is
- 2 the wrong word -- to not --
- Q. I mean, suddenly is good for you.
- 4 A. -- to not ship pursuant to the guidance
- 5 by the DEA, it was a report only period. Cardinal
- ⁶ Health made the reports as required by the DEA.
 - Q. So prior to 2007, Cardinal was shipping
- 8 suspicious orders? Well, strike that. Let me
- ⁹ back up.
- Prior to this approximate time frame of
- 11 2007, which we have yet to nail down, Cardinal was
- 12 shipping orders that it reported as suspicious?
- A. During the time period prior to 2007,
- 14 Cardinal Health's obligation was to report only.
- Q. Yes, ma'am. I got that. But my
- 16 question is, prior to this approximate 2007 time
- ¹⁷ frame, Cardinal was shipping suspicious orders
- 18 after it reported -- well, strike that. Let me
- 19 ask it differently.
- Prior to 2007, do you know whether
- 21 Cardinal was reporting and then shipping
- ²² suspicious orders or shipping suspicious orders
- ²³ and then reporting?
- MS. MAINIGI: Objection; form.

- ¹ comply with that required the reporting of
- ² suspicious orders, correct?
- ³ A. Cardinal understood the language of the
- 4 statute --
 - Q. Hold on. Hold on. I'm not --
- MS. MAINIGI: Let her finish. Let herfinish.
- 8 MR. FULLER: Okay.
- ⁹ BY MR. FULLER:
 - Q. Sorry. Go ahead.
- A. Cardinal Health understood the language
- of the statute and the guidance we received from
- ⁻³ the DEA and was making the reports accordingly.
 - Q. So my question is, did Cardinal file
- ¹⁵ suspicious order reports prior to approximately
 - 6 2007?

17

- MS. MAINIGI: Objection; form.
- A. I don't know that that's what they were
- ¹⁹ calling them at that time. Again, we filed per
- 20 the DEA's guidance ingredient limit reports,
- ²¹ excessive order reports.
 - ² Q. So prior to 2007 -- so prior to 2007,
- ²³ Cardinal was knowingly shipping orders that it
- 24 knew qualified as suspicious under the regulation,

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- ¹ Objection; time period.
- ² Go ahead.
- A. In accordance from the guidance we
- 4 received from the DEA, Cardinal Health was making
- ⁵ the reports as required by the DEA, the ingredient
- 6 limit reports and the excessive order reports, and
- ⁷ it was shipping orders in accordance with the
- 8 guidelines from the DEA. If pursuant to one of
- 9 those excessive order reports the DEA said "Do not
- 10 ship," we did not ship.
- Q. You mentioned excessive order reports
- ¹² and some other type of reports.
- A. Ingredient limit reports.
- Q. Was Cardinal actually reporting
- 15 suspicious orders prior to this time period in
- 16 2007?
- MS. MAINIGI: Objection; time period.
- Go ahead.
- A. As required by the DEA, we were
- ²⁰ submitting the ingredient limit reports pursuant
- 21 to the guidance we received, as well as the
- 22 excessive order reports.
- Q. But during this time prior to 2007,
- 24 Cardinal knew that it had a rule that it had to

- ¹ correct?
- MS. MAINIGI: Objection; form.
- ³ Objection; time period.
- ⁴ A. No, not necessarily.
 - Q. What you've told us -- and see if I
- ⁶ understand it correctly.
- You told us that prior to 2007, Cardinal
- 8 only had a reporting requirement according to
- ⁹ Cardinal, correct?
- A. According to Cardinal and others, yes.
- Q. And, therefore, Cardinal believes it was
- doing what it was supposed to do in reporting
- 13 suspicious orders, but it was still shipping
- 14 suspicious orders, correct?
- ¹⁵ A. Cardinal Health was doing what it was
- ¹⁶ directed to do by the DEA.

- Q. So I'm just asking, during this time
- frame prior to 2007, did Cardinal report orders as
- 19 potentially suspicious or suspicious orders and
- then still send the shipments out?
 - MS. MAINIGI: Objection; time period.
- A. Yes. That is the direction we received
- 23 from the DEA. We made the reports as required,
 - ⁴ and there was not a shipping requirement.

- 1 Q. Now, just so I understand, what is an --
- ² you said "an excessive order report." What is
- 3 that?
- 4 A. Within the distribution centers, the
- ⁵ folks that are picking the orders have the ability
- 6 to identify an order of a new rule, size, pattern,
- ⁷ or frequency, and raise their hand, so to speak,
- 8 to identify that order, and in doing so, during
- ⁹ this time period, we were submitting those to the
- ¹⁰ DEA as excessive order reports.
- Q. Would they be submitted order by order,
- 12 or was it a compilation of things that occurred
- 13 over a period of time?
- A. My understanding is order by order.
- Q. And what's an ingredient limit report?
- A. An ingredient limit report is the report
- ¹⁷ that was required pursuant to the 1998 DEA report
- 18 to, I believe, the Attorney General. It included
- 19 the algorithm for certain pharmaceuticals, and we
- 20 on a monthly basis provided the report of the
- 21 customers who had exceeded the designated amount
- 22 that you achieve pursuant to doing the algorithm,
- 23 the math problem.
- Q. And that was done by ingredient,

- ¹ BY MR. FULLER:
 - Q. Would you agree with that?
- A. I would agree with that.
 - Q. Okay. Now, conversely, when we say
- 5 "reporting requirement," we don't mean not report?

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- 6 A. Correct.
 - Q. Okay.
- 8 A. We can blame Masters.
- 9 Q. Tell me what Cardinal's position --
- ¹⁰ strike that.
- So it's Cardinal's position that the
- 12 first time they were informed of a potential
- 13 shipping requirement was in Rannazzisi's 2006
- 14 letter that was sent to all the distributors in
- 15 the industry?
- 16 A. Yes.
- Q. Cardinal also had meetings with the DEA
- ¹⁸ around this time frame as well, correct?
 - A. Yes.
- Q. When is the first meeting that Cardinal
- 21 had with the DEA?
- MS. MAINIGI: Objection to form.
- Starting when?
 - Q. Any time prior to this that you're aware

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- ¹ correct?
- ² A. I believe so. I'm not -- I'm actually
- ³ not positive.
- 4 O. So does Cardinal believe -- well, let's
- 5 try to nail down this time frame in 2007 first,
- 6 okay?
- 7 A. Okay.
- 8 Q. What is its -- what is Cardinal's
- ⁹ position as to -- strike that.
- 10 Is it Cardinal's position or
- ¹¹ understanding that the initial Rannazzisi letter
- 12 in 2006 informed them of a shipping requirement as
- 13 we've described it?
- A. Yes. That was the first communication
- ¹⁵ Cardinal received regarding this sea change of
- ¹⁶ adding a shipping requirement to the obligations.
 - MS. MAINIGI: Can I just add a
- 18 clarification, because when you see the phrase
- 19 "shipping requirement," it suggests you should
- 20 ship. But by "shipping requirement," you're both
- 21 saying "do not ship;" is that fair?
- MR. FULLER: I think that's fair. Thank
- ²³ you.
- 24

17

¹ of.

24

12

16

- A. Prior to the receipt of the first
- ³ Rannazzisi letter?
- 4 O. Yes, ma'am.
- A. I know we had a meeting with the DEA
- ⁶ regarding Internet pharmacies in 2005, but not
- ⁷ with -- not the subject of what ultimately came
- ⁸ out in the Rannazzisi letter.
- ⁹ Q. Well, then let's backstep that. There
- ¹⁰ was actually a meeting with Cardinal and the DEA
- in approximately August of 2005; is that correct?
 - A. I believe that's the time frame, yes.
- ³ Q. And this meeting included concerns
- 14 related to the Controlled Substances Act and the
 - distribution of controlled substances, correct?
 - MS. MAINIGI: Objection; time frame.
 - A. I know the meeting -- the topic of the
- meeting was Internet pharmacies. I don't know the
- ¹⁹ answer to that question.
 - O Q. Ma'am, you referenced the meeting. The
- topic was Internet pharmacies, but it also dealt
- ²² with the Controlled Substances Act and
- distribution of controlled substances, correct?
- MS. MAINIGI: Objection; time frame and

Page 138 1 just continuing objection on --Again, I can't presently speak to every 2 MR. FULLER: Sure. ² single communication that Cardinal Health had. 3 MS. MAINIGI: -- this 2005 meeting. Q. So is it Cardinal's position -- here. ⁴ We keep talking about it, so I'm just going to MR. FULLER: Right, right. 5 MS. MAINIGI: I won't put that objection give it to you. A. That would be great. 6 in again for this. 7 MR. FULLER: And "form" is fine. I get MR. FULLER: There you go, Counsel. 8 what you're preserving. MS. MAINIGI: Thank you. A. I'm sorry. Repeat the question. MR. FULLER: Sure. And it's Norris 14, 9 10 Q. Sure. and it's going to be Plaintiff's Exhibit 13 for 11 purposes of this deposition. And for the record A. I apologize. 12 Q. You referenced the meeting. The topic ¹² and everybody listening in, now we finally have 13 was Internet pharmacies, but it also dealt with 13 something with a Bates number on it, and it's CAH_MDL_PRIORPROD_ DEA07_00837645. 14 the Controlled Substances Act and the distribution 15 ¹⁵ of controlled substances, correct --16 16 A. I don't --(Cardinal-Norris Exhibit 13 marked.) 17 17 Q. -- or do you know? 18 A. I don't recall. I saw a reference to BY MR. FULLER: 19 that meeting. I went over that in my preparation, Q. And, Ms. Norris, this is, I believe, a 20 but I can't recall whether that was -- those were document that was provided to us by your counsel. 21 21 specific topics. I know it was a meeting Do you see that in front of you? 22 ²² regarding Internet pharmacies. A. I see the document, yes. 23 Q. Was there any more communication with Q. Are you aware that this was a letter 24 the DEA that Cardinal had between August of 2005 24 that the DEA did send back in 2006, and Page 139 Page 141 ¹ and the receipt of the first Rannazzisi letter? ¹ specifically September 27 -- God bless you --² September 27, 2006 to Cardinal Health. ² And I believe it's September of 2006. A. I believe that's approximately correct. A. Yes. 4 I don't -- I am not aware of any specific Q. And in your preparation for this ⁵ communications, but Cardinal Health communicates ⁵ deposition, you had this document obtained and 6 regularly with the DEA. you've reviewed this document; is that correct? 7 Q. Was there any --A. I have. A. I can't say right now what specific Q. And does this copy of it appear to be ⁹ communications or timing of the communications the same as the copy that you pulled from 10 there might have been. Cardinal's files to review? 11 11 Q. Was there any further communication A. Yes. It appears to be the document I've 12 between Cardinal Health and the DEA between 12 reviewed. 13 September of '06 and December of '07 when the Q. Now, you mentioned earlier just briefly 14 second Rannazzisi letter came out? 14 that there was a second and a third -- well, yeah, 15 A. The second being the third, right? a second and a third letter, right?

- 16 Q. Technically, yes, ma'am.
- 17 A. Yes.
- 18 O. And what was that?
- 19 A. I don't know the specifics of the
- 20 communication, but I know that I was told by Steve
- 21 Reardon there were communications with the DEA
- ²² regarding the Rannazzisi letter, as well as
- 23 attendance at a meeting in, I believe it was the
- ²⁴ fall of 2007, September maybe, with the DEA.

- 16 A. Yes.
 - Q. And that's because in the early part of
- 2007, the DEA sent another copy of this letter out
- 19 to all the wholesale distributors; is that
- 20 correct?

17

- A. That is what I understand, yes.
- 22 Q. And you believe that letter to be a
- 23 pretty much identical copy of this one; is that
- 24 right?

A. Yes.

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- O. And then when I said the second DEA
- ³ letter, that is my fault, and I apologize. But it
- 4 was actually -- you're correct -- the third that
- was sent at the end of 2007.
- Is that your understanding?
- A. That is my understanding.
- 8 Q. Okay. Fair enough. I apologize for
- that confusion. Completely on me.
- 10 So, ma'am, read the first two sentences
- of this letter from the DEA to Cardinal Health.
- 12 A. "This letter is being sent to every
- 13 commercial entity in the United States registered
- ¹⁴ with the Drug Enforcement Administration to
- ¹⁵ distribute controlled substances. The purpose of
- 16 this letter is to reiterate the responsibilities
- ¹⁷ of controlled substance distributors in view of
- 18 the prescription drug abuse problem our nation
- 19 currently faces."
- 20 Q. Does Cardinal recognize that at this
- point of time in 2006, that we did have a
- prescription drug abuse problem in our nation?
- 23 MS. MAINIGI: Objection; scope.
- 24 A. Yes.

- 1 fair?
- A. Yes.
- Q. Okay. Go ahead, ma'am.
- A. "The CSA was designed by Congress to

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- ⁵ combat diversion by providing for a closed system
- 6 of drug distribution in which all legitimate
- ⁷ handlers of controlled substances must obtain a
- 8 DEA registration, and as a condition of
- maintaining such registration, must take
- reasonable steps to ensure that their registration
- is not being utilized as a source of diversion."
- Q. Does Cardinal accept the DEA's statement
- 13 that the CSA was designed by Congress to combat
- diversion?

17

- MS. MAINIGI: Objection; form.
- ¹⁶ Objection; scope.
 - A. I agree that that's what it says there.
- 18 Q. And, yes, ma'am, I get that that's what
- it says there. But does Cardinal agree that that
- was the design of the CSA, was to combat
- diversion?
- 22 MS. MAINIGI: Objection; form.
- Objection; scope. Objection; time period.
- A. I'm answering in my personal capacity.

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- Q. And Cardinal also recognizes that it is
- ² one of a multitude of players in this distribution
- ³ channel of prescription drugs, correct?
- 4 A. Yes.
- 5 Q. And that -- strike that.
- 6 If you'll go down to the Background
- section. Do you see that section next?
- A. Yes. 8
- Q. And if you'll read that first sentence,
- 10 "As each of you are -- or is undoubtedly aware."
 - A. "As each of you is undoubtedly aware,
- 12 the abuse (nonmedical use) of controlled
- 13 prescription drugs is a serious and growing health
- problem in this country."
- Q. Does Cardinal accept and adopt that 15
- ¹⁶ statement during this time frame, or does Cardinal
- reject that statement?
- 18 MS. MAINIGI: Objection; scope.
- 19 Objection; form.
- 20 A. I think it's a fair statement.
- 21 Q. If you'll go down to the next paragraph
- 22 and read that next sentence there for me, please,
- 23 "The CSA was." And so we're clear when we say
- ²⁴ "CSA," we mean Controlled Substances Act; is that

- ¹ That's what it says there.
- Q. Well, you'll notice under C, it asks for
- 3 the past and present interpretation, compliance,
- 4 and agreement and/or disagreement with the Dear
- ⁵ Registrant letters from the DEA. And this is a
- ⁶ Dear Registrant letter from the DEA. We can agree
- ⁷ with that, correct?
- A. Correct.

- Q. So I want to know if Cardinal agrees --
- not in your personal capacity. I want to know if
- Cardinal agrees with the statement that "The CSA
- was designed by Congress to combat diversion."
- 13 MS. MAINIGI: So I'm just going to note,
- since you read the particular topic, Mike, that
- you think is applicable here --
- MR. FULLER: Yes, ma'am.
- 17 MS. MAINIGI: -- it says -- the rest of
- the topic reads, "Disagreement" -- picking up
- where you were, "Disagreement with the Dear
- 20 Registrant letters from the DEA outlining the
- 21 duties imposed on a distributor under federal
- 22 law." The topic is not "let us know if every
- 23 single sentence in the Dear Registrant letter is a
- 24 sentence you agreed with."

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11

Page 146 MR. LEVIN: And "object to form" is

² fine, Counsel. Please.

3 MS. MAINIGI: Thank you.

4 BY MR. FULLER:

- Q. Does Cardinal agree or disagree that the
- 6 CSA was designed to combat diversion?
- 7 MS. MAINIGI: Objection; time period,
- 8 Objection; scope. Objection; form.
- 9 A. I agree that that's the statement that's
- 10 made here.

1

- Q. Do you agree that that was the design
- 12 behind the CSA --
- MS. MAINIGI: Same.
- Q. -- or do you disagree --
- MS. MAINIGI: Excuse me. Same --
- Q. -- or do you not know?
- MR. FULLER: Sorry.
- MS. MAINIGI: Same objections.
- A. I can't speak to all of what is behind
- 20 the design of the CSA. I can say that that is
- 21 what this sentence says.
- Q. So sitting here today, Cardinal doesn't
- 23 know what the design or the purpose behind the CSA
- 24 was, correct?

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- Q. Does that mean prevent diversion?
- MS. MAINIGI: Objection; form and scope.
- ³ A. It means maintain effective controls
- ⁴ against diversion.
 - Q. Against would be preventing, right?
- 6 MS. MAINIGI: Objection; scope.
 - A. Generally, yes.
 - Q. I mean, it's sort of like going back to
- ⁹ the shipping requirement. It's really a not
- o shipping requirement, right?
 - A. Correct.
- Q. Okay. Does Cardinal or is Cardinal --
- ¹³ strike that.
- 14 Is Cardinal required to take reasonable
- steps to ensure that the registration isn't being
- 6 utilized as a source of diversion?
- A. I don't recall that being anywhere in
- ¹⁸ the statute or the regulations. Cardinal Health's
- 19 obligation is to comply with the statute,
- regulations, and guidance provided by the DEA.
- Q. So -- and I understand your response,
- ²² but now I'm asking you whether Cardinal has to
- take reasonable steps to ensure that the
- ²⁴ registration is not being utilized as a source of

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- MS. MAINIGI: Objection; time period.
- ² Objection; scope.
- ³ A. That's not what I said. I said --
- 4 Q. So does Cardinal do know?
- 5 MS. MAINIGI: Same objections.
- ⁶ A. I said I can't -- I can't opine on the
- ⁷ entire thought process behind the CSA. I can tell
- ⁸ you that is what that sentence says.
- 9 Q. Okay. But we know from reading earlier
- ¹⁰ that Congress has said that the design is to
- ¹¹ prevent diversion, correct?
- MS. MAINIGI: Do you want to refer her
- 13 to a particular exhibit?
- MR. FULLER: She's welcome to flip
- ¹⁵ through.

18

- A. Part of the design is to ensure that
- there are effective controls against diversion.
 - Q. To prevent diversion, right?
- 19 A. To maintain --
- MS. MAINIGI: Objection; form.
- Q. I'm sorry?
- MS. MAINIGI: Objection; scope.
- A. To maintain effective controls against
- ²⁴ diversion, yes.

- ¹ diversion.
 - A. That is a statement in this letter.
- Q. And Cardinal either agrees, the answer
- 4 is yes; or disagrees, the answer is no; or I don't
- 5 know?

- MS. MAINIGI: Objection.
- ⁷ Q. So let me --
 - MR. FULLER: I'm sorry. Go ahead.
- 9 MS. MAINIGI: No. Go ahead.
- Are you done with your question?
 - MR. FULLER: No. I was going to ask a
- cleaner one, which I imagine is what you wanted.
- 13 BY MR. FULLER:
 - Q. Ms. Norris, speaking on behalf of
- ⁵ Cardinal, does Cardinal agree that it has to take
- ¹⁶ reasonable steps to ensure that their registration
- ⁻⁷ is not being utilized as a source of diversion?
 - A. Cardinal Health has an obligation to
- comply with the statute, the regulations, the law
- that applies, and the guidance provided by the
- ²¹ DEA.
- Q. And does that mean they have to take
- 23 steps to prevent their registration from being
- ²⁴ used as a source of diversion; yes or no?

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- A. That is guidance provided by the DEA.
- 2 Q. So being that this letter is guidance
- ³ provided by the DEA, then the answer is yes,
- ⁴ Cardinal has to take steps to prevent its
- ⁵ registration from being used as a source of
- 6 diversion, correct?
- A. Generally, yes.
- 8 Q. Generally, yes, or yes?
- A. Generally, yes, in accordance with the
- ¹⁰ statute, the regulations, and the guidance
- 11 provided by the DEA.
- 12 Q. Well, you've told me that several times.
- 13 And then I asked the follow-up, being that this
- 14 letter is guidance from the DEA, you would agree
- ¹⁵ with that, correct?
- 16 A. Um-hmm, yes.
- 17 Q. Cardinal agrees that this September 27,
- 18 2006 letter provided by Rannazzisi, who was at the
- 19 DEA, is providing guidance to the wholesale
- ²⁰ distributor industry, correct?
- 21 A. Correct.
- Q. Okay. And as part of that guidance,
- ²³ he's telling wholesale distributors, including
- ²⁴ Cardinal, that they need to take steps to prevent

- ¹ vigilant in deciding whether a prospective
 - ² customer can be trusted to deliver controlled
 - ³ substances only for lawful purposes; correct?
 - MS. MAINIGI: Objection; form.

 - A. In maintaining effective controls
 - against diversion, yes.
 - Q. So if Cardinal has a basis or a reason
 - for knowing a customer of theirs, a drugstore or
 - pharmacy, may be obtaining controlled substances
 - for an unlawful purpose, Cardinal has an
 - obligation not to participate in that scheme,
 - 12 correct?

17

22

23

- 13 MS. MAINIGI: Objection; form.
- 14 A. If Cardinal Health is aware that a
- customer is doing that, Cardinal Health would not
- sell to that customer.
 - Q. Now, let me ask you, as it relates to
- Cardinal's obligation, does Cardinal actually have
- to be aware of actual diversion by the drugstore
- or pharmacy or the potential for diversion by that
- drugstore or pharmacy?
 - MS. MAINIGI: Objection; scope.
 - A. What obligation are you referring to?
- 24 Q. The obligation where it's going to sell

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- ¹ the registration from being used as a source of
- ² diversion; yes or no?
- A. Yes, that is the guidance provided in
- ⁴ this letter.
- Q. Fair enough. Thank you. Read the rest
- ⁶ of that paragraph for me, please.
- A. "Distributors are, of course, one of the
- 8 key components in the distribution chain. If the
- ⁹ closed system is to function properly, as Congress
- ¹⁰ envisioned, distributors must be vigilant in
- ¹¹ deciding whether a prospective customer can be
- 12 trusted to deliver controlled substances only for
- 13 lawful purposes."
- 14 "This responsibility is critical as
- ¹⁵ Congress has expressly declared that the illegal
- ¹⁶ distribution of controlled substances has a
- ¹⁷ substantial and detrimental effect on the health
- ¹⁸ and general welfare of the American people."
- 19 Q. And Cardinal agrees and accepts that
- ²⁰ distributors are one of the key components in the
- ²¹ distribution chain; is that right?
- 22 MS. MAINIGI: Objection; form.
- 23 A. Yes.
- 24 Q. And that the distributors must be

- ¹ those drugs to that pharmacy.
- MS. MAINIGI: Objection; form and scope.

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- A. Under the statute, Cardinal has an
- 4 obligation to identify and report suspicious
- ⁵ orders, and then under the additional guidance
- 6 provided by the DEA, the further obligation to not
- ⁷ ship those orders that it has reported as
- ⁸ suspicious.

12

15

17

- Q. And as we talked earlier, Cardinal has
- ¹⁰ an affirmative obligation to maintain effective
- 11 controls against diversion, correct?
 - A. Correct.
- 13 Q. That's separate from the suspicious
- order regulation; isn't that true?
 - A. Correct.
- 16 Q. So in order to --
 - A. Not completely separate, but yes.
- 18 Q. It's in the Controlled Substances Act, I
- 19 will give you that.
 - A. Yes.
- 21 Q. And the Controlled Substances Act
- ²² spawned the regulation created by the DEA for
- suspicious orders, fair enough?
- 24 A. Yes.

Q. Okay. So the requirement to maintain ² effective controls against diversion means we have

³ to try to prevent diversion; is that correct?

MS. MAINIGI: Objection; scope.

⁵ Objection; form.

A. Cardinal Health has an obligation to ⁷ maintain those effective controls against

⁸ diversion.

Q. And maintaining effective controls ¹⁰ against diversion is not shipping requirements, 11 shipping pills, shipping opioids to entities that 12 we suspect may be diverting them, correct?

MS. MAINIGI: Objection; form.

14 A. If we have a reasonable belief, if we 15 know they are diverting, then we do not ship to 16 them.

17 Q. Now, let's break that answer down, ¹⁸ because that's two. Is it a reasonable belief or 19 we know they're diverting? Do you actually have 20 to know they're diverting before you hold a

21 shipment --

22

MS. MAINIGI: Objection; form.

23 Q. -- at least according to Cardinal? 24 MS. MAINIGI: Objection; form.

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A. No. 1

Q. So if Cardinal suspects diversion from a ³ pharmacy or a drugstore, it has the affirmative

⁴ obligation to not sell opioids to that drugstore,

⁵ correct?

6 MS. MAINIGI: Objection; scope.

⁷ Objection; form.

A. Cardinal Health's anti-diversion program

⁹ is designed to identify those customers that we

¹⁰ suspect of diversion through our Know Your

11 Customer policy, through the other -- the

12 suspicious order monitoring, and if we have reason

13 to believe, we suspect that they are diverting,

14 then we will not ship to them.

Q. So let me see if I can use what you just 16 told me to clean up the question and answer, okay?

¹⁷ So bear with me. 18

So under Cardinal's obligation to 19 maintain effective controls against diversion, if

²⁰ Cardinal's anti-diversion program identifies a

21 drugstore or a pharmacy that may be diverting

²² controlled substances, Cardinal is not going to

23 sell to them, correct?

24

MS. MAINIGI: Objection; form.

A. If they pose an unreasonable risk of

² diversion or we know they are diverting, Cardinal

³ Health will not sell to them.

Q. What is an unreasonable risk of

diversion? It's basically they might be

diverting, right?

MS. MAINIGI: Objection; form.

A. We have reason to believe, based on the

totality of circumstances, they present a risk of

diversion, an unreasonable risk of diversion.

11 Q. So -- and that's what I'm trying to find out, what that unreasonable qualification is there.

MS. MAINIGI: Is that a question?

15 MR. FULLER: No. It's a statement.

We're going to jump around a little bit, and I

17 apologize. 18

14

19

20

(Cardinal-Norris Exhibit 14 marked.)

21 MR. FULLER: Gina, this is Norris 24.

22 And for the record, this is Plaintiff's

23 Exhibit 14.

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¹ BY MR. FULLER:

Q. Ms. Norris, have you ever seen this

³ document before?

A. I have not.

Q. And I'll represent to you that it is

⁶ from the United States District Court, District of

⁷ Arizona.

8 Do you see that?

A. I see that.

Q. And it's a case in which Arizona

¹¹ Pharmacy, LLC sued Cardinal Health 110, Inc., et

al. And this document is actually Defendant

13 Cardinal's -- Cardinal Health 110, Inc., and

¹⁴ Cardinal Health 411, Inc.'s Response to

¹⁵ Plaintiff's Hearing Brief.

16 And what I'm going to tell you is that ¹⁷ the basis of this action is that Arizona Pharmacy,

LLC filed a lawsuit requesting a restraining order

against Cardinal for stopping shipments. Okay? 20

A. Mm-hmm, yes.

21 Q. And this is Cardinal's response to that ²² temporary restraining request, okay?

A. Okay.

23

24

Q. So it was written by Cardinal's lawyers

- 1 and filed in the Federal District Court in
- ² Arizona. All right?
- A. Okay. Can you give me a minute to read
- 4 through it?
- ⁵ Q. You certainly may, yes, ma'am.
- 6 MS. MAINIGI: Do you want to focus us on
- ⁷ what topic you're concentrating on so she can --
- 8 MR. FULLER: Well, there's highlights in
- ⁹ there, like there have been with all the
- 10 documents, but I think the witness generally likes
- 11 to flip past that like she's been doing. So we'll
- 12 just let her take her look.
- 13 BY MR. FULLER:
- Q. Ms. Norris, you can take as much time as
- 15 you want and review the document, but I'm going to
- 16 focus on the bottom of page 6 where it talks about
- ¹⁷ "might."
- A. I've just gotten there.
- Q. Perfect timing then, huh?
- 20 A. Yep.
- Q. And you just let me know when you're
- 22 ready. We've got all day, until about 7:30
- 23 tonight.
- MR. FULLER: It's not that long of a

- ¹ Health has an obligation to avoid filling orders
 - ² that might be diverted."
 - Is that correct? Does Cardinal Health
 - ⁴ have an obligation to avoid filling orders that
 - ⁵ might be diverted?
 - 6 A. That is the statement that --
 - MS. MAINIGI: Objection. Excuse me.
 - 8 Objection to scope.
 - A. That is the statement that is made here.
 - Q. Is that an obligation that Cardinal has,
 - is to prevent from filling orders that might be
 - ¹² diverted?
 - A. Cardinal Health has an obligation to
 - ⁴ maintain effective controls against diversion.
 - O. So you agree with this statement made by
 - ¹⁶ Cardinal's lawyers to the District Court in
 - Arizona, in an attempt to prevent from having a
 - 18 restraining order put on them, to actually provide
 - ontrolled substances, correct?
 - MS. MAINIGI: Objection to form.
 - ²¹ Objection to scope.
 - A. Cardinal Health has an obligation to do
 - 23 its due diligence and understand all of the
 - ²⁴ factors related to that order and determine

- ¹ drive.
- ² MS. MAINIGI: We'll find out.
- ³ A. Okay.
- Q. Okay, ma'am. So if you'll turn to page
- ⁵ 6.
- 6 A. Yes.
- ⁷ Q. And you've had a chance to review this
- 8 document, at least most of it, correct?
- ⁹ A. Just now, yes.
- Q. Yes, ma'am. And it is practically what
- ¹¹ I -- well, I say practically. It is what I
- ¹² explained to you. It's an action by a pharmacy
- 13 or -- a former customer of Cardinal because they
- 14 cut -- Cardinal cut them off in trying to get a
- ¹⁵ restraining order to continue shipments of
- ¹⁶ controlled Schedule II substances, opioids,
- ¹⁷ correct?
- MS. MAINIGI: Objection to form.
- A. The last piece, the specifics aren't
- ²⁰ included here, but the distribution of controlled
- 21 substances I believe is what is at issue.
- Q. Fair enough.
- And then if you look down there at the
- ²⁴ bottom, do you see that, where it says, "Cardinal

- Page 161

 whether or not that order poses an unreasonable
- ² risk of diversion.
- Q. And if there's a risk of diversion, it
- 4 has to not ship that order; do you agree?
- MS. MAINIGI: Objection to form.
- A. If Cardinal Health identifies an
- ⁷ unreasonable risk of diversion, we will not ship
 - the order.
- ⁹ Q. And the lawyer in this brief goes on to
- 10 say, "Any emphasis on whether the Plaintiff is
- 11 actually diverting controlled substances is a red
- 12 herring that has no bearing on whether its
- 13 ordering pattern indicates -- or its ordering
- 14 patterns indicate that it might be engaged in
 - ⁵ diversion."
- Do you agree with that statement, ma'am?
- A. One of the ways that Cardinal Health has
- determined whether a customer poses an
- unreasonable risk of diversion is to look at
- ordering patterns and determine whether those are
- 21 similar to other customers who we have terminated
- 22 for diverting. That was an element of our
- program, an anti-diversion program.
 - Q. And so is that yes to the question?

MS. MAINIGI: Objection to form.

- Q. And, ma'am, you can say "no." You can
- ³ disagree with the statement that Cardinal's
- ⁴ lawyers put before the Federal District Court in
- ⁵ Arizona. That's okay.
- 6 A. I understand. One of the indications
- ⁷ that Cardinal Health looks at for purposes of
- ⁸ determining whether a customer poses an
- ⁹ unreasonable risk of diversion is ordering
- ¹⁰ pattern.
- Q. So is that a yes?
- 12 A. Yes what?
- Q. Yes to my question.
- MS. MAINIGI: Do you want to ask it again?
- Q. The question was, "And the lawyer in
- ¹⁷ this brief goes on to say, 'Any emphasis on
- ¹⁸ whether the Plaintiff is actually diverting
- 19 controlled substances is a red herring that has no
- ²⁰ bearing on whether the ordering -- order
- 21 pattern -- ordering pattern indicates or it --
- ²² ordering pattern." I'll try it again. Jeez
- ²³ Louise.
- And, ma'am, I'm looking at the second

- Q. Okay. And what Cardinal is attempting
- to do is to operate in the safest way possible
- ³ when it's dealing with controlled substances; is
- 4 that true?
- MS. MAINIGI: Objection; scope.
- A. Cardinal Health takes very seriously its
- ⁷ obligations related to all of the work it
- 8 provides, but also in regard to its distributing
- ⁹ of controlled substances, yes.
- Q. And it wants to do it the safest way
- possible; one, for the general public and, two, to
- 12 comply with the regulations; is that fair?
- MS. MAINIGI: Objection; scope.
- ¹⁴ Objection; form.
- A. Cardinal Health wants to ensure that
- 16 it's complying with the obligations under the
- statute and the guidance.
- Q. Does it also want to ensure that it does
- what it can to prevent the public from harm?
- MS. MAINIGI: Objection; scope.
- ²¹ Objection; form.
- A. I don't know that Cardinal owes a duty
- ²³ to the public regarding that. Cardinal Health has
- ²⁴ an obligation to comply with its obligations under

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- Page 163
- ¹ sentence there in that paragraph. And does
- ² Cardinal agree that any emphasis on whether a
- ³ Plaintiff is actually diverting a controlled
- ⁴ substance is a red herring, and it has no bearing
- ⁵ on whether its ordering patterns indicate that it
- ⁶ might be engaged in diversion."
- Does Cardinal agree; yes or no?
- 8 MS. MAINIGI: Objection to form.
- ⁹ A. Not necessarily. It's looking at the
- ¹⁰ circumstances in total.
 - Q. Right.

11

- 12 A. I guess --
- Q. I'm sorry. Go ahead.
- A. But I guess I'm having a hard time
- parsing out exactly what you're asking here.
- Q. Well, let's break it down a little bit.
- 17 A. Okay.
- Q. Cardinal's obligation to maintain
- 19 effective controls against diversion doesn't mean
- ²⁰ it has to actually go out and prove that the
- ²¹ drugstore or pharmacy is diverting?
- MS. MAINIGI: Objection; form.
- ²³ Objection; scope.
- A. Correct.

- ¹ the law and the guidelines --
- ² Q. And I'm just --
- ³ A. -- guidance.
- ⁴ Q. I'm sorry. Go ahead.
- A. Guidance instead of guidelines. Sorry.
- 6 Q. And I'm just asking if Cardinal wants to
- ⁷ do what it can to help protect the public from
- 8 harm; yes or no?
- 9 MS. MAINIGI: Objection; scope.
- ¹⁰ Objection; form.
- 11 A. Cardinal Health operates in accordance
- with the applicable laws, statutes, regulations,
- ¹³ and guidance.
- Q. Does Cardinal Health operate with a
- ⁵ moral compass, too?
- MS. MAINIGI: Objection; form.
- ¹⁷ Objection; scope.
 - Q. Or does Cardinal not care if --
- MS. MAINIGI: I think soon it should be
- ²⁰ time for a lunch break, Mike, because I think
- ²¹ we're --

18

- MR. FULLER: As soon as we finish this
- 23 document, yes, ma'am.
 - MS. MAINIGI: Fine. Then go back to the

	ighty confidencial - Subject to	_	
	Page 166	1	Page 168
	document, because there's nothing about a moral		question.
2	compass in the document.	2	We'll take a lunch break.
3	A. I'm sorry. What was your question?	3	MS. MAINIGI: I thought you wanted to
4	Q. Does Cardinal not feel that it has an		finish this document? Why don't we finish the
5	obligation to the general public?	5	document.
6	MS. MAINIGI: Objection to scope.	6	MR. FULLER: Okay.
7	Objection to form.	7	MR. FARRELL: Well, at this pace, we'll
8	A. Cardinal Health does not have an	8	be here all day.
9	obligation to the general public. Cardinal Health	9	MR. FULLER: That's all right.
10	has an obligation to perform its duties in	10	MS. MAINIGI: Talk to your guy.
11	accordance with the law, the statute, regulations,	11	MR. FARRELL: Well, talk to your
12	and guidance.	12	witness. She hasn't answered the question yet.
13	Q. And I got it. So the answer is no,	13	MS. MAINIGI: If he's got more
14	Cardinal Health does not believe it has an	14	questions
15	obligation to the general public, correct?	15	MR. FULLER: Oh, he's got to switch the
16	MS. MAINIGI: Objection to form.	16	media anyway.
17	Objection to scope.	17	MR. FARRELL: Let's take a lunch break.
18	A. No.	18	THE VIDEOGRAPHER: The time is now
19	Q. No, that's not correct, or no, you agree	19	12:39. Going off the record.
20	with me?	20	
21	MS. MAINIGI: Objection to form.	21	Thereupon, at 12:39 p.m. a lunch
22	Objection to scope.	22	recess was taken until 1:49 p.m.
23	Q. Let me ask it a different way. Yes or	23	
24	no, does Cardinal have a general obligation to	24	
	-,		
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1	Page 167 protect the public?	1	Tuesday Afternoon Session
	Page 167 protect the public? MS. MAINIGI: Objection to form.		Tuesday Afternoon Session July 7, 2018
1	Page 167 protect the public? MS. MAINIGI: Objection to form. Objection to scope.	2	Tuesday Afternoon Session
1 2 3 4	Page 167 protect the public? MS. MAINIGI: Objection to form. Objection to scope. A. Cardinal Health has an obligation to	2 3	Tuesday Afternoon Session July 7, 2018 1:49 p.m.
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1 2 3 4 5 6 7 8 9 10 11 12 13 14 15 16 17 18 19 20 21	Page 167 protect the public? MS. MAINIGI: Objection to form. Objection to scope. A. Cardinal Health has an obligation to comply with the laws that apply to the services it provides. Q. Yes, ma'am. But that wasn't my question. Not even close. My question is simply does Cardinal believe that it has an obligation to the general public in distributing controlled substances? It's either yes, we do, or no, we don't. We know about the regs. MS. MAINIGI: Objection to form. She's been asked that question a number of times and answered it a number of times. Objection to scope. Q. Go ahead. A. I'll say it again. Cardinal Health has an obligation to comply with the applicable laws, rules, regulations, and guidance in the performance of its services.	2 3 4 5 6 7 8 9 10 11 12 13 14 15 16 17 18 19 20 21 22	Tuesday Afternoon Session July 7, 2018 1:49 p.m. THE VIDEOGRAPHER: All right. The time is now 1:49. Back on the record. CROSS-EXAMINATION BY MR. FARRELL: Q. Good afternoon. My name is Paul Farrell, and I'm going to be covering some of the subject matters in the first notice of the 30(b)(6) deposition. I'd like to reference where we left off, which is Norris 14 or the deposition Plaintiff Exhibit 13, and it was the September 27, 2006 correspondence from DEA to Cardinal Health. You recognize this document, yes? A. I do. Q. Now, one of the questions I have is when you look at the addressee, it says Knoxville, Tennessee. Can you confirm whether one of these Dear Registrant letters, identical to the
1 2 3 4 4 5 6 7 8 9 10 11 12 13 14 15 16 17 18 19 20 21 22 23	Page 167 protect the public? MS. MAINIGI: Objection to form. Objection to scope. A. Cardinal Health has an obligation to comply with the laws that apply to the services it provides. Q. Yes, ma'am. But that wasn't my question. Not even close. My question is simply does Cardinal believe that it has an obligation to the general public in distributing controlled substances? It's either yes, we do, or no, we don't. We know about the regs. MS. MAINIGI: Objection to form. She's been asked that question a number of times and answered it a number of times. Objection to scope. Q. Go ahead. A. I'll say it again. Cardinal Health has an obligation to comply with the applicable laws, rules, regulations, and guidance in the	2 3 4 5 6 7 8 9 10 11 12 13 14 15 16 17 18 19 20 21 22 23	Tuesday Afternoon Session July 7, 2018 1:49 p.m. THE VIDEOGRAPHER: All right. The time is now 1:49. Back on the record. CROSS-EXAMINATION BY MR. FARRELL: Q. Good afternoon. My name is Paul Farrell, and I'm going to be covering some of the subject matters in the first notice of the 30(b)(6) deposition. I'd like to reference where we left off, which is Norris 14 or the deposition Plaintiff Exhibit 13, and it was the September 27, 2006 correspondence from DEA to Cardinal Health. You recognize this document, yes? A. I do. Q. Now, one of the questions I have is when you look at the addressee, it says Knoxville, Tennessee. Can you confirm whether one of these

Page 170 Page 170

¹ distribution centers.

2

- A. That is my understanding, yes.
- Q. Without belaboring the point, when you
- ⁴ review this 2006 correspondence from the DEA,
- ⁵ sitting here today, does Cardinal Health affirm
- ⁶ and ratify the statements regarding the law
- ⁷ contained therein?
- 8 MS. MAINIGI: Objection; scope.
- ⁹ Objection; form.
- MR. FARRELL: Well, it can't be outside
- ¹¹ the scope. It like literally was written in there
- ¹² because I typed it myself.
- MS. MAINIGI: That's my objection.
- MR. FARRELL: Okay.
- MS. MAINIGI: If you want to point her
- ¹⁶ to a particular sentence that happens to relate
- back to your topic, that's fine.
- MR. FARRELL: That's okay.
- 19 BY MR. FARRELL:
- Q. So what I'm asking, sitting here today,
- ²¹ representing Cardinal Health, do you accept the
- statements set forth in the September 27, 2006
- 23 letter from the DEA related to the duties under
- ²⁴ the regulations?

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- ¹ MS. MAINIGI: Objection to form.
- ² Objection to scope.
- A. I accept that this letter laid out
- 4 duties and regulations, but that it also presented
- 5 new duties that Cardinal Health was to comply with
- ⁶ under the regulations.
- ⁷ Q. So as of September 27, 2006, you
- 8 acknowledge that this letter sets forth the
- ⁹ obligations under the Controlled Substances Act
- ¹⁰ and under the Code of Federal Regulations for
- 11 Cardinal Health?
- MS. MAINIGI: Objection; scope.
- 13 Objection; form.
 - 4 A. As to the reiteration of the reporting
- ¹⁵ requirement, yes. Again, the "shipping
- 16 requirement," to use short form, was a new -- new
- ¹⁷ idea to Cardinal Health at the time they received
- 18 this letter. So it was not -- I do not agree that
- 19 that was an obligation in the statute going back.
- Q. Okay. So let's start over.
- Do you agree that on September 27, 2006,
- ²² Cardinal Health got instructions with a new
- ²³ requirement called the shipping requirement?
- MS. MAINIGI: Objection to form.

- A. Yes.
- Q. And from that point forward, that was
- ³ the law in the United States of America according
- 4 to Cardinal?
 - MS. MAINIGI: Objection to form.
- 6 A. From that point forward, that was the
- guidance the DEA was providing to Cardinal Health
- 8 regarding its obligations.
- Q. And according to the DEA, if you did not
- 10 follow this guidance, you may be engaging in
- 11 unlawful conduct?
- MS. MAINIGI: Objection to form.
- 13 Objection to scope.
 - A. We may be engaging in activities that do
- 15 not comply with the statute, regulations, and
- 16 DEA's guidance.
- Q. Okay. Has Cardinal Health since
- 18 September 27, 2006 accepted the duties set forth
- 9 in the Dear Registrant letter?
- MS. MAINIGI: Objection to form.
- A. Generally, yes, as further modified by
- ²² additional DEA guidance.
- Q. Very good. So sitting here today, you
- 24 can tell me that as of September 27, 2006,

Page 173

- ¹ Cardinal Health's position has been that it will
- ² comply moving forward with the Dear Registrant
- ³ letter?
- 4 MS. MAINIGI: Objection to form.
 - A. Generally speaking, yes, as modified by
- ⁶ the additional guidance Cardinal Health received
- ⁷ over time.
- 8 Q. Is there anything set forth in the 2006
- 9 Dear Registrant letter that Cardinal Health
- 10 objects to, disagrees with, or takes exception to?
 - MS. MAINIGI: Objection to form.
- Do you want her to take a look at the
- 13 letter?

11

- MR. FARRELL: I'm assuming she already
- has since it's listed specifically in the subject
- ¹⁶ matter for this deposition.
- A. Generally speaking, at least one of the
- 18 issues that Cardinal Health took umbrage with was
- 19 that -- the idea that the shipping requirement had
- ²⁰ always existed.
- Q. Okay.
- A. It had not.
- Q. Okay. So do you believe that within the
- 24 2006 registrant letter, there is a statement

	ighty Confidential - Subject to		-
	Page 174		Page 176
1	imposing a shipping requirement?	1	third letter; although, it is the second from a
2	MS. MAINIGI: Objection; asked and	2	
3	answered.	3	Q. So you recognize this as a true and
4	A. Generally speaking, yes.	4	accurate copy of that document?
5	MS. MAINIGI: And, again, shipping	5	A. Yes.
6	requirement being defined right now for the	6	Q. In fact, does it have a Bates stamp in
7	purposes of our conversation by how Masters	7	the bottom right-hand corner?
8	defined it, which is a do not ship requirement.	8	A. It has a stamp in the bottom right-hand
9	MR. FARRELL: So raise your right hand.	9	corner.
10	MS. MAINIGI: Do you agree?	10	Q. Okay. And read those letters and
11	MR. FARRELL: Well, I have to raise my	11	numbers.
12	right hand if I'm going to testify. So I'll make	12	A. CAH_MDL_PRIORPROD_DEA12_00010980.
13	you a deal. Let's both raise our right hands.	13	Q. All right. So have you reviewed this
14	MS. MAINIGI: I'm asking you a question.	14	document before coming here today?
15	BY MR. FARRELL:	15	A. Yes.
16	Q. Okay. So I'm now going to have marked	16	Q. All right. You'll agree with me that it
17	the next sequential exhibit, which is the	17	further clarifies the shipping requirement as the
18	Deposition Exhibit 15, but is Norris 15, which	18	DEA was interpreting it in 2007?
19	I'll represent to you is the December 27, 2007 DEA	19	MS. MAINIGI: Objection to form.
20	letter that you just referenced.	20	A. Yes.
21		21	Q. And you agree that as of this letter,
22	(Cardinal-Norris Exhibit 15 marked.)	22	there can be no doubt that a shipping requirement
23		23	exists in the United States of America?
24		24	MS. MAINIGI: Objection to form.
	Page 175		D 177
1	_	1	Page 177
	BY MR. FARRELL:	1 2	A. This letter clarifies DEA's guidance
2	BY MR. FARRELL: Q. And, again, what you'll note is that it	2	A. This letter clarifies DEA's guidance that there was a shipping requirement.
2 3	BY MR. FARRELL: Q. And, again, what you'll note is that it is addressed to Syracuse, New York. I'm assuming	2	A. This letter clarifies DEA's guidance that there was a shipping requirement. Q. Has Cardinal Health always taken that
3 4	BY MR. FARRELL: Q. And, again, what you'll note is that it is addressed to Syracuse, New York. I'm assuming that Cardinal Health will acknowledge this 2007	3 4	A. This letter clarifies DEA's guidance that there was a shipping requirement. Q. Has Cardinal Health always taken that position?
2 3 4 5	BY MR. FARRELL: Q. And, again, what you'll note is that it is addressed to Syracuse, New York. I'm assuming that Cardinal Health will acknowledge this 2007 Dear Registrant letter was, in fact, sent to every	2 3 4 5	A. This letter clarifies DEA's guidance that there was a shipping requirement. Q. Has Cardinal Health always taken that position? MS. MAINIGI: Objection to form.
2 3 4 5 6	BY MR. FARRELL: Q. And, again, what you'll note is that it is addressed to Syracuse, New York. I'm assuming that Cardinal Health will acknowledge this 2007 Dear Registrant letter was, in fact, sent to every one of the distribution facilities Cardinal Health	2 3 4 5 6	A. This letter clarifies DEA's guidance that there was a shipping requirement. Q. Has Cardinal Health always taken that position? MS. MAINIGI: Objection to form. Objection; time period.
2 3 4 5 6 7	BY MR. FARRELL: Q. And, again, what you'll note is that it is addressed to Syracuse, New York. I'm assuming that Cardinal Health will acknowledge this 2007 Dear Registrant letter was, in fact, sent to every one of the distribution facilities Cardinal Health had at the time across the country.	2 3 4 5 6 7	A. This letter clarifies DEA's guidance that there was a shipping requirement. Q. Has Cardinal Health always taken that position? MS. MAINIGI: Objection to form. Objection; time period. Go ahead.
2 3 4 5 6 7 8	BY MR. FARRELL: Q. And, again, what you'll note is that it is addressed to Syracuse, New York. I'm assuming that Cardinal Health will acknowledge this 2007 Dear Registrant letter was, in fact, sent to every one of the distribution facilities Cardinal Health had at the time across the country. A. Yes.	2 3 4 5 6 7 8	A. This letter clarifies DEA's guidance that there was a shipping requirement. Q. Has Cardinal Health always taken that position? MS. MAINIGI: Objection to form. Objection; time period. Go ahead. A. Always in what I don't know what time
2 3 4 5 6 7 8 9	BY MR. FARRELL: Q. And, again, what you'll note is that it is addressed to Syracuse, New York. I'm assuming that Cardinal Health will acknowledge this 2007 Dear Registrant letter was, in fact, sent to every one of the distribution facilities Cardinal Health had at the time across the country. A. Yes. Q. Do you recognize this document?	2 3 4 5 6 7 8	A. This letter clarifies DEA's guidance that there was a shipping requirement. Q. Has Cardinal Health always taken that position? MS. MAINIGI: Objection to form. Objection; time period. Go ahead. A. Always in what I don't know what time period you're referring to as "always," because we
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2 3 4 5 6 7 8 9 10 11 12 13 14 15 16 17 18 19 20 21 22	BY MR. FARRELL: Q. And, again, what you'll note is that it is addressed to Syracuse, New York. I'm assuming that Cardinal Health will acknowledge this 2007 Dear Registrant letter was, in fact, sent to every one of the distribution facilities Cardinal Health had at the time across the country. A. Yes. Q. Do you recognize this document? A. I do. Q. Is this, in fact, the second Dear Registrant letter sent by the DEA to Cardinal Health? A. Technically the third, but yes. Q. Okay. So tell me explain that to me. A. I think, as we talked about MS. MAINIGI: Objection; asked and answered. A. As we talked about this morning, there were actually two different two different versions of letter one. "Versions" is not the right word, because they sent almost an identical	2 3 4 5 6 7 8 9 10 11 12 13 14 15 16 17 18 19 20 21 22	A. This letter clarifies DEA's guidance that there was a shipping requirement. Q. Has Cardinal Health always taken that position? MS. MAINIGI: Objection to form. Objection; time period. Go ahead. A. Always in what I don't know what time period you're referring to as "always," because we didn't receive the letter until December 27, 2007. Q. Fair enough. After December 27, 2007, has Cardinal Health always taken the position that there was a shipping requirement? MS. MAINIGI: Objection to form. A. Yes. Q. So since 2007, Cardinal Health has always taken the position there was a duty to stop shipment of suspicious orders? MS. MAINIGI: Objection to form. Q. That's your position today? MS. MAINIGI: Sorry. Objection; form.
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2 3 4 5 6 7 8 9 10 11 12 13 14 15 16 17 18 19 20 21 22 23	BY MR. FARRELL: Q. And, again, what you'll note is that it is addressed to Syracuse, New York. I'm assuming that Cardinal Health will acknowledge this 2007 Dear Registrant letter was, in fact, sent to every one of the distribution facilities Cardinal Health had at the time across the country. A. Yes. Q. Do you recognize this document? A. I do. Q. Is this, in fact, the second Dear Registrant letter sent by the DEA to Cardinal Health? A. Technically the third, but yes. Q. Okay. So tell me explain that to me. A. I think, as we talked about MS. MAINIGI: Objection; asked and answered. A. As we talked about this morning, there were actually two different two different versions of letter one. "Versions" is not the right word, because they sent almost an identical	2 3 4 5 6 7 8 9 10 11 12 13 14 15 16 17 18 19 20 21 22	A. This letter clarifies DEA's guidance that there was a shipping requirement. Q. Has Cardinal Health always taken that position? MS. MAINIGI: Objection to form. Objection; time period. Go ahead. A. Always in what I don't know what time period you're referring to as "always," because we didn't receive the letter until December 27, 2007. Q. Fair enough. After December 27, 2007, has Cardinal Health always taken the position that there was a shipping requirement? MS. MAINIGI: Objection to form. A. Yes. Q. So since 2007, Cardinal Health has always taken the position there was a duty to stop shipment of suspicious orders? MS. MAINIGI: Objection to form. Q. That's your position today? MS. MAINIGI: Sorry. Objection; form.

- ¹ enhancements to its program after 2007 to ensure
- ² that suspicious orders were not shipped. Orders
- ³ reported as suspicious were not shipped.
- Q. That wasn't my question.
- 5 My question is, since 2007, has Cardinal
- ⁶ Health always taken the position that there is a
- ⁷ duty to stop shipment of suspicious orders?
- 8 MS. MAINIGI: Objection; form and scope.
- ⁹ A. Cardinal Health designed its program
- ¹⁰ after 2007 -- in 2007, the enhancements to its
- 11 program, to ensure that it didn't ship orders it
- ¹² had reported as suspicious.
- Q. I think that must be written behind me
- 14 somewhere. Let me ask again.
- Since 2007, has Cardinal Health always
- 16 taken the position that there is a duty to stop
- ¹⁷ shipment of suspicious orders?
- MS. MAINIGI: Objection; asked and
- 19 answered. Objection; scope.
- A. I'm not sure I understand the nuance in
- 21 your question. We designed the program --
- Q. There is no nuance.
- MS. MAINIGI: Can you let her finish?
- A. We designed the program to comply with

¹ don't understand the question. We designed our

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- ² program to comply with the guidance.
- 3 MS. MAINIGI: And I'll interpose an
- ⁴ objection to form. Objection to scope.
 - Q. Since 2007, has Cardinal Health always
- 6 taken the position that there is a shipping
- ⁷ requirement as outlined in Masters Pharmaceutical?
 - A. Taken the position where?
- 9 MS. MAINIGI: Same objections.
- Q. Anywhere. Why don't we just say first the public record.
- MS. MAINIGI: Objection to form.
- A. This -- to the best of my knowledge,
- 14 this was the program -- we designed the program to
- comply, and there was a shipping -- we do not ship
- the orders that we report as suspicious.
- Q. Have you changed that position in a
- 18 court of public record since 2007 --
- MS. MAINIGI: Objection to form.
- Q. -- to the best of your knowledge?
- A. Not to my knowledge.
- Q. Okay. Will you -- I'm going to bring up
- now a transcript from June 20, 2017 in the United
- States District Court for the Southern District of

- 1 the guidance --
- Q. I know. This is the third time you've
- 3 said that. What I'm trying --
- 4 MS. MAINIGI: Would you just let her
- 5 explain?
- 6 MR. FARRELL: No, I'm not, because we've
- ⁷ moving through this.
- 8 MS. MAINIGI: You're going to --
- 9 MR. FARRELL: Yes, I'm going to
- 10 interrupt her.
- 11 BY MR. FARRELL:
- Q. I'm asking you whether or not the
- 13 position you're taking today about the 2007 letter
- 14 and the shipping requirement has changed over time
- ¹⁵ since 2007?
- MS. MAINIGI: So phrase it in the form
- 17 of a question --
- MR. FARRELL: I'm not.
- MS. MAINIGI: -- and she'll answer it.
- MR. FARRELL: I'm not. I can't be any
- 21 clearer.
- MS. MAINIGI: Object.
- 23 Is that your question?
- A. I guess I don't -- I'm sorry. I guess I

- ¹ West Virginia. So we'll go to the front page
- ² first, and I'll show it to you.
- 3 MS. MAINIGI: Can we have a copy?
- 4 MR. FARRELL: I don't have one.
- ⁵ BY MR. FARRELL:
- Q. So you see the date June 20?
- MS. MAINIGI: You've got to let her readthe transcript.
- 9 Q. Do you see the date June 20?
- ¹⁰ A. I do.
- Q. Okay. This is ten days before the
- ¹² Masters Pharmaceutical case was released. I'll
- represent that to you. Now I'm going to go to
- page 88. This is counsel for Cardinal Health.
- MS. MAINIGI: Can we go all the way up
- 16 to the top?
- Q. So I'd ask for you to read what's
- 18 highlighted. Read it aloud.
- A. "Because there is no statute, no
- regulation at the federal or state level that says
- ²¹ distributors should stop shipments if there's
- 22 suspicious orders."
- Q. Now I'm going to have you look down to
- ²⁴ the provision that's highlighted below that.

8

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- 1 Would you read that aloud?
- A. "There's no duty, there's no regulation
- 3 that says we're supposed to stop shipment."
- Q. That's what I was trying to figure out,
- ⁵ is whether or not -- it looks like ten days before
- 6 the Masters case came out, Cardinal Health's
- ⁷ position was there was no duty to stop shipment.
- 8 MS. MAINIGI: Objection; form.
- Objection; scope.
- 10 A. The language says there's no statute, no
- 11 regulation at the federal or state level, which is
- 12 true. There is no statute and no regulation that
- 13 says distributors should stop shipments if there's
- 14 suspicious orders. Cardinal Health's position has
- 15 not changed on that.
- 16 Q. Do you recognize that the Masters
- ¹⁷ Pharmaceutical case that came out rejected that
- position?
- 19 MS. MAINIGI: Objection to form.
- 20 A. I don't believe they rejected the
- 21 position regarding the statute or the regulation
- ²² statement.
- 23 Q. You understand that Masters
- ²⁴ Pharmaceutical, as you went through this morning,

- Q. Was Cardinal Health -- did Cardinal
- ² Health approve or ratify it prior to its filing?
- MS. MAINIGI: Objection to form.
- A. Cardinal Health provided commentary on

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- ⁵ it prior to its filing.
- Q. Did Cardinal Health approve it?
 - A. Cardinal Health provided commentary.
 - Q. Did Cardinal Health approve it?
- 9 MS. MAINIGI: Objection to form. Asked 10 and answered.
 - A. Cardinal Health provided commentary.
- 12 Q. Did Cardinal Health approve it?
- 13 MS. MAINIGI: Objection to form. Asked 14 and answered.
- 15 A. It provided commentary on it.
- 16 Q. Did Cardinal Health approve the document
- prior to filing? Fifth time I'm asking.
- 18 A. I understand.
- 19 MS. MAINIGI: Objection to form. Asked
- and answered.
- 21 A. Cardinal Health provided commentary on
- the amicus brief.
- 23 Q. Let me give you a hint. I'm not going
- 24 to ask you a question that I probably don't know

- ¹ has a shipping requirement?
- A. Yes.
- Q. It says you have a duty to stop shipment
- ⁴ of suspicious orders?
- 5 MS. MAINIGI: Objection to form.
- 6 A. It refers to a shipping requirement,
- ⁷ yes.
- 8 Q. So I'm asking you, sitting here today,
- ⁹ does Cardinal Health believe there is a shipping
- 10 requirement as set forth in Masters
- ¹¹ Pharmaceutical?
- 12 MS. MAINIGI: Objection to form.
- 13 A. Yes.
- Q. And it has been so since at least the
- ¹⁵ 2007 Dear Registrant letter according to Cardinal
- 16 Health?
- 17 A. I believe that's also the reference in
- ¹⁸ Masters.
- 19 Q. Very good. Now what I'm going to ask
- 20 you to go and look at is -- you're familiar with
- 21 the amicus brief in Masters Pharmaceutical?
- 22 A. I am.
- 23 Q. Did you participate in writing it?
- 24 A. I did not.

- 1 the answer to.
- So are you aware of whether or not
- 3 Cardinal Health approved the amicus brief prior to
- 4 filing?
- 5 MS. MAINIGI: Objection to form. Asked
- and answered.
- A. It provided commentary. I don't know if
- that commentary rose to the level of approval.
- 10 (Cardinal-Norris Exhibit 16 marked.)
- 11
- 12 Q. I'm going to have marked now Deposition
- 13 Exhibit 16. I'm going to hand it to you. It is
- 14 Bates-stamped ABDCMDL00275057. It is the
- Healthcare Distribution Management Association's
- 16 Executive Committee Meeting summary from June 12,
- 2016 held in Colorado Springs, Colorado.
- 18 Have you seen or are you familiar with 19 this document?
- 20 A. I am not. I have not.
- 21 Q. When you flip to page 2, you'll notice
- 22 that it says June 12, 2016, or on the front page
- 23 as well.
- 24 A. Yes, it says June 12, 2016.

- ¹ Q. The first thing I'd like to direct your
- ² attention to is the very beginning on page 4. And
- ³ you'll notice at the top, these are the minutes
- ⁴ from the Pebble Beach, California Executive
- ⁵ Committee meeting. And you'll see in
- 6 attendance -- well, you see the second person who
- ⁷ is in attendance?
- 8 A. Yes.
- 9 Q. Who is that?
- A. John Giacomin, Vice Chairman.
- 11 O. Of?
- A. CEO, Pharmaceutical Segment, Cardinal
- 13 Health, Inc.
- Q. So Cardinal Health, Inc. sent their CEO
- ¹⁵ of the Pharmaceutical Segment to this meeting,
- ¹⁶ correct?
- A. Well, I believe John serves on the
- ¹⁸ Executive Committee.
- Q. Cardinal Health sent its CEO to attend
- ²⁰ this meeting?
- MS. MAINIGI: Objection; scope.
- A. The CEO of the Pharmaceutical Segment
- ²³ who was on the Executive Committee.
- Q. Of HDMA?

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- 1 A. Yes.
- Q. Now, if you look down at the bottom at
- ³ the Welcome and Administrative Matters, actually
- ⁴ Mr. Giacomin from Cardinal Health chaired this
- ⁵ meeting, correct?
- 6 A. That's what it appears from the
- ⁷ language, yes.
- 8 Q. Now, if you flip to the next page under
- ⁹ paragraph C, Legal Issues, the first item is the
- ¹⁰ Masters Pharmaceuticals case.

Would you read aloud what the summary

- 12 says?
- A. "The status of the Masters litigation as
- ¹⁴ well as discussion of the draft amicus curiae
- ¹⁵ brief to be possibly filed on behalf of HDMA will
- ¹⁶ be discussed later in the meeting led by President
- ¹⁷ Gray and HDMA General Counsel Gallenagh."
- Q. Now, if you flip to the next page,
- 19 you'll see that there is a provision -- no. We're
- 20 going to go down to the Masters first. You're
- 21 going to see that under Masters amicus brief, it
- 22 states, "The central theme of the draft brief is
- ²³ that DEA must follow statutory and regulatory
- ²⁴ requirements regarding the imposition of

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- ¹ suspicious order reporting. Notice-and-comment
- ² rule-making required."
- Do you see that?
 - A. I see that.
 - Q. So when you look below at the actions,
- ⁶ you'll see that it was subject to a vote and
- ⁷ approved to submit an amicus brief, agreed?
- MS. MAINIGI: Objection to form.
- A. The executive committee approved filing
 of the brief.
- Q. Right. Now, flip to the previous page.
- And the interesting thing is that they're talking
- about the West Virginia litigation.
- ¹⁴ A. I'm sorry. Flip to what page? I
- ¹⁵ apologize.
- Q. That's all right. The previous page.
- ¹⁷ It will be 5 at the bottom of the page, I think.
- ¹⁸ A. Yes.
- Q. And you'll see that there's a provision
- in there about the West Virginia litigation under
- 21 Item 4. And the paragraph at the bottom of the
- 22 page --
- MS. MAINIGI: I think she's reading it.
- ²⁴ Can you give her a moment to take a look at it?

- 1 A. Okay.
- Q. Now, the last paragraph that's on that
- ³ page starting with "Counsel Frank," will you read
- 4 that aloud, please?
- ⁵ A. "Counsel Frank characterized the series
- ⁶ of DEA and state actions as efforts to improperly
- ⁷ expand distributors' responsibilities beyond
- 8 simply reporting suspicious orders to actually
- ⁹ preventing the distribution of controlled
- ¹⁰ substances to licensed dispensers. States are
- bringing these actions for similar reasons but
- also in an effort to collect monetary damages and
- ¹³ penalties."
- Q. So now you understand my confusion from
- ⁵ this morning when it seems as if Cardinal Health
- 16 is participating in an amicus brief and
- ¹⁷ characterizing the DEA and the state actions as
- actually requiring you, Cardinal Health, to
- 19 prevent distribution of controlled substances to
- ²⁰ licensed dispensers.
- So, again, my question goes back to it.
- ²² Prior to the release of Masters Pharmaceutical,
- ²³ are you sure Cardinal Health hadn't flip-flopped
- ²⁴ its positions regarding the shipping requirement?

Page 190 1 MS. MAINIGI: Objection to form. ¹ through the fact that this amicus brief was ² Objection to scope. ² approved for filing by HDMA and was eventually A. No, I do not believe Cardinal Health ³ filed by HDMA? A. Correct. It was approved for filing ⁴ flip-flopped its position. We designed our ⁵ program to comply with the shipping requirement. ⁵ subject to final review and approval. ⁶ The fact that we participated in these briefs O. And that chairman of that committee was ⁷ doesn't mean that we were not complying with the 7 who? 8 requirements as we understood the DEA to have A. The chairman at the time was Ted ⁹ provided us guidance for. Schurer. 10 Q. Understood. We'll get to the brief now, Q. The acting chair? ¹¹ which is going to be marked as Exhibit 17. It's A. Yes. I assume where you're going is 11 ¹² Norris 20. 12 John was chairing the meeting that day. 13 Q. So this nonsense objection gets right ¹⁴ back to where we were. This is the amicus brief 14 (Cardinal-Norris Exhibit 17 marked.) that Cardinal Health, as a member of HDMA, 15 16 BY MR. FARRELL: ¹⁶ submitted in the Masters Pharmaceutical case, 17 17 agreed? Q. Have you seen and read this brief 18 before? 18 MS. MAINIGI: Objection to form. 19 19 MS. MAINIGI: Well, can you let her lay A. This is the amicus brief that HDMA ²⁰ eyes on it, and then she can tell which one you're ²⁰ filed. 21 talking about. Q. All right. Now, if you flip to page 5, 22 ²² Norris 20-005. Q. Have you reviewed this document prior to 23 23 today? A. Yes. 24 24 A. I have. Q. So at the very -- the first highlighted Page 191 Page 193 Q. You're aware that it's one of the items ¹ provision in there, I'll read it aloud to make ² listed in the 30(b)(6) notice? ² this quicker. "The public health dangers 3 A. I am. ³ associated with diversion and abuse of controlled Q. This is the amicus brief that was ⁴ prescription drugs have been well recognized by ⁵ approved by HDMA during a meeting chaired by ⁵ Congress, DEA, public health authorities, and ⁶ others, including HDMA and NACDS and their ⁶ Cardinal Health's CEO. 7 A. Approved to be filed, yes. ⁷ members."

- Q. Approved to be filed. Ratifying its
- truth and accuracy?
- 10 MS. MAINIGI: Objection to form.
- 11 And I hope you're not mischaracterizing
- facts to this witness. Did you show her where it ¹³ was approved?
- 14 MR. FARRELL: Yeah. Again, this is
- about your 15th speaking objection. She can answer the question.
- 17 MS. MAINIGI: I don't think so.
- 18 A. The action was --
- 19 MR. FARRELL: Gee, that's amazing that
- ²⁰ she picked up right on what your objection was.
- ²¹ Enu, that's not an appropriate objection. She can
- ²² ask or answer herself.
- 23 BY MR. FARRELL:
- 24 Q. The fact of the matter is we walked

- 8 Do you see that?
- A. I do.
- Q. Sitting here today, does Cardinal Health 10
- ratify and agree with that statement?
- 12 MS. MAINIGI: Objection to form.
- ¹³ Objection; scope.
 - A. Cardinal Health agrees with this
- 15 statement.

- 16 O. So if controlled substances that
 - Cardinal Health sells gets diverted, it has the
- potential to cause public health dangers, agreed?
- 19 MS. MAINIGI: Objection; scope.
- ²⁰ Objection; form.
 - A. Can you repeat the question?
- 22 Q. Cardinal Health has an obligation --
- ²³ well, wait a minute. Where am I here? 24
 - If controlled substances that Cardinal

- $^{1}\,$ Health sells gets diverted, it has the potential
- ² to cause public health dangers, agreed?
- 3 MS. MAINIGI: Objection to form.
- ⁴ Objection to scope.
- A. Not necessarily.
- Q. So you disagree with the statement that
- ⁷ your trade organization submitted in the Masters
- 8 Pharmaceutical case?
- 9 MS. MAINIGI: Objection; form.
- ¹⁰ Objection; scope.
- A. I don't think I'm disagreeing with the
- ¹² statement.
- Q. Okay. So how about this: Let's play
- ¹⁴ true or false. I'll read the sentence, and you
- 15 say true or say false, okay?
- MS. MAINIGI: The witness can answer as
- ¹⁷ she likes.
- ¹⁸ A. Okay.
- Q. "The public health dangers associated
- ²⁰ with the diversion and abuse of controlled
- ²¹ prescription drugs have been well recognized by
- ²² Congress, DEA, public health authorities and
- ²³ others, including HDMA and NACDS and their
- ²⁴ members."

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- 1 they have a duty to guard against diversion?
- ² MS. MAINIGI: Objection; asked and
- ³ answered. Objection; scope.
 - A. Cardinal Health has regulatory and legal
- ⁵ obligations that it must comply with in performing
- 6 its services, which is what it does.
 - Q. We're going to get to your tag line
- 8 later. Again, your answer was clear before. You
- ⁹ don't have to repeat it. You can just say "ditto"
- o to save time.
- 11 I'm asking you whether or not you
- ⁻² acknowledge that the amicus brief submitted on
- 13 behalf of Cardinal Health's trade organization
- 14 states that as responsible members of society, you
- have a duty to guard against diversion?
- MS. MAINIGI: Objection to form. Asked
- and answered. Objection; scope.
- A. That is a statement in the amicus brief.
- Q. I'm going to ask you for a third time.
- Do you agree with this statement, yes or no?
- MS. MAINIGI: Objection to form. Asked
- ²² and answered. Objection; scope.
- A. I believe I answered. I don't believe
- 24 that -- with the statement in total.

- 1 True or false?
- 2 MS. MAINIGI: Objection; form.
- ³ Objection; scope.
- 4 A. True.
- Q. "HDMA and NACDS members not only have
- 6 statutory and regulatory responsibilities to guard
- ⁷ against diversion of controlled prescription drugs
- 8 but undertakes such efforts as responsible members
- 9 of society."
- True or false?
- MS. MAINIGI: Objection; form.
- 12 Objection; scope.
- A. I disagree with the "undertake such
- 14 efforts as responsible members of society." We
- 15 have a statutory and regulatory obligation that we
- 16 comply with.
- Q. So it's false?
- MS. MAINIGI: Objection to form.
- 19 Objection to scope.
- A. No, not in total.
- Q. You're sitting here on behalf of
- 22 Cardinal Health today, not in-house counsel.
- 23 Does Cardinal Health accept or reject
- 24 the fact that as responsible members of society,

- Q. So it's false; you do not believe
- ² there's a duty?
- 3 MS. MAINIGI: Objection to form.
- ⁴ Objection; asked and answered. Objection; scope.
 - A. No, I don't believe there is a duty.
- Q. Yet Cardinal Health approved the
- ⁷ submission of this document to the D.C. Circuit
- 8 Court of Appeals?
- MS. MAINIGI: Objection; form.
- 10 A. Yes. Cardinal Health approved this to
- ¹¹ be filed.
- Q. Now, if you go down to the next part,
- 13 you'll see where it says "But in certain recent
- 14 pronouncements."
- Would you read that?
- 16 A. Yes.
- Q. It says, "DEA has required distributors
- not only to report suspicious orders, but to
- ¹⁹ investigate orders; as an example, interrogating
- ²⁰ pharmacies and physicians and take action to halt
- orders before they are filed.
- ²² "Those added obligations would
- 23 significantly expand the report only duty of
- ²⁴ distributors under the longstanding regulatory

scheme and impose impractical obligations ondistributors."

Does Cardinal Health agree or disagree

with that statement?
 MS. MAINIGI: Objection to form.

6 Objection; scope.

A. Cardinal Health agrees that the

8 reporting obligation was a new obligation imposed

⁹ by -- sorry. I misspoke. The shipping obligation

10 was a new obligation imposed by the DEA which

11 Cardinal Health complied with once they were made

12 aware of it.

Q. This is -- listen. This amicus brief

14 was submitted in what year?

15 A. 2016, '17.

Q. Okay. And what year did Cardinal Health

⁷ receive the shipping requirement Dear Registrant

18 letter?

¹⁹ A. Initially in 2006.

Q. So a decade earlier, correct?

MS. MAINIGI: Objection to form.

A. Correct.

Q. This document submitted by Cardinal

24 Health's trade group seems to indicate a rejection

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That's the position Cardinal Health was taking through its trade group in June of 2016 --

³ 2017. That's not true, is it?

MS. MAINIGI: Objection to form.

⁵ Objection to scope.

A. It is true. There is nothing in the

⁷ regulation. The guidance provided by the DEA

⁸ provided the shipping requirements.

Q. So, again, with the word games.

Go to the next provision. "There is no prohibition on shipment of suspicious orders."

Does Cardinal Health agree with that?

MS. MAINIGI: Objection to form.

⁴ Objection to scope.

Q. Your lawyer is telling a West Virginia

¹⁶ federal court there is no duty. You're saying --

⁷ your amicus brief is saying there is no duty.

¹⁸ Cardinal Health has been fined for a violation of

that duty, and yet you're saying you've been in

compliance with this since at least 2007.
 Is that your testimony today?

Is that your testimony today?

MS. MAINIGI: Objection to form.

²³ Objection; scope.

A. There is no obligation in the statute

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22

¹ of the shipping requirement ten days before the

² Masters Pharmaceutical case was released.

3 MS. MAINIGI: Objection to form.

⁴ Objection; argumentative. Objection; scope.

A. I believe when you read the brief in

total, it refers clearly to the 2006 DEA letters.
 So the -- if there is an insinuation that they are

50 the -- If there is an instituation that they are

8 somehow saying that it's new then in 2016, '17,

⁹ that's not the -- that's not what the entire

¹⁰ letter says.

Q. Well, let's go to page 9 where the brief

12 literally says, "Nothing" --

MS. MAINIGI: Can you wait until she

14 gets to page 9, please?

And then do you want to draw her attention to where on page 9 you are?

¹⁷ A. I'm on page 9.

Q. I'll give you one hint to what I'm going

¹⁹ to read next. It's highlighted.

A. Okay.

20

²¹ Q. "Nothing in Sections 1301.72 to 1301.76

²² requires distributors to investigate the

²³ legitimacy of orders or to halt shipment of any

²⁴ orders deemed to be suspicious."

¹ regarding the shipping requirement, but the

² guidance provided by the DEA provided that, and

³ Cardinal Health has complied.

4 Q. And the D.C. Circuit Court of Appeals

⁵ has affirmed the DEA's position, agreed?

6 MS. MAINIGI: Objection. Outside the

⁷ scope.

MR. FARRELL: It is not. It's actually

⁹ listed in the scope. I'll repeat the question.

10 BY MR. FARRELL:

Q. The D.C. Circuit Court of Appeals in

12 Masters Pharmaceutical affirmed the position taken

by the DEA in its 2006 and 2007 Dear Registrant

14 letters --

MS. MAINIGI: Objection.

16 Q. -- agreed?

MS. MAINIGI: Excuse me. Objection;

18 scope.

21

24

A. It affirmed that there is a shipping

²⁰ requirement.

Q. So the answer to my question is yes?

MS. MAINIGI: Objection; form.

²³ Objection; scope.

A. Yes. They affirmed there is a shipping

¹ requirement.

- Q. Now, you testified earlier that there
- ³ were -- that the DEA told Cardinal Health that the
- ⁴ duty was report only prior to 2006.
- Do you remember that testimony?
- A. I don't know that I said the DEA told
- ⁷ us. It was our understanding that it was report
- 8 only based on the guidance we had received from
- the DEA prior to 2006.
- 10 Q. I've got to write that word down.
- ¹¹ Guidance.
- 12 What guidance did you receive? Is it in
- ¹³ writing somewhere?
- A. There's the 1998 DEA report to the
- Attorney General that speaks to the required
- ¹⁶ reporting.
- 17 Q. So wait a minute. You're relying upon a
- 18 1998 letter to the Attorney General as the basis
- 19 for compliance with your duty to prevent
- ²⁰ diversion, yes?
- MS. MAINIGI: Objection; scope.
- ²² Objection; form.
- MR. FARRELL: Well, hold on. You can't
- ²⁴ object to the scope when she's relying on a 1998
 - Page 203
- ¹ document for her deposition today.
- MS. MAINIGI: I'm objecting to scope.
- ³ BY MR. FARRELL:
- Q. So I'm asking you again. Other than the
- ⁵ 1998 letter, are there any other written documents
- ⁶ that you rely upon as guidance that your duty was
- ⁷ report only?
- A. At this time, I'm not aware of any
- specific other written documents.
- 10 Q. Okay. This 1998 letter, who was it to
- 11 and from?
- 12 A. It wasn't a letter. It was a report by
- 13 the DEA to the Attorney General.
- Q. Of the United States?
- 15 A. Yes.
- 16 MR. FARRELL: Well, don't huff. There's
- 17 like 50 of them. You should know. They all sued
- ¹⁸ you.
- 19 BY MR. FARRELL:
- Q. You also talked about a 2005 meeting
- ²¹ with the DEA regarding Internet pharmacies.
- 22 A. Yes.
- 23 Q. Was that related to diversion of
- ²⁴ controlled substances, including opioids?

- A. I believe I answered this morning. I
- ² don't know specifically. I know the topic of the
- meeting was Internet pharmacies.
- Q. You're not aware of what the Internet
- ⁵ pharmacies was, what they talked about, what the
- issue was?
- MS. MAINIGI: Objection; asked and
- answered.
- She discussed it this morning. I don't
- 10 know if you were in the room or not when she did,
- because you might have been wandering in and out.
- MR. FARRELL: Ooh, that was a little 12 13 catty.
- 14 A. I can't recall all the specifics of the
- meeting, as I stated this morning.
- Q. All right. So let's -- then let's put
- it even broader.
- When is the earliest that you believe
- Cardinal Health had interactions with the DEA
- regarding diversion of controlled substances?
- MS. MAINIGI: Objection; scope.
- Objection; time period.
 - A. I can't speak to all of the interactions
- ²⁴ that Cardinal Health had with the DEA. Again,

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- ¹ pursuant to the 1998 DEA report to the Attorney
- ² General, that provided guidance to us as to what
- ³ we were supposed to be doing regarding the
- ⁴ reporting of controlled substances.
 - Q. You paid a fine in 2008, correct?
- MS. MAINIGI: Objection.
- 7 A. We paid a settlement.
 - Q. You paid a settlement in 2008, right?
- A. Yes.

8

- Q. Did it include conduct prior to '08, to 10
- the best of your knowledge?

- A. Without the document in front of me, I
- ¹³ cannot be positive. I believe there were years
- ¹⁴ referenced prior to 2008.
- Q. Okay. Because I haven't seen it, and
- ¹⁶ one of the subject matters is Cardinal Health's
- interactions with the DEA. I'm trying to figure
- out if those interactions go prior to 2006. And
- 19 what you're telling me is at a minimum, there's a
- ²⁰ 1998 letter. Are you aware of anything else, any
- other meetings, presentations, documents?
- 22 A. I'm not aware --
 - MS. MAINIGI: Objection. Excuse me.
- ²⁴ Objection to form.

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1	A. I'm not aware of anything specifically.	1	question." Right?
2	The company presently doesn't have that	2	MS. MAINIGI: No.
3	information, but I can't say with any specificity.	3	MR. FARRELL: That's the wrong thing.
4	Q. Since at least 2007, do you agree that	4	MS. MAINIGI: Let's see where your
5	shipping a suspicious order without conducting due	5	question is pending.
6	diligence is unlawful?	6	Let's see. The last thing I believe you
7	MS. MAINIGI: Objection to form.	7	said, "You're good. You've got this down. Let's
8	Objection; scope.	8	get to multiple choice since I can't get the
9	A. Shipping a suspicious order without	9	fill-in-the-blank."
10	conducting due diligence, an order that has been	10	I think that was the precursor to
11	reported as suspicious without conducting due	11	something or other, but there's no question
12	diligence, does not comport with the guidance that	12	pending, so I'd like to take a break.
13	we've received from the DEA.	13	MR. FARRELL: There is a question
14	Q. So is shipping a suspicious order	14	pending, and so I'm going to object to breaking
15	illegal?		while this subject matter is pending.
16	MS. MAINIGI: Objection to form.	16	MS. MAINIGI: Okay. You can't object to
17	Objection; scope.	17	that. I would like to go off the record.
18	A. It does not comply with the guidance	18	THE VIDEOGRAPHER: The time is now 2:32.
19	provided by the DEA.	19	Going off the record.
20	Q. Does that make it illegal or unlawful?	20	(Recess taken.)
21	MS. MAINIGI: Objection; form.	21	THE VIDEOGRAPHER: The time is now 2:54.
22	Objection; scope.	22	Back on the record.
23	A. It does not comply with the guidance	23	MS. MAINIGI: Counsel, I did notify
24	provided by the DEA.	24	Mr. Cohen of what we thought was inappropriate
	•		
	Page 207		Page 209
1	Q. So let's play fill-in-the-blank.		behavior on your behalf. We are moving forward,
1 2	Q. So let's play fill-in-the-blank. Halting a suspicious order is?	2	behavior on your behalf. We are moving forward, but I think he's available later if we feel the
	Q. So let's play fill-in-the-blank.Halting a suspicious order is?MS. MAINIGI: Objection to form.	2	behavior on your behalf. We are moving forward, but I think he's available later if we feel the need to engage him.
3 4	Q. So let's play fill-in-the-blank. Halting a suspicious order is? MS. MAINIGI: Objection to form. Objection; scope.	3 4	behavior on your behalf. We are moving forward, but I think he's available later if we feel the
2	 Q. So let's play fill-in-the-blank. Halting a suspicious order is? MS. MAINIGI: Objection to form. Objection; scope. Q. Fill in the blank. 	3	behavior on your behalf. We are moving forward, but I think he's available later if we feel the need to engage him. MR. FARRELL: Understood.
3 4	 Q. So let's play fill-in-the-blank. Halting a suspicious order is? MS. MAINIGI: Objection to form. Objection; scope. Q. Fill in the blank. A. An obligation that Cardinal Health has 	2 3 4 5 6	behavior on your behalf. We are moving forward, but I think he's available later if we feel the need to engage him. MR. FARRELL: Understood.
2 3 4 5	 Q. So let's play fill-in-the-blank. Halting a suspicious order is? MS. MAINIGI: Objection to form. Objection; scope. Q. Fill in the blank. A. An obligation that Cardinal Health has under the guidance provided by the DEA. 	2 3 4 5	behavior on your behalf. We are moving forward, but I think he's available later if we feel the need to engage him. MR. FARRELL: Understood.
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- ¹ that there are limitations on use, and one of the
- ² exceptions is it can be used with in-house counsel
- ³ as well as parties.
- 4 So my interpretation of the rule is
- ⁵ since this is an HDMA document, it isn't an
- 6 internal document from AmerisourceBergen or an
- ⁷ internal trade secret or proprietary information.
- 8 And, in fact, on page 2 of the document, it
- ⁹ indicates that Cardinal Health was a part of the
- ¹⁰ crisis executive committee.
- 11 BY MR. FARRELL:
- Q. So if you want to take a minute to
- ¹³ review it, you can do so.
- MS. MAINIGI: Well, I'll certainly let
- 15 the witness review it, but we'll take your
- ¹⁶ position under advisement and let you keep going.
- Can you identify the year this document
- 18 is from?
- MR. FULLER: Only from metadata.
- MS. MAINIGI: And what did you conclude?
- MR. FULLER: April 25, 2013. It was an
- 22 attachment to an e-mail.
- 23 BY MR. FARRELL:
- Q. I'm not going to spend a tremendous

- A. Agreed.
- Q. On page 3, it identifies the objectives

Page 212

Page 213

- ³ of this Crisis Playbook, and would you read the
- ⁴ first two.
- A. "Provide clear" --
- 6 MS. MAINIGI: Excuse me. Objection;
- ⁷ scope.

11

19

- A. "Provide clear guidelines for
- ⁹ classifying crisis situations. Define roles and
- responsibilities in a crisis situation."
 - Q. And read the very last entry point.
- MS. MAINIGI: Objection; scope.
- 13 A. "Have ready-to-use response materials on
- hand for high risk scenarios."
- Q. Now, this was created in the year 2013,
- $^{\rm 16}\,$ and as Cardinal Health, are you familiar with it
- ¹⁷ at all?
- MS. MAINIGI: Objection; scope.
 - A. I am not.
- Q. If you flip to page 4 where it says
- ²¹ "Communicate Early." Can you read that aloud?
 - A. "Getting ahead of an issue, or getting
- ²³ your message across as early as possible, is
- ²⁴ always -- almost always the best way to minimize

Page 211

- ¹ amount of time on this document.
- A. That's fine. I'm sorry. I've never
- ³ seen this document before, so I'm not even clear
- ⁴ exactly what the purpose of it is. So I just
- ⁵ wanted to make sure I at least --
- 6 Q. I'll walk you through some of the
- ⁷ highlights.
- 8 Will you identify the title of this
- ⁹ document?
- A. The title on the front page is "Crisis
- ¹¹ Playbook: An Interactive Guide to Crisis
- 12 Communications."
- Q. And it's published by whom?
- A. HDMA is listed on the front.
- Q. And, again, this is the trade
- ¹⁶ organization which includes as its members, and on
- ¹⁷ the executive committee, Cardinal Health?
- 18 A. Yes.
- Q. And if you look on page 2, you'll notice
- 20 that the Core Crisis Team is identified, and it
- ²¹ appears to be internal employees of HDMA. And
- ²² underneath it is the executive committee, and at
- ²³ the time, it identifies Mark -- or Mike Kaufmann
- ²⁴ from Cardinal Health, agreed?

- ¹ damage from a negative event."
- Q. And then over where it says "Express
- ³ emotion appropriately," would you read that aloud?
- 4 A. "The public demands more than the letter
- ⁵ of the law or minimum adherence to regulations."
- 6 Q. You understand that today I am
- ⁷ representing a number of different public entities
- 8 that are, in fact, demanding more than recitation
- ⁹ of your adherence to regulations?
- MS. MAINIGI: Objection; scope, if that
- 11 is a question.
- Q. The very thing that's in this crisis
- 13 plan management is what you've been repeating
- today; would you agree with that?
- 15 MS. MAINIGI: Objection; scope.
- ¹⁶ Objection; form.

17

- A. I don't agree with that.
- Q. So we'll flip all the way over to page
- 19 12, Communications Approach.
- MS. MAINIGI: Can you give us the Bates
- 21 number, please --
 - MR. FARRELL: I gave you my copy.
- MS. MAINIGI: -- because there's no page
- ²⁴ numbers.

	Page 214		Page 216
1	THE WITNESS: I don't see a page number.	1	Objection; scope.
2	MS. VELDMAN: 74 is the last four	2	A. I do not know.
3	digits, 74.	3	MR. FARRELL: Exhibit page 19?
4	THE WITNESS: 74?	4	MS. VELDMAN: 81.
5	MS. VELDMAN: The last two digits on the	5	BY MR. FARRELL:
6	bottom.	6	Q. The last three digits are 081,
7	BY MR. FARRELL:	7	Third-Party Outreach. It says, "Identify
8	Q. So as of 2013, this crisis management	8	potential third parties who could speak
9	plan provided by HDMA to its members includes a	9	knowledgably about the issue by noting individuals
10	consideration of being able to drive the narrative	10	or groups who have commented on the issue in news
11	in a crisis.	11	coverage, at conferences, or in published
12	Do you see that?	12	materials."
13	MS. MAINIGI: Objection; scope.	13	Are you aware of any such coordinated
14	A. I see a comment that says, "If you	14	activity?
15	announce first, to what extent will you be able to	15	MS. MAINIGI: Objection; scope.
16	drive the narrative?"	16	A. I am not.
17	Q. If you flip to the next page, you'll see	17	MR. FARRELL: Exhibit page 24?
18	in 2013, HDMA has already used this chart to run a	18	MS. VELDMAN: 86.
19	risk analysis of the controlled substance	19	BY MR. FARRELL:
20	diversion issue.	20	Q. 086 on the Bates stamp. This Crisis
21	Do you see that?	21	Playbook identifies six issues related to
22	MS. MAINIGI: Objection; scope.	22	diversion. If you flip to the next page, Scenario
23	A. I see the bullet point.	23	1 is a DEA Registration Suspension.
24	Q. Are you aware of whether or not HDMA	24	A. I see "Scenario 1: DEA Registration
	Page 215		Page 217
1	circulated to Cardinal Health bullet points to	1	Suspension."
1 +	circulated to Cardinal ricaltii bullet points to	_	
- 1	<u>*</u>	2	-
- 1	discuss diversion lawsuits or diversion issues?	2	Q. So if, in fact, this document was
2	<u>*</u>	3	Q. So if, in fact, this document was created in 2013, this is after the DEA's attempt
3	discuss diversion lawsuits or diversion issues? MS. MAINIGI: Objection; scope. A. I am not.	3	Q. So if, in fact, this document was
3 4	discuss diversion lawsuits or diversion issues? MS. MAINIGI: Objection; scope.	3 4	Q. So if, in fact, this document was created in 2013, this is after the DEA's attempt to revoke Cardinal Health's registration, agreed?
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Q. If, in fact, Cardinal Health has in the

- ² past intervening five years attempted to direct
- ³ blame toward the DEA, you would agree that it
- 4 happens to coincide with the 2013 playbook?
- MS. MAINIGI: Objection; scope.
- Objection; form.
- A. Just because HDMA published a playbook
- 8 that I know Mike Kaufmann was on the executive
- committee does not mean that that's necessarily
- 10 how Cardinal Health handled its communications
- ¹¹ related to the issue at hand.
- Q. If you flip to the next page, "Scenario
- 13 1: DEA Registration Suspension," there's a "Tough
- 14 Q&A" question. So this is a playbook that HDMA,
- 15 your trade group, circulated amongst its members,
- ¹⁶ including Cardinal Health, and it's how to react
- in the media if one of your members gets its
- ¹⁸ registration suspended.
- 19 And one of the tough questions it was
- ²⁰ prepping its members for is, if it's asked, "What
- is HDMA's perspective on the registration
- suspension? Was this action warranted?"
- 23 Would you read the next sentence?
- 24 MS. MAINIGI: Objection; scope.
- Page 219

- 1 Objection; form.
- A. "HDMA is not familiar with the
- ³ particulars of this situation, but we are
- 4 disappointed that the DEA appears to be pursuing a
- 5 path of conflict rather than collaboration with
- 6 our industry."
- 7 Q. So, again, in 2013, this is HDMA
- 8 advising its constituents, including Cardinal
- 9 Health, to push the message that the DEA's
- 10 enforcement actions are paths of conflict rather
- 11 than collaboration?
- 12 MS. MAINIGI: Objection; scope.
- 13 Objection; form.
- A. It's providing guidance to the HDMA
- members that the HDMA members can then choose to
- use at their discretion. 16
- 17 MR. FARRELL: Exhibit page 28?
- 18 MS. VELDMAN: 90.
- 19 BY MR. FARRELL:
- Q. 090 Bates stamp page. Literally this is
- 21 a scenario in 2013 on how its members, including
- 22 Cardinal Health, should respond in the media to
- 23 lawsuits on diversion. And if you look over on
- 24 the right-hand side of the draft statement, the

Page 221

- 1 highlighted portion that states, "Although
- ² distributors do not dispense drugs directly to
- patients and do not have" --
- MS. MAINIGI: There's nothing
- ⁵ highlighted. I'm sorry to interrupt, but you said
- 6 look at the highlighted. We don't see anything
- ⁷ highlighted.
- A. I see the sentence that begins "Although
- distributors."
- Q. We lost our screen somehow, so let me
- 11 just read it out loud. "Although distributors do
- 12 not dispense drugs directly to patients and do not
- 13 have access to individual patient information, we
- share a common goal with doctors, pharmacists,
- manufacturers, law enforcement, and policymakers
- to ensure a safe and sufficient supply of
- medicines for patients in need while keeping
- prescription drugs out of the hands of individuals
- who abuse them."
- 20 This is a 2013 statement that mimics a
- very good amount of the things you've been saying
- here today, doesn't it?
- 23 MS. MAINIGI: Objection; form.
- ²⁴ Objection; scope. Objection; argumentative.
- A. This language is generally aligned with
- ² the understanding that Cardinal Health has a
- ³ certain obligation in the supply chain, and it
- ⁴ follows the statute, regulations, guidance that
- govern that.
- Q. And if you flip to the next page. The
- ⁷ second sentence of the second paragraph is
- 8 literally what you just said. It says, "We can
- tell you that our members are registered with the
- 10 DEA and follow rigorous statutory and regulatory
- requirements to detect and prevent diversion."
 - Do you see that?
- 13 MS. MAINIGI: Objection; scope.
- 14 A. No. I'm sorry. I don't see it. Which 15 paragraph?
- 16 Q. It's the second full paragraph in the
- left-hand column, the second sentence. "We can
- 18 tell you ..."

12

19

- A. And I'm sorry. What was your question?
- Q. That's literally what you've been saying
- all day today, and it's written in the 2013 crisis
- 22 handbook.
- 23 MS. MAINIGI: Objection; form.
- ²⁴ Objection; argumentative. Objection; scope.

Page 222 A. Okay. 1 A. And I'm sorry. Which question are you 2 Q. And if you flip to 32. ² looking at? 3 MS. VELDMAN: Page 94 on the bottom. Q. The very first question. And I'm going MR. FARRELL: Mine doesn't have a Bates 4 ⁴ to direct your attention to the answer. And this ⁵ will be my hand-off point to Mr. Fuller to go back 5 stamp. ⁶ to -- it's a perfect transition. 6 THE VIDEOGRAPHER: Okay. Page 94. 7 MS. MAINIGI: 91? It states in the second full sentence of 8 THE WITNESS: 94. the second paragraph, "Every distributor must MS. VELDMAN: 094. 9 monitor suspicious orders and report to the DEA if 10 MS. MAINIGI: Okay. ¹⁰ it appears a pharmacy's controlled substances 11 BY MR. FARRELL: 11 volume or pattern of ordering might signal 12 O. 094. 12 diversion." 13 A. Yes. So, again, in 2013, this is what the 14 Q. So what is Scenario 4 that HDMA is 14 HDMA, your trade group, is advising you to do or preparing for back in 2013? 15 what to say about your duties if asked by 16 MS. MAINIGI: Objection; scope. Congress, agreed? 17 A. The title of the page is "Scenario 4: 17 MS. MAINIGI: Objection; form, scope, 18 Congressional Inquiry." argumentative. Q. So five years before Congress subpoenaed 19 A. It's guidance they provided. If we're 20 Cardinal Health, McKesson, AmerisourceBergen, H.D. testifying in front of Congress, we'll say what we 21 Smith and Miami-Luken, HDMA was ahead of the wave 21 actually do. 22 22 and already prepping and preparing and advising 23 for media statements regarding a Congressional 23 CROSS-EXAMINATION (CONT'D.) 24 24 inquiry. Page 223 Page 225 Do you agree with that? ¹ BY MR. FULLER: Q. All right, Ms. Norris. Then let's talk MS. MAINIGI: Objection; argumentative. ³ Objection; form. Objection; scope. about what you guys actually did. A. The document covers Congressional Cardinal is required to have a ⁵ inquiry. And, again, it's guidance to be provided ⁵ suspicious order monitoring program; is that 6 to the members that the members can use at their correct? ⁷ discretion. A. Cardinal is required to report Q. Five years before Congress had an ⁸ suspicious orders, and then as clarified and 9 inquiry? promulgated in the 2006-'07 Rannazzisi letters, to 10 MS. MAINIGI: Objection; form. not ship the suspicious orders. 11 Objection; scope. Objection; argumentative. Q. Is Cardinal required to have a 12 A. Yes, five years prior to the inquiry suspicious order monitoring program? 13 ¹³ you're referencing. A. Cardinal Health is required --14 Q. Now, under "Tough Q&A," there's a Q. No, I know the suspicious order question and then the second full sentence that requirement. I'm talking about a suspicious order starts "Every distributor." monitoring program. Is Cardinal Health required 16 17 MS. MAINIGI: Can you tell us where you to have one? 17 18 are? 18 MS. MAINIGI: Objection; form. 19 MS. VELDMAN: It's 095. A. Cardinal Health is required to comply 20 ²⁰ with the statute that it is to report suspicious MR. FARRELL: It's the same page. 21 MS. MAINIGI: No, it's a different page. orders. If it designs a program called suspicious ²² order monitoring system, that's the method in 2.2 MS. VELDMAN: It's 095. 23 MR. FARRELL: Did I flip pages? Oh, ²³ which we're complying with our obligation to --²⁴ yeah, she's right. 095. 24 part of the way we're complying with our

Page 226 Page 228 ¹ obligation to report the suspicious orders as 1 reports, the ingredient limit reports, the ARCOS ² required by the statute -- the regulation. Sorry. ² reports, the excessive limit reports. Again, the Q. Does Cardinal have a suspicious order ³ ingredient limit report and ARCOS reports were 4 electronic. Beginning in 2007, as the program 4 monitoring program? 5 A. It does. ⁵ evolved, we developed the actual electronic order 6 monitoring of our customers. 6 Q. And when did it first create it? MS. MAINIGI: Objection; time period. 7 Q. Okay. 8 8 A. Cardinal Health has had a suspicious order monitoring system specifically since about 9 (Cardinal-Norris Exhibit 19 marked.) 10 10 2007. 11 Q. So prior to 2007, Cardinal Health did 11 Q. So Norris 62 -- I'm sorry it's so big 12 not have a specific suspicious order monitoring and bulky, but it is what it is. It's now going 13 program -to be marked as Plaintiff's Number 19. 14 14 MS. MAINIGI: Object. MR. FULLER: Right? 15 O. -- is that correct? BY MR. FULLER: Q. 19. And have you seen this document 16 MS. MAINIGI: Excuse me. Objection; 16 ¹⁷ form. ¹⁷ before? 18 A. Cardinal Health maintained the program 18 A. Yes. I believe this is the document 19 I've seen. 19 as it understood as directed by the DEA to report 20 the orders pursuant to the ingredient limit 20 MR. FULLER: Okay. And for the record, it is CAH_MDL_PRIORPROD_DEA07_01383895. 21 reports we talked about this morning, as well as 22 the excessive order reports. But as far as an 23 ²³ electronic suspicious order monitoring system, our (Cardinal-Norris Exhibit 20 marked.) 24 ²⁴ program evolved in 2007 to include that. Page 227 Page 229 Q. So prior to 2007, Cardinal was not MR. FULLER: Now I'm going to hand ² monitoring suspicious orders electronically; can ² counsel what is Norris Exhibit 63, Plaintiff's ³ we agree on that? ³ Exhibit Number 20, which for the record has a ⁴ Bates number similar. Although, it's A. No. Cardinal Health -- the reports were ⁵ generated electronically, the ingredient limit ⁵ HOUSE_0002197. 6 reports, as well as the ARCOS reports actually, 6 BY MR. FULLER: ⁷ but --Q. I'm going to try to simplify things just 8 a little bit. If you'll flip to page 43 of the 8 (Reporter clarification.) A. As well as the ARCOS reports. So they book, which is Number 19. Is that the same as ¹⁰ were produced electronically. ¹⁰ what I've handed you as Plaintiff's Exhibit Number Q. You mentioned "the ARCOS reports." 11 20? 11 12 Those are basically data dumps into the DEA of the 12 MS. MAINIGI: 43 of the manual? 13 ARCOS required data; is that correct? 13 MR. FULLER: It looks more like a book 14 A. Those are the --14 to me. MS. MAINIGI: Excuse me. Objection; 15 15 A. It doesn't look to be exactly the same. 16 This has 71 in the bottom, not 51. I believe what ¹⁶ form and scope. 17 A. Those are the reports that we are you're actually looking for is page 144.

18

19

21

22

Q. I'm sorry.

²⁴ separately as Exhibit 20.

separately.

MS. MAINIGI: Objection.

required to submit by the DEA, which we do.

²¹ for electronically monitoring or analyzing orders,

A. Prior to 2007, we were submitting the

So prior to 2007, there was no system

Q. Let me ask it a little differently.

19

20

23

24

22 correct?

A. That would match what you provided me

A. Page 144 of the manual you provided to

²³ me actually matches with the excerpt you provided

Q. Help me out where you're at.

- Q. Yes. All right. And this -- thank you.
- ² And this manual, did Cardinal create this?
- A. To the best of my knowledge, yes.
- Q. It wasn't created by the DEA, to yourknowledge?
- 6 A. I don't believe so. Although, DEA --
- ⁷ references to DEA regulations are included in the
- ⁸ manual.
- ⁹ Q. Certainly. And this was created in, I ¹⁰ think you said what, 2000?
- 11 A. The date on the bottom is 4/ or 5/2000.
- 12 I do not know if that is the creation date.
- 13 There's multiple dates. For instance, I see 1995,
- ¹⁴ 1999, 1998, 1995. So I actually don't know when
- 15 the manual was created as a whole.
- Q. And is it your understanding that this
- ¹⁷ was the policy and procedure, suspicious order
- 18 monitoring manual, whatever you want to call it,
- 19 that was in place for Cardinal from approximately
- ²⁰ April of 2000 until sometime in 2006?
- A. Are you referring to the excerpt?
- Q. Yes, ma'am. We can refer to it either
- ²³ way, whether --
- A. Well, I just wanted to make sure you

- 1 refer to this document as?
- ² MS. MAINIGI: Objection; form.
- Q. And we'll go with this one.
- A. This is our DEA compliance manual.

Page 232

Page 233

- Q. Okay. And is it the equivalent of the
- 6 standard operating procedures or the policies and
- ⁷ procedures that Cardinal had in place from
- 8 approximately April of 2000 until sometime in
- 9 2006?
- MS. MAINIGI: Objection; time period.
- 11 Objection; form.
 - A. I believe there is a later version
- ¹³ before 2006 of, for example, this required reports
- 14 to the DEA. But beginning in 2000 until the later
- ¹⁵ version came into effect, this was the --
- Q. And when do you believe that later
- ¹⁷ version was?
- A. I believe it was 2005.
- Q. And do you recollect -- have you
- ²⁰ reviewed that document?
- A. I have reviewed the -- yes, I have --
- ²² and specifically the excerpt related to required
- ²³ reports to DEA. I believe at that point, it's
- ²⁴ more clearly labeled SOP or policy and procedure,

- ¹ weren't referring to something else in the manual.
- Q. No, ma'am. Either the excerpt or the
- ³ pages that are the same in the manual.
- 4 A. This is our required reports to the DEA.
- ⁵ At this time it was a report only requirement, and
- ⁶ this is -- this is what represented our
- ⁷ requirements under that.
- 8 Q. Sure. And I'm trying to find out
- ⁹ what -- and you call them SOPs, right, standard
- ¹⁰ operating procedures?
- 11 A. Call what SOPs?
- Q. Policies and procedures that you have
- ¹³ within Cardinal.
- MS. MAINIGI: Objection; form.
- Q. Do you not refer to them as SOPs?
- MS. MAINIGI: Objection; form.
- A. I guess sometimes we do.
- ¹⁸ Q. Okay.
- ¹⁹ A. Yeah.
- Q. Because the more recent ones have -- say
- ²¹ SOP?
- A. I believe so, yes.
- Q. Okay. So what do you guys refer to
- ²⁴ this -- and I say "you guys." What does Cardinal

- ¹ something like that.
 - Q. Okay. So then this was in place from
- ³ 2000 until sometime during 2005?
- 4 MS. MAINIGI: Objection; time period.
 - A. This particular provision, yes.
- 6 Q. This manual?
- A. Again, the entire manual has other dates
- 8 that predate 2000, so -- and I don't know if,
- ⁹ like, this particular provision -- I'm sorry. I
- 10 know the record can't see me showing it. The
- 11 excerpt required reports to the DEA like that. I
- 12 know that there's a particular later policy on
- 13 that, 2005-ish. I don't know as to all of the
- 14 other pieces of this manual.
- Q. Fair enough. As it relates to what
- ¹⁶ we're talking about, suspicious order, controlled
- substance monitoring, we know this excerpt is what
- 8 was in place from 2000 until approximately 2005?
- 19 MS. MAINIGI: Objection; time period.
- 20 A. Yes.
- Q. Okay. And it's Cardinal's position
- ²² during this time frame that they only had a
- reporting requirement, not a shipping requirement,
- 24 correct?

A. That is correct. The guidance we'd received from the DEA was report only.

3 MR. FULLER: Next we'll mark 21 and 22.

4

5 (Cardinal-Norris Exhibits 21 and 22 marked.)

6

7 MR. FULLER: All right. 21 for the

8 record is going to be Norris 61, Norris 61. And

⁹ it's going to be, again, Plaintiff's Exhibit

10 Number 21. It's got a Bates number on it -- I'm

¹¹ going to shorten it -- DEA07_01188323.

12 Exhibit 22 is going to be Norris 67,

¹³ Gina. And it's DEA07_01188147.

14 BY MR. FULLER:

Q. And on the standard operating procedures

¹⁶ manual that I've now marked 21 -- and I think you

¹⁷ have a subpart of that as 22; is that right? I

think the subpart comes from about page 86. 19

MS. MAINIGI: Is 22 a subpart of 21?

20 MR. FULLER: I believe so, but we're going to make sure.

22 MS. MAINIGI: That's the question.

A. Yes, that appears to be correct.

Q. Okay. And I'm going to combine this

Page 236

Q. If you're spending three weeks, I suspect you did.

And Exhibit 22 is signed off on and 4 approved by who?

A. Steve Reardon.

O. And who is Steve Reardon?

A. He's listed as our vice president,

quality and regulatory affairs.

Q. Now, is it Cardinal's position at this point in time that it was still just a reporting

requirement, no shipping requirement?

12 A. Yes.

13 Q. Did Cardinal have at this point in time

a suspicious order monitoring program?

A. Cardinal Health had the anti-diversion program in place at the time that I've previously

discussed that required reports to the DEA, as

well as the -- the ARCOS, the ingredient limit

¹⁹ reports, the excessive order reports, and that was

²⁰ our obligation pursuant to reporting of suspicious

²¹ orders, as we understood it, from the DEA.

Q. And if you turn to -- and, again, I'm on

23 Exhibit 22. Turn to page 5, down there near the

Page 237

²⁴ bottom, Number 5.

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¹ question for 19, 20, 21, and 22. You have

² reviewed all these documents before, correct,

³ prior to coming here today?

A. I have.

23

24

Q. These appear to be a duplicate copy of

6 what you reviewed, correct?

7 A. They do.

Q. Okay. These are -- whether you want to

⁹ refer to them as policies and procedures or

10 standard operating procedures, which this one

11 says, they are documents that Cardinal maintained

12 in the normal course of business; is that true?

13 MS. MAINIGI: Objection; form.

14 A. Yes.

18

Q. And, to your knowledge, these are fair

¹⁶ and accurate representations of what was in place

at the time, correct?

A. To my knowledge.

19 Q. Now, you mentioned an '05, and I haven't

seen an '05, and that's why I wanted to try to

²¹ clarify with Exhibit 22.

22 A. I apologize. It's '06.

23 Q. Okay.

24 A. I looked at a lot of documents. A. Yes.

Q. Now, does that set out what Cardinal

³ believed to be its suspicious order obligation at

4 that time?

A. Yes.

Q. Then around the 2005-2006 time frame,

Cardinal Health had an issue arise in New York,

correct?

MS. MAINIGI: Objection to form.

10 A. Can you be more specific?

Q. Yes, ma'am. The New York Attorney

General brought an action against Cardinal related

to secondary sources for medication, as well as

potential diversion; is that right?

15 A. Yes, I believe potential price

¹⁶ diversion.

17 Q. And that agreement, let me ask, was

actually executed I'll represent to you in

19 December of '06, but the investigation began in 20 2005.

21 In February 2006, Cardinal puts in place

²² a new anti-diversion compliance policy. Do you

23 see that? Oh, I'm sorry. It's Norris 57.

Page 238 1 (Cardinal-Norris Exhibit 23 marked.) Q. The price diversion is someone buying at 2 ² a discounted rate from Cardinal and turning around 3 3 and selling them on the open market at a higher A. I see that that's the title of it. Can ⁴ you give me a second to review it? I've not seen price, right? ⁵ this particular policy. MS. MAINIGI: Objection; form and scope. Q. And I'll apologize. I tried to print A. Correct. Q. Now, it still leaves open the issue of ⁷ off with the Bates number at the bottom, but I wasn't competent to do that. diversion; does it not? MS. MAINIGI: Is this from our MS. MAINIGI: Objection; form. 10 10 production? A. I don't know what you mean by "open." 11 11 At this time, we still have our policy in place MR. FULLER: Yes, ma'am. 12 MS. MAINIGI: Okay. regarding our required reporting to the DEA to 13 MR. FULLER: And as I just mentioned, I comply with our obligations under the controlled substance regulations and guidance. ¹⁴ apologize, I couldn't get it to print with a Bates 15 number. 16 16 Ms. Wadhwani, this is the one you (Cardinal-Norris Exhibit 24 marked.) 17 pointed out to me some time ago. 18 A. Okay. 18 Q. Yes, ma'am. And when we talk about --19 Q. So this anti-diversion compliance policy well, let's just move to it. ²⁰ was enacted in February of 2006; is that correct? 20 Here's that New York agreement. And, 21 21 again, this was not produced. At least the copy I A. Yes. 22 Q. And this is another policy and procedure ²² pulled was pulled off the Internet. And it's 23 that Cardinal keeps in the normal course of 23 Norris 30. 24 ²⁴ business? In your review and preparation, have you Page 239 Page 241 A. Yes. ¹ seen this agreement before? 1 A. In my review and preparation, no. Q. And I'll represent to you it was ³ provided by counsel related to some prior Q. But you were yet aware of it, correct? productions, okay? 4 A. Yes. 5 A. Okay. Q. Why didn't you review this document? MS. MAINIGI: Objection; scope and Q. And you had indicated you have not seen this one prior to today; is that correct? perhaps privileged. Q. Don't need to tell me anything counsel A. I don't believe so. I don't recall 9 seeing this particular one. said. I'm not concerned about that. Let me ask 10 Q. And it is for basically exclusively ¹⁰ it differently. 11 11 closed-door pharmacies; is that right? How did you know about this? 12 A. Yes. A. Because I worked at Cardinal Health 13 Q. The issue with closed-door pharmacies during this time period in the pharmaceutical ¹⁴ was price diversion; is that correct? distribution business and was aware of the issue. 15 Q. Okay. And this is an issue where the A. That is correct. 16 MS. MAINIGI: Objection; form. ¹⁶ Office of the Attorney General began investigation 17 Q. And in -in 2005 focusing on the secondary market for 18 A. Correct. pharmaceuticals; is that correct? 19 19 MS. MAINIGI: Objection; form. MR. FULLER: I'm sorry. 20 MS. MAINIGI: Objection; form. Sorry. 20 A. Generally speaking, yes. Objection; form. Objection; scope. 21 Q. Well, I hope so, because I read it from 21 22 ²² the first two lines there. Go ahead. 23 23 A. That is correct. That's my Do you see that? 24 ²⁴ understanding, yes. A. Again, I haven't seen the document,

- ¹ so -- in my preparation.
- 2 MS. MAINIGI: Do you want her to review
- 3 it?
- 4 A. If you can give me a minute, I can
- ⁵ familiarize myself with it.
- Q. Well, I'll just ask you questions, and
- ⁷ if you need to take the time, you can take the
- 8 time then, okay?
- A. We'll start with the first question, and
- ¹⁰ we'll go from there.
- 11 Q. Fair enough. Fair enough.
- 12 You mentioned you were involved. What
- 13 was your involvement in this -- related to this
- 14 issue, this potential investigation by the New
- ¹⁵ York Attorney General?
- 16 A. As a commercial attorney in the
- pharmaceutical distribution business that works
- 18 with -- that was working with hospital and
- 19 closed-door pharmacies -- that was part of the
- 20 customer group that I supported -- I was aware of
- 21 the issue, and then ultimately was aware of the
- ²² policies, procedures we put in place. I don't
- ²³ recall seeing this specific policy, but aware of
- ²⁴ what we committed to the Attorney General that we

- 1 absolutely. Go ahead.
 - 2 A. Just I want to make sure I'm familiar.
 - MR. FULLER: Why don't we take a break
 - 4 and let you read that. We've been going for a
 - while now.
 - 6 THE VIDEOGRAPHER: The time is now 3:49.

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- Going off the record.
- 8 (Recess taken.)
- 9 THE VIDEOGRAPHER: Okay. The time is
- now 4:05. Back on the record.
- 11 MS. MAINIGI: Mr. Fuller, Ms. Norris has
- one clarification that she would like to put on
- the record.
- 14 MR. FULLER: Okay.
- 15 THE WITNESS: I just want to make sure
- 16 that I was clear, because I think we were using
- "suspicious order monitoring system" and
- "suspicious order monitoring program" somewhat
- interchangeably, and those are two different
- 20 things.
- 21 Cardinal Health has had a suspicious
- 22 order monitoring program in place since the
- inception of the statute, which imposed the
- requirements on us to monitor for suspicious

Page 243

- ¹ would do going forward.
- Q. Okay. And there's two issues raised in
- ³ this agreement, is that correct, broad
- 4 picture-wise?
- 5 MS. MAINIGI: Objection; scope.
- 6 Objection; form.
- 7 I think you've got to give her a chance
- 8 to read the agreement if you want her to answer
- 9 that question.
- 10 Q. Okay. Let me just ask it differently.
- 11 You're aware, are you not, that this -- the
- 12 concerns that the New York Attorney General had
- ¹³ was one with obtaining substances from alternate
- ¹⁴ source vendors, correct?
- 15 MS. MAINIGI: Objection; scope and form.
- 16 Go ahead.
- 17 A. Generally.
- 18 Q. And then potentially diversion as well,
- 19 correct?
- 20 A. Price diversion.
- 21 MS. MAINIGI: Objection; form and scope.
- A. Can you give me a minute now before we 22
- get too far down into the questions?
- 24 Q. If you want to take the time,

- ¹ orders.
- O. And does that include the documents that
- ³ we looked at, or is that a separate --
- A. That's part -- you mean the compliance
- policies and procedures, the reporting
- 6 requirements?
- Q. Yes, ma'am. I'm not sure what you want
- 8 to call them. I think it's 19, 21 -- 19, 20, 21,
- and 22.

11

- A. Those detailed --10
 - Q. The suspicious ordering monitoring
- 12 programs?
- 13 A. Yes.
- 14 Q. Was there anything else that was sent
- out in the suspicious order monitoring programs
- ¹⁶ other than what's in those documents? Are there
- other documents that set out this, quote, unquote,
- 18 program?
- 19 A. Not to my knowledge during that time 20 period.

- 21 Q. And these documents were in place up
- ²² until the -- I think the 2006 document we looked
- at; is that right?
 - A. They were -- the second packet was dated

Page 246 Page 248 1 2006. ¹ alternative source vendors or AVS [sic]. 2 Q. Okay. Correct. So are there any other "As one Cardinal employee wrote in a ³ documents out there that would set out what ³ 2001 e-mail to colleagues worried about risks of 4 the AVS [sic] market, the firm 'must understand ⁴ Cardinal's suspicious order monitoring system or 5 program was that you are aware of? ⁵ the need not to kill the golden goose, ASV, who is A. The suspicious order monitoring program, 6 laying the golden eggs." ⁷ not that I'm aware of, no. Do you know, because you were involved Q. Now, how about the suspicious order to some degree with this, what risks he was monitoring systems? referring to? A. When I refer to the suspicious order 10 10 MS. MAINIGI: Objection; form. 11 monitoring system, I'm referring to the Objection; scope. 12 enhancement to the program that we made in the 12 A. I do not --13 2007 time frame, the electronic order monitoring 13 MS. MAINIGI: Objection; time period. ¹⁴ program with thresholds. 14 A. I do not know. Q. Okay. So prior to 2007 or whenever this 15 Q. Okay. If you'll go to page 4. A. Yes. 16 new upgrade was rolled out, Cardinal did not 16 monitor thresholds, correct? 17 Q. And there in paragraph 11, it talks A. We didn't call them thresholds, but the about "Cardinal repeatedly sold pharmaceuticals to 19 ingredient limit reports acted like a threshold. customers that it knew or should have known were diverting pharmaceuticals." 20 When the customer purchased the amount as 21 indicated by the DEA that they wanted reported, we Correct? ²² reported it, and we had the ingredient -- I'm A. The sentence says that. It's talking 23 sorry -- the excessive limit reports which were about price diversion. ²⁴ guided somewhat in part by dosage limit charts Q. Okay. And paragraph 12, "Similarly, Page 249 Page 247 1 that were posted in our cages and vaults that gave ¹ starting in January of '03 -- or 2003, Cardinal ² guidance to appropriate amounts of the particular ² was alerted that its customers in the Carrington 3 drugs listed that should be ordered by that type ³ network of closed-door pharmacies were diverting 4 of customer. 4 drugs." Q. Okay. Have you had a chance to review 5 Do you see that? 6 the document that we were looking at? A. I see that. Again, referring to price 7 A. Yes, generally. diversion, yes. Q. Okay. And if you go to page 2. 8 Q. And ultimately Carrington ended up under 9 A. Yes. criminal investigation, correct? 10 Q. Paragraph 2. 10 MS. MAINIGI: Objection; scope. A. Yes. 11 ¹¹ Objection; form. Q. It says, "Cardinal is one of three A. I see the note or the statement that 13 primary distributors of pharmaceuticals in the 13 Carrington was under criminal investigation, yes. 14 United States." 14 15 That's correct? Cardinal (Cardinal-Norris Exhibit 26 marked.) 16 AmerisourceBergen, and McKesson. Would you agree 16 17 with that? 17 Q. This is Norris 66 and Plaintiff's 18 A. The three you listed are the three 18 Exhibit Number 26. 19 largest distributors in the market. 19 Ms. Norris, have you seen this document Q. And it says, "Up until the end of the prior to today? 21 practice in December of '05, or 2005, Cardinal, 21 A. I have. 22 like the other national full-line distributors, 22 Q. And this is Cardinal's Anti-Diversion -23 bought and sold drugs in the secondary market 23 Know Your Customer Compliance Manual; is that

24 correct?

24 buying from and selling to wholesalers known as

Page 250 Page 252 A. Yes. That's what it's labeled. ¹ AG 0000344 for the record. Q. And this was enacted in -- approximately Again, is this a policy and procedure ³ sometime in 2006; is that accurate? 3 that's kept in the normal course? A. I believe the effective date is A. Yes. ⁵ November 1, 2006 --Q. And this was actually created or 6 implemented or the issue date is December 22nd of Q. Okay. 2008? A. -- on page 66. 8 O. And are you aware whether Cardinal had a A. That is the issue date according to the prior Know Your Customer Compliance Manual? document. Q. And these reports were provided to the 10 A. Specifically titled that, I don't know. 11 Q. Do you know of any type of Know Your sales personnel, correct? 12 Customer Compliance Manual, whether it was titled A. The Highlight Reports? 12 13 that or not? 13 Q. Yes, ma'am. 14 14 A. I know that part of what we were doing A. Yes. prior to this time period was ensuring that we 15 Q. And it would warn the sales personnel 16 obtained the license and verified the address of about increases in customers' ordering practices; 17 the customers that we were selling to as was is that right? 18 required. A. It would notify the salesperson when the 19 Q. Right. I'm just asking if there was an customer was approaching a certain level of their ²⁰ earlier manual. 20 threshold. 21 A. I don't know. Q. Would these reports also be provided to 22 Q. And now I think we're going to get into 22 the QRA, quality regulatory -- I think it's assurance committee that you guys have? 23 what you were talking about earlier, some of 24 these -- and let me ask you on 26, I know you A. The committee? I don't know what Page 251 Page 253 ¹ mentioned you reviewed that. Is that a document ¹ committee you're referring to. ² that Cardinal usually keeps in the normal course Q. Yeah, the quality regulatory group. ³ of business? A. The quality regulatory group? Q. Yes, ma'am. A. Yes. 4 Q. And it's a policy and procedure that A. That's the group that's producing the 6 applied across Cardinal nationwide; is that right? report. 7 A. To our pharmaceutical distribution Q. So they created all these policies and ⁸ business, yes. procedures then, correct? Q. And according to you, it appears to be a MS. MAINIGI: Objection; form. ¹⁰ true and accurate copy of what you reviewed prior 10 A. "They" being? 11 to today? 11 Q. QRA. 12 A. Yes. 12 A. The anti-diversion team within QRA --13 13 O. Okay. 14 (Cardinal-Norris Exhibit 27 marked.) 14 A. -- but they're also QRA. 15 15 Q. Got it. I apologize. Q. Okay. Now, going on to Number 27. 33. A. That's all right. I just want to make 16 16 Norris 33 is going to be Plaintiff's Exhibit sure I'm understanding your questions. 18 Number 27. Q. Were there additional policies and 19 This is another policy and procedure, procedures that got created and implemented in correct? Highlight Report - Sales? 20 2012? 21 A. Yes. 21 MS. MAINIGI: Objection; form.

22

24

question.

²³ provided to the -- strike that.

24

Q. Is this something that would also be

The Bates number on the bottom, it's

Q. I'll strike that. That's a bad

MR. FULLER: This is 37.

Page 254 1 Q. You had small, medium, and large, and it 2 ² was based on dollar volume; is that correct? (Cardinal-Norris Exhibit 28 marked.) 3 A. Yes. Q. You had different types of operations, 4 BY MR. FULLER: Q. This is going to be Plaintiff's Exhibit ⁵ whether it was retail chain or independent 6 Number 28, AG_0000154. This is a policy and 6 hospitals, nursing homes, whatever the case may ⁷ procedure related to detecting or reporting ⁷ be, correct? 8 suspicious orders and responding to threshold A. Yes. Q. Now, somehow, if you're going to be ⁹ events. 10 Do you see that? 10 comparing them on a cross-section, there's got to 11 A. I see that's the title. 11 be a way we determine which ones we're comparing 12 12 to whom; is that true? Q. And the purpose of this? Read the ¹³ purpose to us, please. A. Yes. Although, I think you're somewhat 14 A. "The purpose of this standard operating 14 mixing two time periods through the evolution of procedure is to provide guidance to Cardinal our program. The small, medium, large and class 16 Health employees in the Quality and Regulatory of trade designations for determining thresholds ¹⁷ Affairs section on responding, detecting, and was during the 2008 to 2012 period. 18 reporting suspicious orders and processing, 18 Q. Okay. 19 documenting, and making judgments about threshold 19 A. After 2012, so we're talking that's I ²⁰ events, including making decisions about releasing believe the date of this particular policy is 21 or cutting orders that are suspicious or exceed a 21 June 2012 --22 22 threshold." Q. Yes, ma'am. 23 Q. Okay. And if you go back to page 37 --23 A. -- we've gone to -- I don't know how 24 or excuse me. Page 4. 24 else to explain this. Page 255 A. Yes. 1 We've gone to a program where each Q. 6.15, do you see that, "Unusual -- or ² customer's orders are displayed on a chart that --³ excuse me -- "Orders of unusual size are ³ where other customer orders are of that same 4 significantly larger than the orders normally ⁴ product to determine whether that particular order ⁵ placed by the customer or by the customers that ⁵ is an outlier. 6 have a size and type of business that is similar Q. Okay. So how do we pick the other ⁷ to the ordering customer's business." ⁷ customers that are going on that chart? Say we've got XYZ Company. How do we pick the other 8 A. I see that language, yes. Q. Would Cardinal compare the ordering customers that go on the chart with that 10 customer to other similarly situated customers in particular drugstore pharmacy? 11 11 determining whether there was orders of abnormal A. I don't remember that particular detail. 12 size and frequency and pattern? 12 13 13 A. That is one of the items of comparison. A. Yes. 14 14 Q. So did Cardinal actually do that, 15 though?

16 MS. MAINIGI: Objection; form. 17 A. Yes. 18 Q. And how did it make the determination of what similarly situated customers it was going to compare these customers to? 21 And let's sort of break it down a little ²² bit. You guys classified customers in different ²³ categories, correct? 24 A. We did.

Q. But somehow that's being done, correct? Q. And Cardinal recognizes that's a way -or one thing to look at when evaluating orders of unusual size, pattern, and frequency? 17 A. That is one thing to look at, yes. 18 Q. And it's your testimony that Cardinal 19 did do that? 20 A. That is one thing that we looked at, 21 where they compared to other customers. 22 Q. And did it also compare them to other 23 customers prior to 2012? 24 A. Yes. But then we set -- each customer Page: 65 (254 - 257)

Page 258 Page 260 1 had an individual threshold based on the 1 a threshold? ² comparisons and then the particular factors A. Correct. ³ applicable to that customer. Q. And if we're not doing that, we're not Q. So after 2012, did we get rid of the ⁴ fulfilling our obligation under this policy and ⁵ independent thresholds? ⁵ procedure, correct? A. No. We still have independent A. We would not be in compliance with the ⁷ thresholds. policy if we're not doing what the policy says. Q. And if we're not doing our due diligence Q. Okay. So, again, my question is, did we 9 compare them to like customers prior to 2012? And and we're shipping and cutting -- or excuse me --10 the answer I believe, if I understood you, is yes, shipping and releasing orders they're going to 11 we did? 11 flag as suspicious, we wouldn't be complying with 12 A. Comparing them to like customers was one the law either, correct? 13 of the ways that we set the threshold. MS. MAINIGI: Objection to scope. Q. And if you go over to page 5, it's 14 Objection; form. 15 6.2.1.1. "When the QRA personnel determines that A. We wouldn't be complying with our an order will be released because the personnel policy, and we would not be complying with the 17 has found that the drugs are likely to be obligation under the statute and the relevant ¹⁸ diverted, the personnel must ensure that the guidance that the DEA has provided that orders 19 reasons for releasing the order and relevant identified as suspicious should not be shipped. ²⁰ information considered have been recorded prior to Q. So does that mean we'd be breaking the 21 21 releasing the order." law? 22 22 Do you see that? MS. MAINIGI: Objection; scope. 23 A. I see that. Objection; form. 24 Q. Did I read it correctly? A. We would be violating our obligation Page 259 Page 261 A. That is what the paper says. I don't ¹ under the applicable law and guidance. ² think it's accurate. Q. So is that the same as breaking the law, 3 Q. It should be "When the QRA personnel or is that different? 4 determines that the order will be released because MS. MAINIGI: Objection; form. 5 the personnel has found that the drugs are not Objection; scope. 6 likely to be diverted," correct? A. If you're insinuating it's something 7 A. I believe so. ⁷ different, then -- no, it's not the same, but if 8 Q. Okay. ⁸ we do not perform our obligations under -- we're 9 A. Yes. required to obligate -- we required to perform our 10 Q. You believe that just to be a obligations pursuant to the law. 11 11 typographical error, or we have just solved the (Discussion held off the record.) 12 opioid epidemic? MR. FULLER: I'm going to provide a A. I believe that that's a typo. 13 thumb drive to the court reporter. This is what 13 Q. Nobody else apparently thought that was we used with Ms. Justice previously. 15 15 as funny as I did. MS. MAINIGI: I'll just note for the 16 16 (Cardinal-Norris Exhibit 30 marked.) 17 record it's possible this is a draft, because if you look at the bottom of each one of the pages, 18 MS. MAINIGI: What do you want us to do 19 it certainly doesn't look like a document right 19 with that? 20 20 now that is in final form. MR. FULLER: You can hold it. I'm just 21 giving you a copy of what the witness is going to Q. So before we release an order, we have 22 to make sure we have documentation presumptively ²² see. ²³ in some sort of diligence file, or due diligence 23 BY MR. FULLER: ²⁴ file, before we release it, correct, if it exceeds 24 Q. And what we've done, Ms. Norris, is

Page 262 Page 264 1 we've been provided with the --And what we did is we overlaid the 2 MR. FULLER: You can read it on the ² suspicious order reports that were provided to us ³ by your counsel as well. I want to say it's Bates ³ flight home. 4 BY MR. FULLER: 4 numbers 12, 13, and 14 of the specific production ⁵ in this case. Q. We've taken the detailed distribution 6 information that we've been provided by MR. FULLER: And, Counsel, for your 7 Cardinal --⁷ benefit, also included on the thumb drive. Okay. 8 BY MR. FULLER: 8 MS. MAINIGI: What topic does this Q. And what I've done is I've had the guys relate to? 10 MR. FULLER: Complying with the policies 10 who've worked with the ARCOS data for us create a and procedures and how they interpret them. 11 code so I could basically have a numeric value for 12 MS. MAINIGI: I'm sorry. Which topic? 12 the suspicious order plugged in, you know, bring ¹³ Are you on Notice 1 or Notice 2? 13 up that suspicious order and then substitute the 14 MR. FULLER: That would be somewhere on 14 shipments of that same drug family. ¹⁵ Notice 1. 15 BY MR. FULLER: 16 BY MR. FULLER: Q. And you would agree with me, would you 17 not, that based on the thresholds in the policies O. So what we have there --18 MS. MAINIGI: So, Counsel -- I'm sorry and procedures that we've looked at, that once an 19 to keep interrupting you, but is this West entity hits its threshold and has a threshold ²⁰ Virginia distribution data? Because I don't event, it can no longer ship that drug family to 21 understand how this is in within the geographic that same customer, drugstore, or pharmacy, 22 scope of what's currently allowed to be questioned 22 correct? 23 23 on or where it is in the topics. MS. MAINIGI: Objection; form. 24 MR. FULLER: Okay. So this is Summit 24 Go ahead. Page 263 Page 265 ¹ and Cuyahoga County. A. During the applicable monthly accrual MS. MAINIGI: Okay. And so these are --2 ² cycle. 3 MR. FULLER: So it's not West Virginia. Q. Correct. A. Yes. MS. MAINIGI: This is Notice 2, and it's ⁵ the CT-1 specific topics then? Because we agreed Q. Okay. MR. FULLER: So if you'll plug in Number 6 we would do those --6 7 MR. FULLER: Yes. It's application of ⁷ 43 for me. Actually, hold on. 8 the policies and procedures we've just been (Discussion held off the record.) talking about. MR. FULLER: Yeah, so plug in 43. 9 10 MS. MAINIGI: Okay. So if it relates to 10 MS. MAINIGI: Do you have a hard copy of 11 the Notice 2, CT-1 specific topics --11 this? 12 MR. FULLER: No. It would fall under 12 MR. FULLER: Of this big 'ole 13 CT-1 related to the policies and procedures that spreadsheet? No. 13 ¹⁴ were in place, the standard operating procedures. MS. MAINIGI: Or any part of it that ¹⁵ And I want to see if I'm understanding what the 15 you're intending to ask her about? 16 MR. FULLER: No. I'm attaching the ¹⁶ witness has testified to. 17 MS. MAINIGI: Okay. Well, we'll wait 17 thumb drive as the page saver. ¹⁸ for the question. 18 If you'll click on the purple display. 19 BY MR. FULLER: BY MR. FULLER: Q. All right. So what you see in front of Q. So this is Ritzman Pharmacy 101 ²¹ you, Ms. Norris, is the detailed distribution 21 located --22 data -- now that they've changed the screen on 22 MS. MAINIGI: What's the name of the ²³ us -- was the detailed distribution data for 23 pharmacy?

24

²⁴ Cuyahoga and Summit Counties.

MR. FULLER: R-i-t-z-m-a-n Pharmacy.

¹ BY MR. FULLER:

- Q. Located at 1323 Copley Road, Akron,
- ³ Ohio, which I'll tell you is in Summit County,
- ⁴ West -- I was going to say West Virginia -- Ohio.
- A. I think it's actually Copley Road, but 6 yeah.
- Q. I'll take your word on it. And this
- facility had --
- MR. FULLER: If you'll scroll over to
- 10 the right some to the date.
- 11 Q. -- had a threshold event --
- 12 MS. VELDMAN: Right here?
- 13 MR. FULLER: Yep.
- 14 BY MR. FULLER:
- 15 Q. -- on January 21st of '14.
- 16 A. I lost the highlighting.
- 17 Q. Yeah. It moved where we were in the
- 18 document.
- 19 MS. VELDMAN: All right. Hold on.
- 20 MR. FULLER: There you go. Now just
- slide it over.
- 22 BY MR. FULLER:
- 23 Q. January 21st of '14. Do you see that?
- 24 A. January 21st, 2014.

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- Q. And it apparently had numerous orders 1
- ² that breached a threshold number.
- 3 Do you see the blue highlights there,
- 4 oxycodone?
- A. Yes.
- Q. And then on January 22nd, we see more
- ⁷ shipments going to this facility for
- 8 hydrocodone -- or excuse me -- oxycodone, correct?
- 9 A. The line right below the blue part?
- 10 Q. Yes, ma'am.
- 11 A. Yes.
- Q. You see we have a quantity ordered and a
- 13 quantity shipped of 12 on January 22nd?
- 14 A. Yes.
- 15 Q. And then on January 23rd, we actually
- 16 have three different orders for three different
- amounts of oxycodone.
- 18 The way you described our system to
- 19 us -- or Cardinal's system to us, is that should
- 20 not happen unless there's a reason to release them
- 21 and it's been documented in the diligence file,
- 22 correct?
- 23 MS. MAINIGI: Objection.
- A. Well, I don't know that I can say based 24

¹ simply on this information, because I don't know

- ² when this customer's monthly accrual ended, and
- 3 that would -- you know, the orders on the 21st
- ⁴ were cut, not shipped.
 - O. Correct.
 - A. And then if the customer started their
- 7 new accrual period on the 22nd, that wouldn't be
- ⁸ documented in this system. It wouldn't be a
- threshold event because they're starting their new
- 10 monthly accrual period, as an example of this
- ¹¹ data.
- 12 Q. Right. And that's one explanation,
- 13 correct, as to why these may have shipped on the
- 14 22nd?

23

- 15 MS. MAINIGI: Objection; form.
- ¹⁶ Objection; scope.
- 17 A. That is an explanation that occurs to me
- from looking at this data, yes.
- Q. Another explanation is we could have had
- a threshold increase, right? 20
- 21 MS. MAINIGI: Objection; form.
- ²² Objection; scope.
 - A. We could have, yes.
- 24 Q. Now, there's a procedure to go through

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- ¹ for a threshold increase, and that would have to
- ² be something that was documented; is that correct?
- MS. MAINIGI: Objection; form.
- 4 A. Yes.
- Q. Okay. What type of things generate or
- cause a threshold increase? Are you aware?
- A. I am aware of some of them, yes.
 - Q. What type of things would cause or be a
- legitimate threshold increase?
- A. The customer's business could change.
- 11 For example, they have a hospital nextdoor that
- had 100 beds. They open up a wing that has an
- additional 400 beds. They open up a cancer
- ¹⁴ center. There's another type of doctor office
- that opens down the street, for example.
- Q. So some change in the business climate 16
 - or the operations? Maybe another pharmacy down
- the road went out of business?
- 19 A. Yes.

- Q. That would be a legitimate reason to
- increase a threshold, correct?
- 22 A. Yes.
- 23 Q. Something like Thanksgiving wouldn't
- ²⁴ necessarily be a legitimate reason to increase a

Page 270 ¹ threshold, would it? 1 more copies of it -- what I've been provided is a 2 ² custodial file. MS. MAINIGI: Objection; scope. 3 A. There was a period of time --MS. MAINIGI: Are you representing this Q. Go ahead. ⁴ is the entire custodial file that you were A. There was a period of time -- and I'm ⁵ provided? ⁶ thinking of a specific example in the information MR. FULLER: It is what I was able to ⁷ that I reviewed -- that based on how many, for ⁷ find and what you guys produced. And when you 8 example, Mondays and Tuesdays are in a month, 8 produced them, you didn't separate them out in any ⁹ whether there's a holiday in a month, for example, way, so I pulled it together the best I can. And 10 Thanksgiving, that could affect the customer's 10 if you want to at the end, we can go through all ¹¹ ordering pattern for that month. 11 the different Bates numbers that are there. But And I believe it was explained in Nick 12 for the record, the first page of this composite 13 Rousch's declaration that there might be a ¹³ exhibit is CAH_MDL_2804_00001537. 14 threshold increase to account for that for that 14 BY MR. FULLER: 15 month. Q. And I've looked through it. And you can 16 16 look through it as well. But I will represent to Q. And then the threshold would have to be 17 reduced back down presumptively, correct? It you I did not see any indication for this December 19th of 2014 event. wouldn't be a permanent increase? 19 A. That would be my presumption, because it Now, granted, we should see, if there was reflecting very specific circumstances. 20 was some sort of cutting or -- excuse me -- of 21 21 releasing this order or threshold increase, we MR. FULLER: Gina, run 98 for me. 22 MS. VELDMAN: 94? should see this document in the diligence file; is 23 23 MR. FULLER: 98. that correct? 24 24 MS. MAINIGI: Objection; form. MS. VELDMAN: Sorry. Page 271 Page 273 ¹ Objection; scope. ¹ BY MR. FULLER: Q. And this is a New Choice Pharmacy, MR. FULLER: Sure. ³ 23rd Street, Cuyahoga Falls, Ohio. MS. MAINIGI: I was waiting for him to Do you see that? 4 actually finish his paragraph long sentence. 5 A. I see one line highlighted, yes. ⁵ BY MR. FULLER: Q. Go ahead. Q. Okay. And that I'll represent to you is ⁷ the suspicious order -- or excuse me -- the A. I don't, again, know from the threshold event. 8 information provided here that there was a 9 MR. FULLER: If you'll go over to the threshold increase. The customer ordered 18. ¹⁰ date. 10 That breached the threshold. I don't know by how 11 much, because then the customer only ordered six 11 BY MR. FULLER: Q. This is December 19th of 2014. And, 12 later that day. If the sixth was under the ¹³ again, oxycodone, an order is cut on the 19th. 13 customer's threshold, that would have gone through 14 Then on the 19th, 22nd, 23rd, we have a bunch of 14 as not creating a threshold event. Again, I don't ¹⁵ orders filled for oxycodone. know how much they were over their threshold with 16 16 the 18, order of 18, based on the information Do you see that? 17 ¹⁷ here. MS. MAINIGI: Objection; form. 18 Objection; scope. Q. Okay. So my question is that we have 19 this threshold event. We're going to halt all 19 A. I see that, yes. 20 orders. Now you're telling me if they hadn't 21 reached -- if there was some gap in what they (Cardinal-Norris Exhibit 29 marked.) 22 ²² ordered in their threshold, they could still fill 23 MR. FULLER: And I'll attach as 23 that gap, right? ²⁴ Plaintiff's Exhibit Number 29 -- and there's two 24 MS. MAINIGI: Objection; form.

Page 274 Page 276 ¹ Objection; scope. 1 think, Plaintiff's Exhibit 29; is that correct? A. 20- --2 2 A. Yes. 3 Q. 29? Q. If there is no gap and we're shipping A. It says 25. 4 additional orders of the same oxycodone to this ⁵ pharmacy, we should see some sort of documented Q. Does it have a sticker that says 25 on 6 explanation in their diligence file; is that 6 it? 7 ⁷ correct? A. Yes. 8 8 MS. MAINIGI: Yes. MS. MAINIGI: Objection; form. A. The document you handed to me just A. Unless -- not necessarily, because then 10 before break is labeled 25. 10 perhaps their accrual period started over. 11 Q. I'll give you that. Absolutely. But 11 Q. Okay. Well, let's go with that. 25 it 12 is. 12 based on the policy and procedure we read earlier, 13 if we're releasing that order, we need to document 13 A. Okay. 14 Q. And you've seen this document before? ¹⁴ why we're releasing it, correct? 15 15 A. I have. MS. MAINIGI: Objection; form. 16 A. If the order exceeds the threshold and 16 Q. And you know this to be the Memorandum of Agreement between the United States Department we release the order, if we release the order. there would be documentation, yes. of Justice, the DEA, and Cardinal Health, correct? 19 Q. You expect to see that in -- whatever A. Yes. The Settlement and Release 20 Agreement and Administrative Memorandum of customer it is, in their diligence file, correct? 21 MS. MAINIGI: Objection; form. Agreement, yes. 22 22 A. Yes. Q. And for the record, it's 23 CAH_MDL_PRIORPROD_ HOUSE_0004009. And this 23 Q. Okay. 24 A. There is a note about a threshold included allegations related to several of Page 275 Page 277 1 increase in the file, by the way. ¹ Cardinal's facilities; is that right? 2 Q. On that date? A. Allegations, yes. 3 A. No, not on that date. Just generally. Q. Against the Auburn, Washington O. Yeah, I know. I saw others, but ... 4 ⁴ distribution center, the Lakeland, Florida 5 A. Can we take a break --⁵ distribution center, the Swedesboro, New Jersey 6 MS. MAINIGI: Sure. ⁶ distribution center, the Dublin Court and 7 ⁷ Stafford, Texas distribution center, the McDonough A. -- maybe before we start --8 MS. MAINIGI: Yeah. 8 facility in Georgia, the Valencia facility in 9 Q. Sure. ⁹ California, the Denver facility in Colorado; is 10 that correct? 10 A. Can we do that before we start --11 11 Q. Absolutely, yes, ma'am. A. Those are the facilities listed, yes. 12 THE VIDEOGRAPHER: The time is now 4:46. 12 Q. And Cardinal -- well, strike that. 13 13 Going off the record. The allegations were that Cardinal was 14 (Recess taken.) shipping suspicious orders, correct? 15 THE VIDEOGRAPHER: Okay. The time is A. The allegation in Number 8 is that ¹⁶ Cardinal Health failed to report suspicious 16 now 5:02. Back on the record. 17 17 orders. MR. FULLER: Where's that thumb drive? We're going to attach that thumb drive as 18 Q. And then if you'll turn to -- and along 19 Plaintiff's Exhibit 30. 19 with this -- and you've -- strike that. 20 20 This document, you understand, is kept 21 (Cardinal-Norris Exhibit 25 marked.) in the normal course there at Cardinal. You've 2.2 22 reviewed it prior to today, and it appears to be 23 BY MR. FULLER: accurate and complete; is that fair? 24 Q. Now, Ms. Norris, you have before you, I 24 MS. MAINIGI: Objection to form.

- A. This document I'm looking at right now,
- ² I don't understand what you mean by "kept in the
- ³ normal course of business."
- 4 Q. Cardinal maintains it. They have it in
- their filing system somewhere, correct?
- 6 MS. MAINIGI: Objection to form.
- ⁷ A. Yes.
- 8 Q. Okay. And it appears to be accurate and
- ⁹ complete compared to the one that you previously
- 10 reviewed prior to today; is that correct?
- 11 A. It does, yes.
- Q. Okay. And if you'll turn to page 21.
- 13 Because you're also aware that there were
- 14 immediate suspension orders issued to each of
- ¹⁵ these facilities as well, correct?
- 16 A. Yes.
- Q. And on page 21, we have I believe it's
- 18 page 2 of the Lakeland, Florida distribution
- ¹⁹ center immediate suspension order; is that right?
- 20 A. Yes.
- Q. And it says -- right above the diagram,
- ²² it says, "Retail pharmacies in Florida order an
- ²³ average of less than 8,400 dosage units of
- ²⁴ hydrocodone per month."

- 1 correct?
 - A. It was the allegation that was made.
 - ³ Q. I'm asking you if you agree or disagree

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- ⁴ with it.
 - MS. MAINIGI: Objection; scope.
- A. Cardinal Health made no admission
- related to the allegation.
 - Q. It denied the allegations, didn't it?
- ⁹ A. It made no admission related to the ¹⁰ allegation.
- Q. Do you know whether Cardinal denied the
- 12 allegations? And if you don't know, just say you
 - ³ don't know. That's fine by me.
- A. Cardinal Health made no admission
- ¹⁵ related to the allegations.
- Q. Do you know whether Cardinal Health
- denied the allegations?
- MS. MAINIGI: Objection; asked and
- ¹⁹ answered.
- A. Cardinal Health made no admission
- ²¹ related to the allegations that were made.
- Q. All right. Let's look at the first one.
- ²³ Medipharm-Rx, Inc. Monthly average --
- ²⁴ understanding that the average for pharmacies in

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- 1 Do you see that?
- ² A. I see that sentence.
- Q. And hydrocodone excludes oxycodone and
- 4 other derivatives, correct? We're just looking at
- 5 hydrocodone here, correct?
- 6 MS. MAINIGI: Objection; scope.
- A. I don't know the statement just because
- ⁸ I'm not familiar enough -- I'm not a pharmacist,
- 9 but --
- Q. Fair enough. Fair enough. I'll strike
- 11 it.

24

- 12 It's referencing hydrocodone per month,
- 13 correct?
- 14 A. Yes.
- Q. Okay. "Respondents distributed
- 16 hydrocodone to pharmacies engaged in the diversion
- 17 of controlled substances as reflected in the chart
- 18 below. Respondent knew or should have known that
- 19 the pharmacies were diverting hydrocodone into
- ²⁰ other than legitimate medical, scientific, and
- 21 industrial channels."
- 22 And Cardinal denies that, correct?
- A. That is the allegation that was made.
 - Q. And Cardinal denies that still to today,

- Page 281

 Florida is less than 4,800 -- received over
- ² 155,000 per month for at least a four-month time
- ³ frame.

14

- 4 Do you see that?
- A. I see that, and it's actually 8,400 is
- 6 the average, not 4,800.
- O. Excuse me. 8,400. I'm a little
- ⁸ dyslexic. I apologize.
- 9 DRM Enterprise, Inc., received nearly
- 10 just shy of a million dosages over 22 months, an
- 11 average of over 42,000 per month from a period of
- January of '06 to October of '07.
- Do you see that?
 - A. I see that information.
- Q. Jen-Mar Pharmacy Services, Inc., over an
- 16 11-month period, for the first three months
- received an average of 2,700 pills. In the last
- 8 eight months, 43,000 pills.
- Does that seem suspicious, a jump like
- that, an increase in -- what is that? -- about 15
- times from one month to the next?
- MS. MAINIGI: Objection; form.
- ²³ Objection; scope.
 - A. Not necessarily. I don't know the

Page 282 ¹ circumstances surrounding the increase in

- ² purchases.
- Q. National Pharmacy, over a 9-month period
- ⁴ received 70,000 plus pills of hydrocodone. And,
- ⁵ again, all in the Florida area, correct?
- A. Out of the Lakeland distribution center.
- ⁷ So generally the Florida and surrounding area I
- ⁸ believe is what they service.
- 9 Q. O-R-G, Inc., 1.2 million over a
- 10 five-month period, 242,000 pills plus per month
- 11 for a five-month time frame.
- Does that cause you any concerns sitting
- 13 here today?
- MS. MAINIGI: Objection; form.
- ¹⁵ Objection; scope.
- A. No, because I don't know the totality of
- ¹⁷ the circumstances related to those distributions.
- Q. And what documents would you want to see
- 19 to make that determination?
- MS. MAINIGI: Objection; scope.
- A. The Know Your Customer questionnaire, as
- ²² well as any related documentation obtained as part
- ²³ of the due diligence.
- Q. So there should be due diligence related

- ¹ not; is that fair?
 - MS. MAINIGI: Objection to form.
 - ³ Objection; scope.
 - A. We want to understand the totality of

Page 284

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- ⁵ the circumstances, yes.
- 6 Q. United Prescription Services, Inc., over
- ⁷ a four-month period, 287,000 hydrocodone pills
- 8 dumped into one pharmacy, correct?
- ⁹ A. 287,025 pills per month average were
- shipped to that pharmacy.
- Q. Satellite Drug and Pharmacy, the first
- 12 four months of a 19-month time frame, 375 pills on
- ¹³ average. The next 15 months, 69,500 pills on
- ¹⁴ average per month into that pharmacy. That's not
- 15 normal, is it, that type of increase?
- MS. MAINIGI: Objection to form.
- ¹⁷ Objection to scope.
- A. Not necessarily. Without the totality
- of circumstances, I cannot say.
- Q. And if you turn to the next page. Do
- ²¹ you see paragraph D there?
 - A. Yes.
- Q. And who is Eric Brantley; do you know?
- A. The manager of quality and regulatory

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- ¹ to these transactions, right?
- 2 A. There should be -- the Know Your
- ³ Customer process should be followed if thresholds
- 4 were increased.
- ⁵ Q. We should see documentation or
- 6 explanation why, correct?
- 7 A. Yes.
- 8 Q. Okay. What else would you want to see?
- ⁹ Would you want to see any site visits?
- MS. MAINIGI: Objection; form.
- ¹¹ Objection; scope.
- 12 A. If site visits were warranted by the
- 13 information in the Know Your Customer and other
- ¹⁴ information we gathered, yes.
- Q. If they're there, you'd want to see
- 16 them, right --
- MS. MAINIGI: Objection; form.
- Q. -- if they're available?
- 19 MS. MAINIGI: Objection; scope.
- A. Yeah.
- Q. Because part of the process is you want
- 22 to collect as much information as you can to make
- 23 the right decision when you're dealing with these
- controlled substances and whether to ship them or

¹ affairs.

- Q. So was he the guy that manages all of
- ³ quality and regulatory affairs for Cardinal during
- 4 this time?
- 5 A. No. He's a manager within our quality
- 6 and regulatory affairs department.
- ⁷ Q. So what does he manage, what area?
- A. I believe he was originally brought on
- 9 as part of the Internet pharmacy initiative after
- 10 we had the meeting with the DEA, and -- I'm not
- 11 positive, so I can't say for sure his -- his
- ² obligations expanded over time.
- Q. Are you aware that in September of 2006,
- 14 he sent an e-mail to the DEA saying that Cardinal
- was discontinuing its sales to a pharmacy referred
- 16 to as RKR, and they didn't discontinue their
- 17 sales?
- MS. MAINIGI: Objection; form.
- 19 Objection; scope.
- A. I'm not aware of that e-mail, no.
- Q. And that they continued to provide that
- 22 pharmacy with over 393,000 hydrocodone products?
- MS. MAINIGI: Is that a question?
- MR. FULLER: Yes.

	ighty continuential - Subject to	_	-
	Page 286		Page 288
1	MS. MAINIGI: Objection; form.		record, P-31 appears to be a privileged document
2	Objection; scope.		which obviously was inadvertently produced. And
3	A. That is an allegation that's made.	3	1 1 1
4	Q. And I think you've testified	4	
5	consistently that Cardinal would not ship an order	5	
6	that it knew or that should have known it would	6	letter, and we will put it on the privilege log.
7	be diverted, correct	7	
8	MS. MAINIGI: Objection to form.	8	questioned on it.
9	Q or had the potential for being	9	MR. FULLER: Sure. Fair enough. So
10	diverted?	10	just to put it on the record, the Bates number is
11	MS. MAINIGI: Objection to form.	11	CAH_MDL_PRIORPROD_DEA07_00968964. And we'll hold
12	A. Cardinal Health does not ship orders	12	that issue until it's resolved.
13	that it has reported as suspicious.	13	MS. MAINIGI: Okay. Thank you.
14	Q. And even going back to prior to	14	
15	2007 strike that.	15	UNIDENTIFIED SPEAKER: Hey guys, are we
16	And if Cardinal had reason to know that	16	on mute?
17	a pharmacy or drugstore was diverting product, it	17	MR. FULLER: Probably.
18	would not ship to that pharmacy, correct?	18	UNIDENTIFIED SPEAKER: I think so.
19	A. If Cardinal Health determined that	19	THE VIDEOGRAPHER: Can you hear us?
20	customer posed an unreasonable risk of diversion,	20	UNIDENTIFIED SPEAKER: Yeah, we can hear
21	it would not ship to that customer.	21	you.
22	MR. FULLER: This is going to be	22	MR. FULLER: We were just whispering and
23	Plaintiff's Exhibit Number 31, and it's Norris 25.	23	messing with you guys to see if you were really
24		24	paying attention.
		1	
	Page 287		Page 289
1	Page 287 (Cardinal-Norris Exhibit 31 marked.)	1	Page 289
1 2	Page 287 (Cardinal-Norris Exhibit 31 marked.)	1 2	
	(Cardinal-Norris Exhibit 31 marked.)		Page 289 (Cardinal-Norris Exhibit 32 marked.)
2	(Cardinal-Norris Exhibit 31 marked.) MS. MAINIGI: Was this produced by	2	(Cardinal-Norris Exhibit 32 marked.)
2 3	(Cardinal-Norris Exhibit 31 marked.) MS. MAINIGI: Was this produced by Cardinal?	3	(Cardinal-Norris Exhibit 32 marked.) BY MR. FULLER:
2 3 4	(Cardinal-Norris Exhibit 31 marked.) MS. MAINIGI: Was this produced by Cardinal? MR. FULLER: It was.	2 3 4 5	(Cardinal-Norris Exhibit 32 marked.) BY MR. FULLER: Q. All right. The next document you're
2 3 4 5 6	(Cardinal-Norris Exhibit 31 marked.) MS. MAINIGI: Was this produced by Cardinal?	2 3 4 5 6	(Cardinal-Norris Exhibit 32 marked.) BY MR. FULLER: Q. All right. The next document you're being provided is Norris 74, I think. Do you have
2 3 4 5 6	(Cardinal-Norris Exhibit 31 marked.) MS. MAINIGI: Was this produced by Cardinal? MR. FULLER: It was. MS. MAINIGI: And you don't have a Bates number?	2 3 4 5 6	(Cardinal-Norris Exhibit 32 marked.) BY MR. FULLER: Q. All right. The next document you're being provided is Norris 74, I think. Do you have it?
2 3 4 5 6 7	(Cardinal-Norris Exhibit 31 marked.) MS. MAINIGI: Was this produced by Cardinal? MR. FULLER: It was. MS. MAINIGI: And you don't have a Bates	2 3 4 5 6 7	(Cardinal-Norris Exhibit 32 marked.) BY MR. FULLER: Q. All right. The next document you're being provided is Norris 74, I think. Do you have it? A. I don't see that number on here.
2 3 4 5 6 7 8	(Cardinal-Norris Exhibit 31 marked.) MS. MAINIGI: Was this produced by Cardinal? MR. FULLER: It was. MS. MAINIGI: And you don't have a Bates number? MR. FULLER: Yeah, I apologize. I'm not great on I'll see if I can get one, though, for	2 3 4 5 6 7 8	(Cardinal-Norris Exhibit 32 marked.) BY MR. FULLER: Q. All right. The next document you're being provided is Norris 74, I think. Do you have it? A. I don't see that number on here. Q. No. It was a last minute add, but for
2 3 4 5 6 7 8 9	(Cardinal-Norris Exhibit 31 marked.) MS. MAINIGI: Was this produced by Cardinal? MR. FULLER: It was. MS. MAINIGI: And you don't have a Bates number? MR. FULLER: Yeah, I apologize. I'm not great on I'll see if I can get one, though, for	2 3 4 5 6 7 8	(Cardinal-Norris Exhibit 32 marked.) BY MR. FULLER: Q. All right. The next document you're being provided is Norris 74, I think. Do you have it? A. I don't see that number on here. Q. No. It was a last minute add, but for the record, DEA07_01198345.
2 3 4 5 6 7 8 9 10	(Cardinal-Norris Exhibit 31 marked.) MS. MAINIGI: Was this produced by Cardinal? MR. FULLER: It was. MS. MAINIGI: And you don't have a Bates number? MR. FULLER: Yeah, I apologize. I'm not great on I'll see if I can get one, though, for the record.	2 3 4 5 6 7 8 9	(Cardinal-Norris Exhibit 32 marked.) BY MR. FULLER: Q. All right. The next document you're being provided is Norris 74, I think. Do you have it? A. I don't see that number on here. Q. No. It was a last minute add, but for
2 3 4 5 6 7 8 9 10 11	(Cardinal-Norris Exhibit 31 marked.) MS. MAINIGI: Was this produced by Cardinal? MR. FULLER: It was. MS. MAINIGI: And you don't have a Bates number? MR. FULLER: Yeah, I apologize. I'm not great on I'll see if I can get one, though, for the record. MS. MAINIGI: You know, let me I'd	2 3 4 5 6 7 8 9 10	(Cardinal-Norris Exhibit 32 marked.) BY MR. FULLER: Q. All right. The next document you're being provided is Norris 74, I think. Do you have it? A. I don't see that number on here. Q. No. It was a last minute add, but for the record, DEA07_01198345. Have you seen this document before? A. I have.
2 3 4 5 6 7 8 9 10 11	(Cardinal-Norris Exhibit 31 marked.) MS. MAINIGI: Was this produced by Cardinal? MR. FULLER: It was. MS. MAINIGI: And you don't have a Bates number? MR. FULLER: Yeah, I apologize. I'm not great on I'll see if I can get one, though, for the record. MS. MAINIGI: You know, let me I'd like to take a break, please, before we start. I	2 3 4 5 6 7 8 9 10 11 12	(Cardinal-Norris Exhibit 32 marked.) BY MR. FULLER: Q. All right. The next document you're being provided is Norris 74, I think. Do you have it? A. I don't see that number on here. Q. No. It was a last minute add, but for the record, DEA07_01198345. Have you seen this document before? A. I have. Q. Okay. And did you review it in your
2 3 4 5 6 7 8 9 10 11 12 13	(Cardinal-Norris Exhibit 31 marked.) MS. MAINIGI: Was this produced by Cardinal? MR. FULLER: It was. MS. MAINIGI: And you don't have a Bates number? MR. FULLER: Yeah, I apologize. I'm not great on I'll see if I can get one, though, for the record. MS. MAINIGI: You know, let me I'd like to take a break, please, before we start. I just want to check on privilege status. THE VIDEOGRAPHER: The time is now 5:18.	2 3 4 5 6 7 8 9 10 11 12 13	(Cardinal-Norris Exhibit 32 marked.) BY MR. FULLER: Q. All right. The next document you're being provided is Norris 74, I think. Do you have it? A. I don't see that number on here. Q. No. It was a last minute add, but for the record, DEA07_01198345. Have you seen this document before? A. I have.
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- ¹ the attachments thereto appear to be fair and
- ² accurate to what the copy you reviewed?
- A. Yes.
- Q. Okay. And this is actually a summary of
- ⁵ a meeting that HDMA had with DEA, correct?
- A. That's one part of it, yes.
- Q. And this is an e-mail from Mr. Reardon
- 8 to a Mr. Brantley, who we mentioned earlier,
- ⁹ Carolyn McPherson, as well as others; is that
- 10 right?
- 11 A. It is.
- 12 Q. And what's the subject?
- 13 A. The subject is "DEA suspicious order
- 14 monitoring."
- 15 Q. And it says, "The HDMA met with DEA
- ¹⁶ officials last Friday, September 7th, to discuss
- the agency's current policy position on suspicious
- orders of controlled substances."
- 19 Do you see that there?
- 20 A. I see that sentence, yes.
- 21 Q. And then it talks about a summary. And
- 22 then it says, "The DEA is setting a new standard
- with which we must comply."
- 24 Correct?

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- A. Correct. 1
- Q. And then Mr. Reardon says, "This is all
- ³ coming about as the result of problems with
- 4 Internet pharmacies and controlled substance
- ⁵ diversion."
- 6 Isn't that right?
- 7 A. That is what this sentence says.
- Q. It then talks about that they
- ⁹ recently -- recently they suspended ABC -- which I
- 10 think, if you and I are on the same page, is
- 11 AmerisourceBergen, correct?
- 12 A. Correct.
- 13 MS. MAINIGI: It's ABC registration.
- 14 MR. FULLER: Yeah. Thank you. I got
- ¹⁵ it.
- 16 BY MR. FULLER:
- Q. "They recently suspended an ABC
- 18 registration and used the suspension to get them
- 19 to implement a complex and onerous suspicious
- ²⁰ order monitoring program that meets the criteria
- 21 spelled out in the HDMA meeting summary."
- 22 And then he goes on to say at the
- ²³ bottom, "We need to be proactive and implement a
- 24 program that we develop that will satisfy the

- ¹ DEA's expectations and that it is not dictated to
- ² us by the agency pursuant to a regulatory action."
- Correct?
 - A. I see that sentence.
- Q. And was this prior to the initiation of
- 6 the regulatory action --
 - MS. MAINIGI: Objection to form.
 - O. -- or do you know?
- A. I believe that the orders to show cause
- ¹⁰ were issued after that.
- 11 Q. And Mr. Reardon wanted to try to prevent
- a regulatory action being forced to adopt any sort
- 13 of policies and procedures on suspicious order
- 14 monitoring program, correct?
- A. Mr. Reardon understood the obligations
- 16 that the DEA was implementing, the new obligations
- relating to the shipping requirement, and wanted
- to make sure that we had a program implemented
- 19 that would comply with those new -- the new
- ²⁰ guidance.
- 21 Q. But you said they told you about them
- 22 way back in 2006, right?
- 23 A. The initial communication from
- 24 Rannazzisi was in 2006.
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- Q. And you still hadn't done anything to
- ² implement them now in September of 2007, correct?
- A. I cannot --
- 4 MS. MAINIGI: Objection; form.
- A. I cannot presently say the corporation
- 6 doesn't have present knowledge of the actions that
- ⁷ we took and the timing of what those actions that
- we took in that period.
- Q. So if I understand you correctly, you
- 10 don't have knowledge as to what actions you,
- 11 Cardinal, took during that time frame; is that
- 12 correct?

- 13 A. I don't know the timing and the actions
- 14 taken during the time period --
- 15 Q. So you can't tell me --
- 16 A. -- based on current knowledge.
 - Q. So sitting here after prepping for
- three, three and a half weeks, whatever it was,
- you still can't tell us what action Cardinal took
- 20 from the time it was told it had a shipping
- requirement for almost a year, as to what they did
- ²² in relation to that new obligation or what they
- considered a new obligation?
- 24 MS. MAINIGI: Objection to form.

- ¹ Misstates her testimony.
- A. The corporation does not have present
- 3 knowledge about the actions and timing of the
- ⁴ actions that were taken during that period
- ⁵ presently.
- ⁶ Q. How doesn't the corporation know what it ⁷ did?
- 8 MS. MAINIGI: Objection.
- 9 Q. Was it taking any medication in the time
- that would inhibit its ability to remember?
- MS. MAINIGI: You don't need to answer that question.
- Q. How does the corporation not know what it did for a year?
- MS. MAINIGI: Objection to form.
- A. The corporation does not presently have
- knowledge of the timing and actions taken duringthe period presently.
- Q. Does it expect to somehow magically get
- 20 knowledge at some point in time?
- MS. MAINIGI: Objection to form.
- ²² Outside the scope.
- A. I believe this case and the discovery
- ²⁴ related to it is continuing.

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 1 "Key takeaways from the meeting were."
 - A. I'm sorry. Repeat your question.
 - ³ Q. Sure. In this summary being provided by
 - ⁴ HDMA to its members, which Cardinal is one of, as
 - ⁵ you testified earlier, a board member and an
 - ⁶ executive committee meeting and whatever else,
 - 7 correct?
 - 8 A. Correct.
 - ⁹ Q. It indicates the DEA is still of the
 - position that the registrants have a shipping
 - 11 requirement to either hold shipment or do due
 - 12 diligence before the order gets shipped if it's a
 - 13 suspicious order, correct?
 - A. I'm sorry. Can you repeat the question
 - 15 one more time?

16

- Q. Sure. Let's just keep going.
- They say, "Simply complying with the
- 18 suspicious orders, regulatory requirement, does
- 19 not mean in the agency's view that the registrant
- 20 is maintaining effective program to detect and
- 21 prevent diversion."
- Do you see that?
- 23 A. I do.
- O. Cardinal knew that as far back as the

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- Q. So you think the corporation may
- ² discover what it did ten or eleven years ago at
- ³ some future point in time? Is that your
- 4 testimony?
- 5 MS. MAINIGI: Objection to form.
- 6 A. The corporation cannot presently say
- ⁷ that -- speak regarding what it was doing in the
- ⁸ timing during that period.
- ⁹ Q. When can it speak to when it first took
- ¹⁰ action; do you know?
- MS. MAINIGI: Objection to form.
- ¹² A. No.
- Q. So sitting here today, the corporation
- 14 can't answer when it first took action related to
- ¹⁵ the Rannazzisi letter of 2006, correct?
- A. I cannot say right now.
- Q. Turn to the next page, please. Do you
- 18 see "Key Takeaways"?
- 19 A. Yes.
- Q. And, there again, in this summary from
- 21 HDMA being provided to its members is again the
- ²² DEA's position on suspicious orders and that they
- ²³ have a stop shipment or a due diligence
- ²⁴ requirement, correct? I'm sorry. It's under the

- ¹ first Rannazzisi letter in I believe it was
- ² September of '06, correct?
- 3 MS. MAINIGI: Objection to form.
- 4 A. That is the information provided in the
- ⁵ initial Rannazzisi letter.
- 6 Q. Okay. And then also the DEA goes on and
- ⁷ indicates to the HDMA that they do not have the
- ⁸ resources to inspect every pharmacy; therefore, it
- ⁹ is important that the distributor know their
- 10 customers, correct?
- 11 A. Correct.
- Q. You would agree with me that that is a
- 13 good idea on behalf of Cardinal to know who it's
- 14 distributing controlled substances to, correct?
- MS. MAINIGI: Objection; scope.
- 16 Objection; form.
- A. The Knowing Your Customer is a component
- 18 of our anti-diversion program.
- Q. And as you testified to earlier, even
- prior to that program going into place, you still
- 21 would take steps to know the customer; is that
- 22 fair?
- A. We've always had the anti-diversion
- ²⁴ program, the suspicious order monitoring program.

- But, yes, but Know Your Customer has been a part
 of that all along, yes.
- Q. And I'm still taken aback.
- Based on when Cardinal became informed
- ⁵ of this shipping requirement by the DEA, sitting
- 6 here today, you can't tell us when they took any
- ⁷ action in that regard, correct? Actually, let's
- ⁸ backstep it.
- The policies and procedures that were
- 10 entered into in the latter part of '08 -- we
- 11 looked at some of them earlier, right, December of
- 12 '08?
- A. Mm-hmm.
- Q. Do you remember that?
- ¹⁵ A. Yes.
- Q. Okay. Some of those, I believe -- and
- ¹⁷ correct me if I'm wrong -- include a shipping
- 18 requirement; do they not?
- A. The policy that we looked at mentions
- ²⁰ held orders.
- Q. So we know at least two years after
- ²² Cardinal was aware of the shipping requirement,
- ²³ they did something, right?
- MS. MAINIGI: Objection; form.

- A. I don't recall specifically.
- Q. So sitting here today, you don't know if
- ³ there was a shipping requirement in 2007, correct?

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- MS. MAINIGI: Objection to form.
- ⁵ Misstates her testimony.
- 6 A. My understanding is our suspicious order
- ⁷ monitoring system, including the shipping
- 8 requirement, was implemented in late 2007.
- 9 Q. Well, just a minute ago you couldn't
- 0 tell me when y'all first did something in relation
- to the new shipping requirement.
- Wasn't that your testimony?
- MS. MAINIGI: Objection to form.
- ¹⁴ Misstates her testimony.
- A. I don't believe so. I believe we were
- 16 talking about the period between 2006 and 2000- --
- ¹⁷ the receipt of the first letter and when we did
- 18 implement. We never established when we
- ¹⁹ implemented.
- Q. So you believe that you implemented a
- 21 policy and procedure for the shipping requirement
 - ² in late 2007?
- MS. MAINIGI: Objection to form.
- A. We initiated our suspicious order

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- Q. September of '06 to December of '08. I
- ² was giving you the benefit of the doubt. It's
- ³ actually 26 months, a little over two years,
- 4 correct?
- 5 A. We have a policy dated 2008 that
- 6 mentions held orders. It does not -- it does not
- ⁷ make a statement about prior time period.
- 8 Q. And sitting here today, can you tell the
- ⁹ jury if Cardinal did anything prior to that policy
- 10 related to what Cardinal considers new obligation
- ¹¹ as far as shipping requirement?
- MS. MAINIGI: Objection to form.
- A. Yes. Our anti-diversion program was
- ¹⁴ implemented -- anti-diversion system, suspicious
- 15 order monitoring system, was implemented in late
- 16 2007.
- Q. And did it include a shipping
- 18 requirement?
- ¹⁹ A. Yes.
- Q. And where is the policy that
- specifically provides the shipping requirement?
- A. I don't have a copy of that particular
- ²³ policy.
- Q. Did you review it?

- ¹ monitoring system in late 2007. I cannot speak to
- ² policies and procedures.
- ³ Q. Okay. Fair enough. Who is Dendright?
- 4 A. Dendright?
- Q. Yes, ma'am.
- ⁶ A. My understanding is that Dendright is a
- ⁷ third party we engaged to perform, I believe, site
- ⁸ visits.

11

20

24

(Cardinal-Norris Exhibit 33 marked.)

- - -

- MR. FULLER: I apologize. This is
- another e-mail that was produced. It's Norris 43.
- 14 It will be Plaintiff's 33. And I'll get the Bates
 - number to supplement it, Counsel.
- MS. MAINIGI: Okay.
- MB. MIMINGI.
- ¹⁷ BY MR. FULLER:
- Q. Ms. Norris, do you know if you've seen
- ¹⁹ this document before?
 - A. I have not.
- Q. And the subject line of this e-mail
- 22 chain is "Lois & Clark 0102."
- Do you see that?
 - A. I see that subject line, yes.

		8	
1	Q.	I guess you could say "Lois & Clark	
2	#0102	"	

- A. I'm assuming that's maybe their customer
- ⁴ number or something like that.
- ⁵ Q. Sure. If you go back to the very
- ⁶ beginning of it, there's an e-mail from a Kelly
- ⁷ Segee --
- 8 A. Yes.
- ⁹ Q. -- related to increases in thresholds.
- Do you see those there?
- A. I see the numbers she lays out.
- Q. And if you go to the first page -- and
- 13 you can read the rest of it if you'd like.
- A. Yes. Please give me a minute.
- ¹⁵ Q. Sure.
- 16 A. Okay.
- Q. So, Ms. Norris, if you look, Michael
- ¹⁸ Mone sends an e-mail on January 25th. Just the
- 19 second e-mail in the chain.
- ²⁰ A. Yes.
- Q. It says the Dendright report. Is that
- 22 the company you were referring to earlier that
- ²³ would provide -- what did you say? Site visits?
- A. I believe that's a third party we

- Page 304 MS. MAINIGI: Objection; form.
- ² Misstates her testimony.
- Q. Actually, let me ask it differently. It
- 4 didn't have a specific system in place to report
- 5 suspicious orders?
 - MS. MAINIGI: Objection to form.
- A. It had the -- as part of the program, it
- 8 had the system in place to calculate the
- 9 algorithms to make the suspicious -- to make the
- 10 ingredient limit reports as required.
- Q. Okay. Right. No, I got that.
- But, again, did Cardinal Health have a
- 13 system for detecting all suspicious orders prior
- 14 to January 2007?
- MS. MAINIGI: Objection to form.
- A. I believe I stated that we had a program
- 17 in place to make the reports that we were required
- 18 to make to the DEA on the ingredient limit report.
- MS. MAINIGI: Mike, I'd like to go off
- 20 the record for just a couple of minutes.
- MR. FULLER: Sure.
- MS. MAINIGI: I think we're about ten
- 23 minutes out.
- THE VIDEOGRAPHER: The time is now 5:48.

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- ¹ engaged to perform site visits, yes.
- Q. For what time period was Dendright
- ³ providing site visits?
- ⁴ A. I don't recall specifically.
- ⁵ Q. Are they still providing site visits?
- 6 A. We have a third party providing certain
- ⁷ site visits. I can't remember if it's Dendright.
- 8 Q. But at least apparently in 2008, it was
- 9 Dendright?
- A. They performed this site visit, it
- ¹¹ appears, yes.
- Q. And when you say "site visit," is that
- 13 like the investigative visit to a particular
- 14 pharmacy?
- A. Yes. At the request of QRA, they would
- 16 go out to perform a site visit.
- Q. So prior to 2007, did Cardinal have a
- 18 system for detecting all suspicious orders?
- A. Prior to 2007, Cardinal Health had a
- ²⁰ suspicious order monitoring program that produced
- 21 the reports as required by the DEA, the ingredient
- 22 limit report, the excessive order report.
- Q. So it did not have a specific suspicious
- ²⁴ order program, correct?

- 1 Going off the record.
- 2 (Recess taken.)
- THE VIDEOGRAPHER: The time is now 5:58.
- 4 Back on the record.
- 5 MS. MAINIGI: I think there was some
- 6 confusion, Mr. Fuller, before the break, so
- 7 Ms. Norris is just going to clarify so that it's
- 8 clear.
- 9 BY MR. FULLER:
- Q. Okay. Ms. Norris, what do you need to
- 11 clarify?

- A. I think we're still talking past each
- 13 other. On the suspicious order reporting
- 14 requirement, prior to 2007 Cardinal Health
- 15 complied with its suspicious order reporting
- 16 requirement in the statute.
 - In doing -- but they did that by
- submitting the ingredient limit reports and the
- 19 excessive order reports. That constituted our
- suspicious order reporting.
- MS. MAINIGI: And do you want to draw
- 22 his attention to this document?
- A. And as further set forth in Cardinal
- 24 Exhibit 20, Norris Exhibit 20, that we talked

Page 306 ¹ about earlier. ¹ this topic, you mentioned two reports when you ² talked about the prior to '07 suspicious order Q. Okay. And did you talk about this ³ change in your testimony with your counsel on the reporting, the ingredient --4 break? A. The ingredient limit report. Q. And then another one. A. It's not a change in my testimony. It's 6 a clarification. And we did talk about the need 6 A. Excessive order reports. ⁷ to make the clarification, yes. Q. Where would I find those reports? 8 Q. And based on the conversation you had, A. My understanding is that some of them ⁹ you've now come back in and clarified or changed have been produced. ¹⁰ or altered, whatever you want to label it, your Q. And where does Cardinal keep those 11 testimony, correct? 11 reports? 12 12 MS. MAINIGI: Objection to form. MS. MAINIGI: Objection; outside the ¹³ Misstates her testimony. 13 scope. A. I'm clarifying the position that I've 14 Q. Are they electronic reports? I think ¹⁵ been testifying to throughout today. you testified earlier they were. 16 Q. Okay. So I'll ask the question again. MS. MAINIGI: Objection to form. ¹⁷ Did Cardinal have in place a system for reporting 17 A. No, I didn't testify that those were all suspicious orders prior to 2007? electronic. I -- the reports I have seen appear 19 A. Yes. to be facsimiles, faxes, that were sent back and 20 forth. So I guess maybe that's electronic. 21 (Cardinal-Norris Exhibit 34 marked.) Q. Are they handwritten? 22 22 A. It's a form that's filled out with 23 ²³ handwriting on it, yes. Q. Now, as Norris 19, I'm going to pass you ²⁴ what has been marked as Plaintiff's 34. And I'm MS. MAINIGI: I believe Ms. Norris Page 309 Page 307 ¹ willing to bet you've looked at this before today. ¹ referred you to Exhibit 20, which is a policy that 2 A. Yes. ² contains reference to them. Q. Does that appear to be a true and MR. FULLER: Thank you. ⁴ accurate copy of the Memorandum of Agreement 4 BY MR. FULLER: ⁵ between the United States Department of Justice, Q. Okay. So I believe -- and I may be 6 wrong, but I believe earlier you testified that 6 the DEA, and Cardinal Health? 7 ⁷ those were electronic reports. A. Yes. It's not the fully executed copy, 8 but ... Are you now saying they are not 9 electronic reports? Q. And if you turn to page 2 of that ¹⁰ document. 10 MS. MAINIGI: Objection to form. 11 11 A. The ingredient limit report is prepared A. Yes. 12 Q. Do you see there in the first paragraph, electronically. The excessive order reports are 13 "Cardinal admits that its due diligence efforts filled out when one comes up and sent to the DEA. ¹⁴ for some pharmacy customers and its compliance Q. So that's a system that's done manually, 15 ¹⁵ with the 2008 MOA in certain respects were correct? 16 A. Yes. These are the orders that are ¹⁶ inadequate." 17 Correct? identified in the distribution center as the folks

- A. I see that language, yes.
- 19 Q. Does Cardinal agree with that?

- ²³ with the 2008 MOA."
- 24

- 20 A. "Cardinal agrees that its due diligence
- ²¹ efforts for some pharmacy customers in certain
- ²² respects were inadequate and thus its compliance

18

Q. Oh, and then we -- before we finish with

- are picking them.
- Q. And based on the -- now I'm switching 19
- ²⁰ back gears to Exhibit 34.
- 21 A. Okay.
- 22 Q. All right. So based on this Memorandum
- ²³ of Understanding entered in 2012, there were fines
- ²⁴ of combined, I guess, \$44 million paid by Cardinal

Page 310 Page 312 ¹ for its breaches of the Controlled Substances Act, ¹ actually adopting that as a policy, procedure, or ² correct? ² in any other form or format, correct? A. There was a settlement of 44 -- a total MS. MAINIGI: Objection; misstates her ⁴ of \$44 million. And in connection -- in the ⁴ testimony. Objection; time period. ⁵ settlement agreement, there was an admission, a A. That is the process that we were ⁶ limited admission, as to certain actions by ⁶ following in order to comply with our obligations ⁷ under the suspicious reporting regulation as we ⁷ Cardinal. 8 Q. Well, it says the "Covered Conduct: The talked about earlier pursuant to this policy. ⁹ conduct in the February 2nd, 2012 order to show Q. Sure. You explained that -- my question 10 cause, the failure to maintain effective controls 10 is, did Cardinal ever formally adopt it? I think ¹¹ against diversion; C, the failure to detect and 11 we saw Mr. Reardon sign off on a policy and procedure previously approving it and accepting 12 report suspicious orders and the failure to adhere ¹³ to the 2008 MOA." 13 it. 14 14 Is that what it says? MS. MAINIGI: I'll let her answer the 15 A. That's the definition of covered 15 question. ¹⁶ conduct. 16 A. I don't specifically recall. 17 17 O. Okay. Q. Okay. Now, let me show you -- and I know we're getting close on time. 18 MS. MAINIGI: We are at seven hours, as 19 A. Which is what the settlement relates to. I understand it. The deposition is now over. 20 We will designate the transcript highly confidential, 21 (Cardinal-Norris Exhibit 35 marked.) and we will read and sign. 22 MR. FULLER: I'd like to finish with the 23 Q. All right. And that's going to be 23 last exhibit that's already been entered. ²⁴ Exhibit 35. MS. MAINIGI: I'm sorry. It's seven Page 311 Page 313 1 hours. We're done. Now, ma'am, before we jump in real ² briefly to those threshold changes, you referenced MR. FULLER: Okay. Well, we believe ³ a 1998 report to the U.S. Attorney General. At 3 that will be good cause shown. MS. MAINIGI: Well, we don't agree 4 what point in time did Cardinal adopt that ⁵ document as its policies or procedures? ⁵ pursuant to the agreement that we have. Thank 6 A. 1998 when we received notice of it, I 6 you. ⁷ believe. 7 MR. FULLER: Thank you. Q. So Cardinal officially adopted it into 8 We can go off the record. 9 its policies and procedures in 1998 --THE VIDEOGRAPHER: The time is now 6:09. 10 MS. MAINIGI: Objection; time period. 10 This concludes the deposition. Going off the 11 record. 11 O. -- correct? A. I don't know the answer about policies 12 (Signature not waived.) 13 and procedures. That was the guidance we received 13 ¹⁴ in 1998, which we followed. Thereupon, at 6:09 p.m., on Tuesday, July 7, 15 Q. But this was a report provided to the 2018, the deposition was concluded. ¹⁶ U.S. Attorney General. You mentioned that 16 ¹⁷ earlier, correct? 17 18 A. Correct, by the DEA. 19 Q. Not provided to the wholesale 19 ²⁰ distributors? 20 21 A. It wasn't a report directly to the 21 22 ²² wholesale distributors. It was to the Attorney 23 General. 23 24 24 Q. And you have no knowledge of Cardinal

	Page 314		Page 316
1	CERTIFICATE	1	DEPOSITION ERRATA SHEET
	STATE OF OHIO :		Deposition of: Jennifer R. Norris
-	SS:		-
3	COUNTY OF FRANKLIN:		Matter of: National Prescription Opiate Litigation
4	COUNTY OF TRANSLEY.	4	Page Line Correction or Change and Reason
5	I, JENNIFER R. NORRIS, do hereby certify that	5	
	I have read the foregoing transcript of my	6	
1	cross-examination given on July 7, 2018; that together	7	
	with the correction page attached hereto noting changes	8	
		9	
9	in form or substance, if any, it is true and correct.	-	
10	HENNIEED D. MODDIG	10	
1,,	JENNIFER R. NORRIS	11	
11		12	
12	I do hereby certify that the foregoing	13	
13	transcript of the cross-examination of JENNIFER R.		
14	NORRIS was submitted to the witness for reading and	15	
15	signing; that after she had stated to the undersigned		
16	Notary Public that she had read and examined her	16	
17	cross-examination, she signed the same in my presence on	17	
18	the, 2018.	18	
19		19	
		20	
20	NOTARY PUBLIC - STATE OF OHIO	21	
21		22	
22	My Commission Expires:		
23	,	23	
24		24	Date Signature
	Page 315		
1	CERTIFICATE		
	STATE OF OHIO :		
	SS:		
3	COUNTY OF FRANKLIN:		
4	I, Carol A. Kirk, a Registered Merit Reporter and Notary Public in and for the State of Ohio, duly		
5	commissioned and qualified, do hereby certify that the		
	within-named JENNIFER R. NORRIS was by me first duly		
6	sworn to testify to the truth, the whole truth, and		
7	nothing but the truth in the cause aforesaid; that the deposition then given by her was by me reduced to		
	stenotype in the presence of said witness; that the		
8	foregoing is a true and correct transcript of the		
a	deposition so given by her; that the deposition was taken at the time and place in the caption specified and		
"	was completed without adjournment; and that I am in no		
10	way related to or employed by any attorney or party		
111	hereto or financially interested in the action; and I am		
1	not, nor is the court reporting firm with which I am affiliated, under a contract as defined in Civil Rule		
12	28(D).		
13	IN WITNESS WHEREOF, I have hereunto set my		
11	hand and affixed my seal of office at Columbus, Ohio on this 10th day of July 2018.		
15	and roar day or Jury 2010.		
16			
17			
18	CAROL A. KIRK, RMR		
19	NOTARY PUBLIC - STATE OF OHIO		
20	My Commission Expires: April 9, 2022.		
21 22			
23			
24			